

Domestic dominance
Regional leadership
Global ambitions

March 2021

At a Glance





Founded in 1964, Qatar Insurance Company (QIC) is the largest insurance powerhouse in the MENA region

#### QIC - KEY FACTS AND FIGURES - March 2021



#### **Solid foundation**



QIC steadily evolved from a domestic player to a regional leader on to global ambitions over 56 years

#### **Strong financials**



♦ GWP: QAR 3.2 Billion

♦ Total Equity: QAR 11.1 billion

- ♦ Total Assets: QAR 44 Billion
- ♦ Market Capitalization: QAR 8 billion

#### Five pillar strategy



♦ Direct insurance

- Reinsurance
- ♦ Life and Medical

♦ Lloyd's insurance

♦ Asset Management

## Stable sources of income

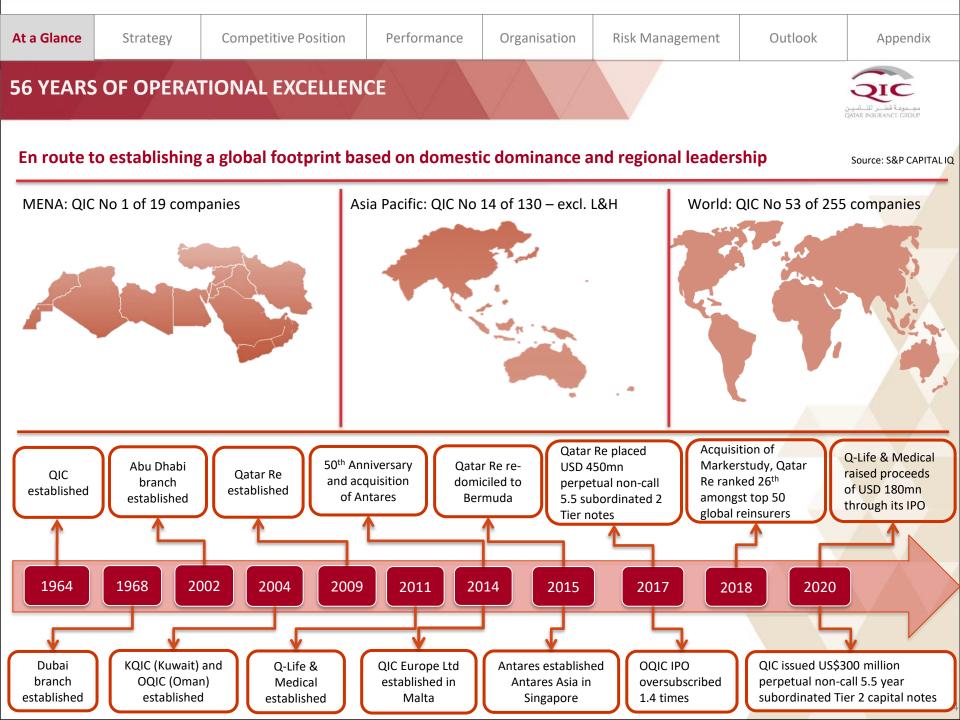


- ♦ Consistent underwriting performance over 56 years
- ♦ Outstanding investment contribution

#### High risk maturity



♦ Best in class Enterprise Risk Management practices



Strategy

**Competitive Position** 

Performance

Organisation

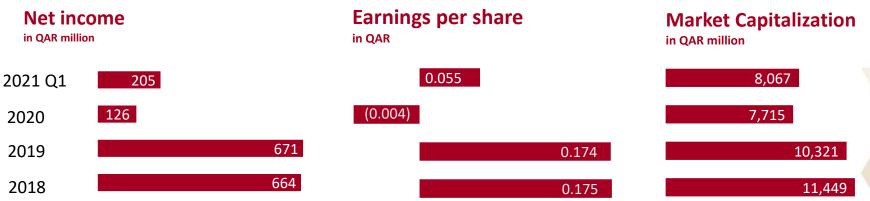
Risk Management

Outlook

Appendix

#### SUSTAINED GROWTH FROM DIVERSIFIED SOURCES





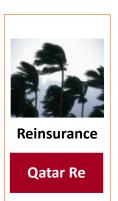
• 2020 results was adversely impacted by the effects of COVID-19 pandemic & CAT losses.

#### QIC Group: Well diversified multi-pillar business set-up















Financial strength rating "A" www.standardandpoors.com

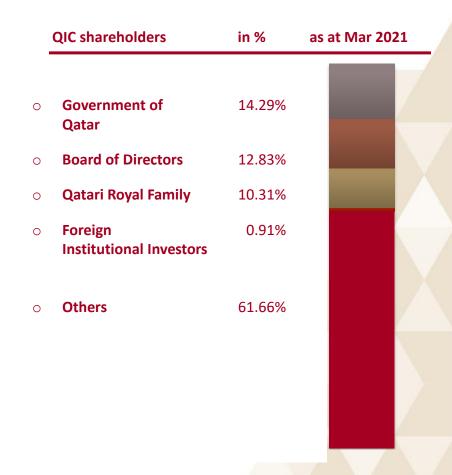


Financial strength rating of A (Excellent) www.ambest.com

#### **STRONG ACCESS TO CAPITAL**



2020 Tier-2 Issue	Total equity increased by USD 300m
2017 Tier-2 Issue	Total equity increased by USD 450m
2016 Rights Issue	Shareholders' equity increased by c. USD 521m
2013 Rights Issue	Shareholders' equity increased by c. US\$265m
2011 Special Reserve	Creation of the Group's catastrophe special reserve
2005 Rights Issue	Shareholders' equity increased by USD 171m



Since 2005, our shareholders have injected a total of USD 957m in capital

A large group of investors, namely the government, royal family members and leading business families, have maintained their investments in the Group since its inception in 1964

Organisation

Risk Management

Performance

Strategy

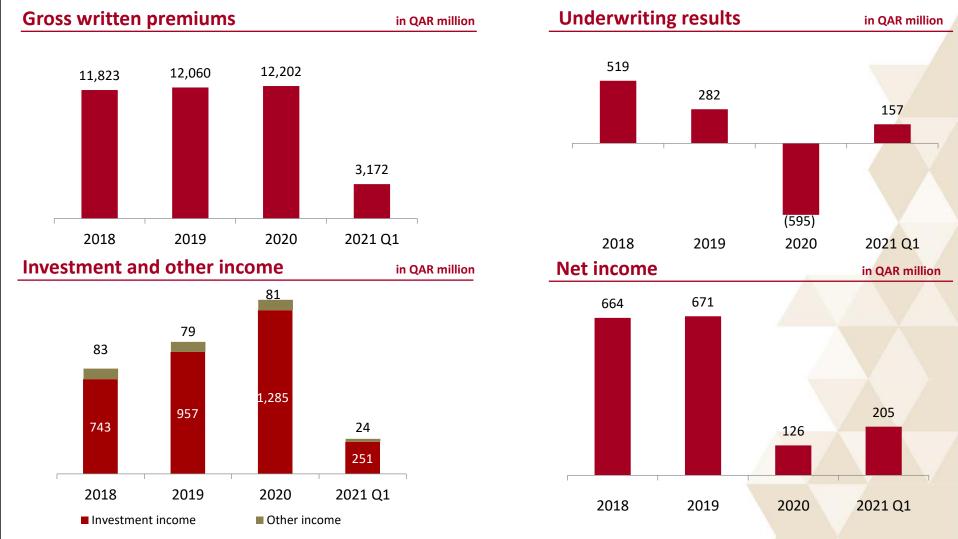
**Competitive Position** 

At a Glance



Appendix

Outlook



- 2020 results was adversely impacted by the effects of COVID-19 pandemic & CAT losses.
- All figures (2018 to 2020) except net income exclude the effect of discontinued operations (QLM).

At a Glance Strategy Competitive Position Performance Organisation Risk Management Outlook Appendix

## Strategy





#### **EXPANDING GLOBALLY AND CONSOLIDATING REGIONAL LEADERSHIP**



#### Bermuda



- Qatar Re US & NatCat
- Qatar Re HQ

#### London



- Antares Group Holdings
- Antares Lloyd's 1274 Syndicate
- Qatar Re branch
- QIC Europe branch

#### Zurich



 Qatar Re Continental Europe and global operations

#### Malta



QIC Europe Ltd

Singapore



Antares Asia

#### Gibraltar



Zenith
 Insurance Plc
 and other non
 life carriers

#### Doha



QIC Group's HQ and domestic operations

#### **UAE**



QIC direct insurance operations (UAE)

#### Muscat



Oman QatarInsurance Company

#### Kuwait



 Kuwait Qatar Insurance Company

#### Shanghai



Antares Lloyds China 1274 Syndicate

At a Glance Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix			
BROAD SPECTRUM OF CAPABILITIES  QATAR INSURANCE GROUP									
QIC Domestic Reinsurance		Llo	yd's	Life & Medica	al Asset	Management			
<b>المحالة المسان</b> Qatar Insurance Company		•	antares	رگة قطر التا مين Qatar Insurance Compo MENA - regio		EPICURE  Vestment Management			
<ul> <li>Personal lines</li> <li>Motor</li> <li>Home</li> <li>Travel</li> <li>PAB</li> <li>Commercial line</li> <li>Energy</li> <li>Marine &amp; Aviation</li> <li>Medical</li> <li>Motor</li> </ul>	<ul> <li>Agriculture</li> <li>Credit &amp; Suret</li> <li>Energy</li> <li>Engineering</li> <li>Facultative</li> <li>Marine &amp;     Aviation</li> <li>Motor</li> <li>Property</li> <li>Structured     Finance</li> </ul>	y • Final Inst	ation ancial titutions rine itical and ancial Risk fessional emnity perty Excess oss rorism	<ul> <li>Group Life</li> <li>Credit Life</li> <li>Mortgage Life</li> <li>Group Medical</li> </ul>	ass ma • Th ass	oprietary set anagement ird party set anagement			
<ul><li>Property &amp; Commercial</li></ul>						10			

## **Competitive Position**



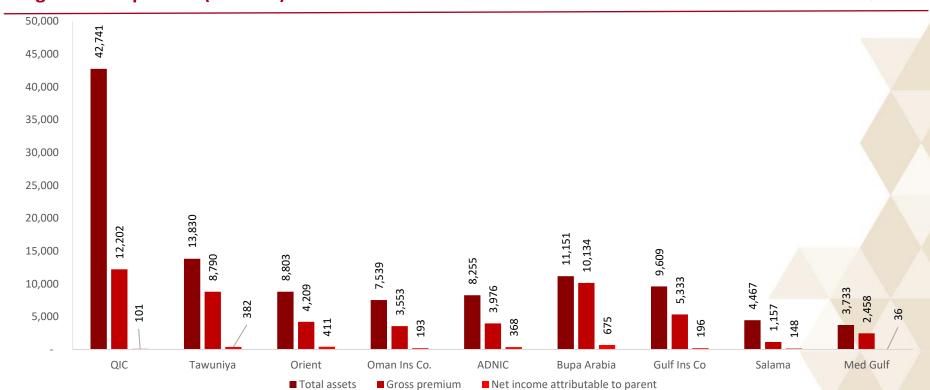


#### DOMINANT POSITION IN THE MENA REGION



#### Regional comparison (FY 2020)

in QAR million



QIC is the market leader in Qatar and a dominant insurer in the GCC and MENA regions due to

- Technical excellence in underwriting and asset management
- Diversified growth across business segments and geographies

Strategy **Competitive Position**  Performance

Organisation

Risk Management

Outlook

#### SIGNIFICANT POTENTIAL FOR GLOBAL AND REGIONAL GROWTH





#### QIC Domestic and regional

- Dominant market share in Qatar and ahead of its peers in MENA
- Significant growth potential in rapidly growing MENA insurance markets

QIC domestic/regional GWP



**USD 0.6 billion** 





#### **Qatar Re**

- Ranked 26<sup>th</sup> amongst top 50 global reinsurers
- Aspires to become a Top 10 reinsurer by 2025
- Continues to expand geographically and by line of business

**Qatar Re GWP** 



**GWP Top 10 reinsurers** 





**USD 2.2 billion** 

**USD 184 billion** 



#### **Antares**

- Established as independent Managing Agent at Lloyd's, the world's global insurance and reinsurance market of choice
- Ranks 26th within Lloyd's by GWP
- Synergies with QIC have potential to enhance growth

**Antares GWP** 



**GWP Lloyd's** 



**USD 0.6 billion** USD 40 billion

#### **QIC Group**

- Aspires to become a Top 50 international composite insurance group
- Well diversified by geography, lines of business and sectors
- Ranks 53 worldwide out of 255 companies

**QIC Group GWP** 

**Global Non-Life GWP** 



USD 3.4 billion



**USD 1.4 trillion** 

Source: S&P CAPITAL IQ

## Performance





36

Organisation

3.16

**Performance** 

Outlook

2.36

Appendix

2.47

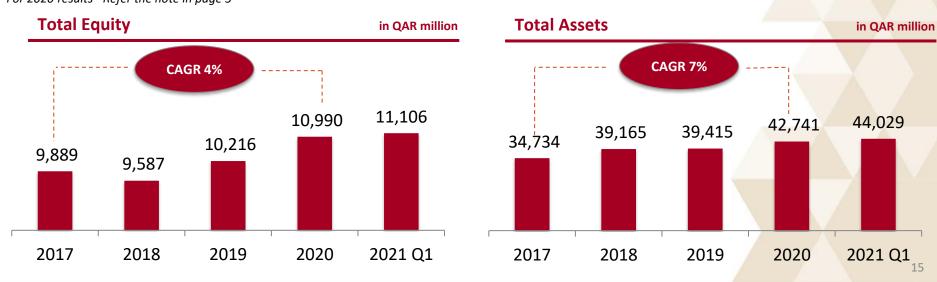
Risk Management

Competitive Position

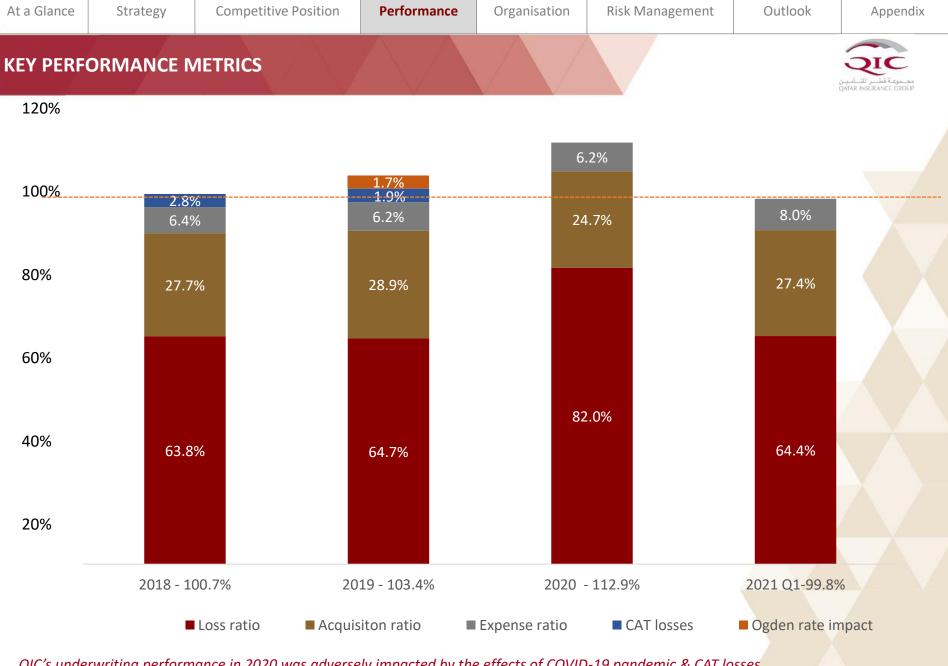
At a Glance

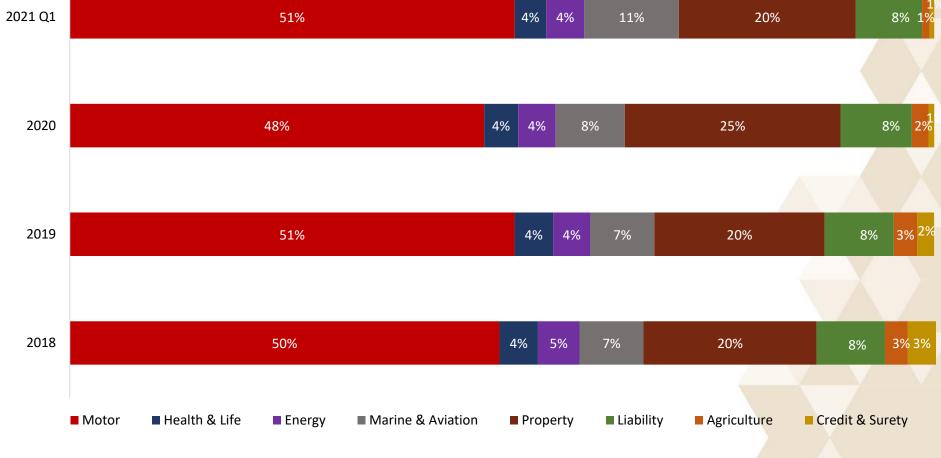
Share price\*

Strategy



<sup>\*</sup>Par value of the ordinary share was reduced from Qar 10 to Qar 1 effective 27 June 2019. For 2020 results - Refer the note in page 5

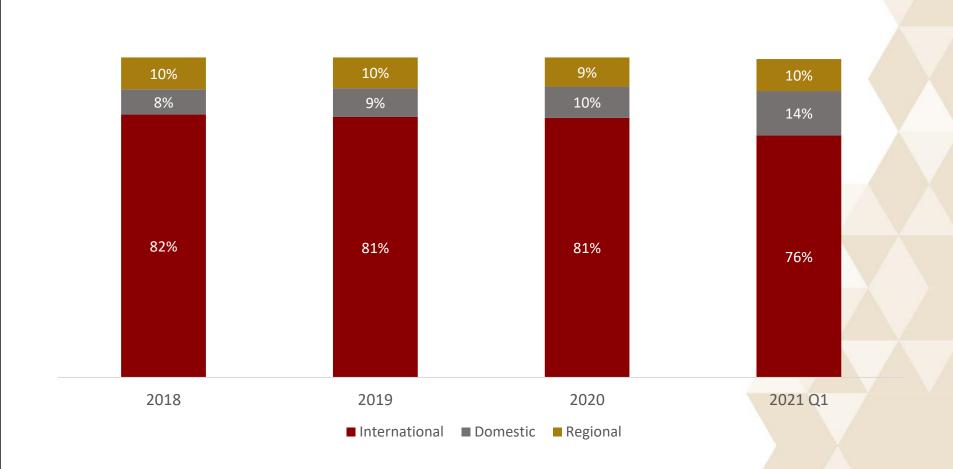




#### WELL DIVERSIFIED PORTFOLIO ENHANCES CAPITAL EFFICIENCY



#### **Gross written Premiums - Geographically diverse**

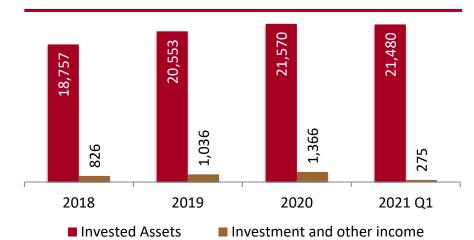


#### STRONG INVESTMENT PORTFOLIO AND YIELD

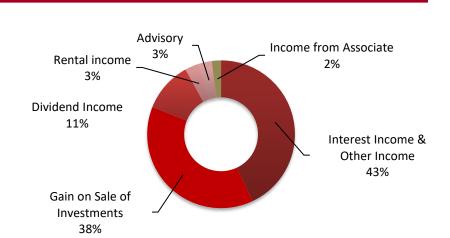




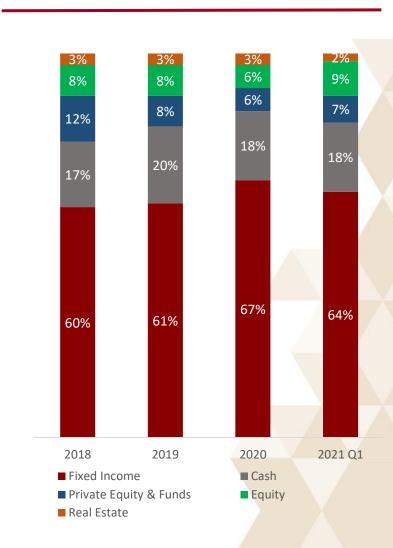
in QAR million



#### Investment and other income composition 2021 Q1

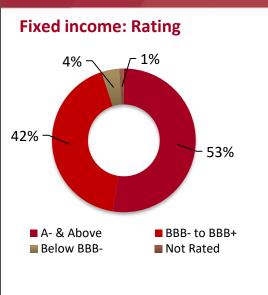


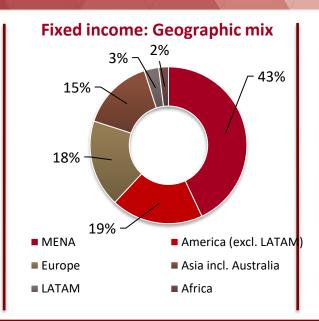
#### Investment portfolio composition 2021 Q1

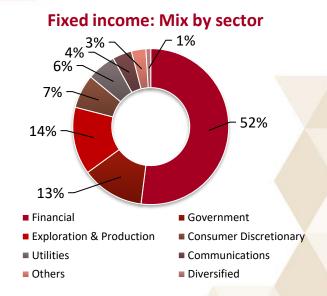


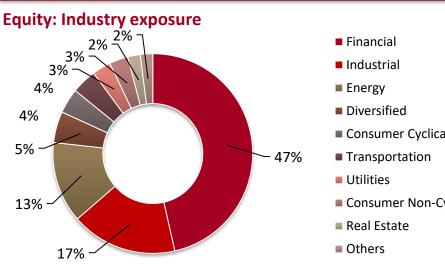
#### **FOCUS ON SECTOR BALANCE AND SECURITY OF INVESTMENTS**



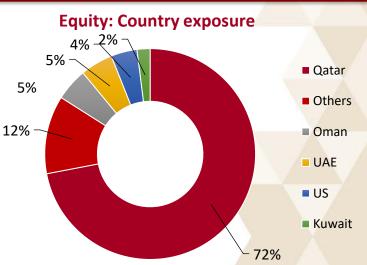












#### **EXCELLENT FINANCIAL STRENGTH RATIOS**



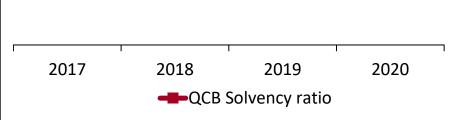
#### **Assets**

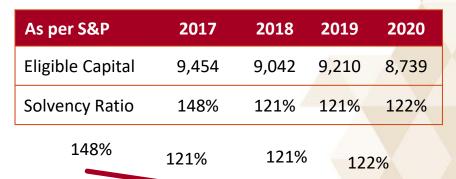
%	2017	2018	2019	2020
Invested assets to total assets	53%	48%	52%	51%
Invested assets to net technical reserves	131%	125%	133%	137%
Cash and bank deposits to net technical reserves	57%	54%	55%	52%

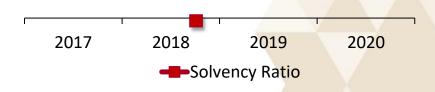
#### Solvency: Increased capital utilization, ratio remains strong

As per QCB	2017	2018	2019	2020
Eligible Capital	8,377	7,524	9,283	9,806
Solvency Ratio	188%	160%	181%	188%





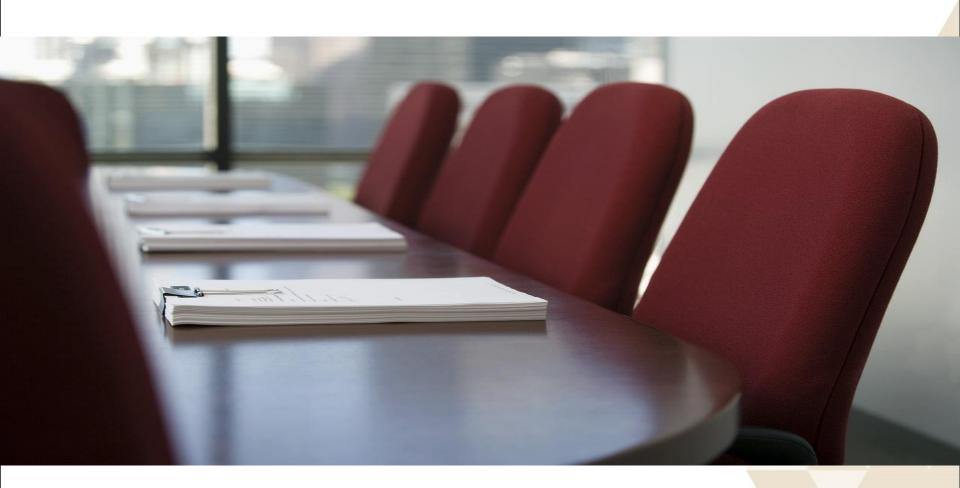




a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Append
RONG FI	NANCIAL S	TRENGTH	$\triangle \triangle$				و موعة قط للتأمين QATAR INSURANCE GROUP
Financial	strength rat	ing for QIC					
STANDARD L PROPER STANDARD A PROPERTY MARKET	_	<b>'A' / Strong</b> k: Negative	domestid substant	standing, regiona ial (re)insurance i	se competitive position al Gulf Cooperation Co ncome stream from the arters of the group's G\	uncil (GCC) ope e international	erations, and
Treatelal Strange To BEST A Excellent		: <b>'A'/ (Excellent)</b> ok: Negative	as very s	trong, as well as it	palance sheet strength, cs strong operating per terprise risk managem	formance, neu	_
QIC Group	equity						in QAR milli
				2019	202	0	2021 Q1
Share capi	tal			3,266.10	3,266.1	0	3,266.10
Share prer	nium			2,759.19	2,759.1	9	2,759.19
Legal rese	rve			634.57	634.5	7	634.57
General re	serve			287.00	287.0	0	287.00
Fair value	(loss) reserve			177.46	399.7	7	318.52
Catastroph	ne special rese	rve		32.02	32.0	2	32.02
Other com	ponents of eq	uity		(38.77)	21.4	6	45.99
Retained earnings				1,335.69	805.5	1	977.10
Equity att	ributable to pa	arent		8,453.26	8,205.6	2	8,320.49
Non-contr	olling interest			147.33	87.0	4	88.61
Subordina	ted perpetual	debt		1,615.60	2,697.2	4	2,697.24
Total equi	tv			10,216.19	10,989.9	0	11,106.34

## Organisation





#### STRONG GEOGRAPHIC AND SECTOR DIVERSIFICATION



















MENA - region

Sector	

	Direct Insurance:	Reinsurance:	Lloyds Re/insurance:	Life and Medical:	Asset management:
>	Personal Lines Commercial Lines	Property & Casualty Facultative Lines	Commercial Lines	<ul><li>Medical Lines</li><li>Life Lines</li></ul>	Proprietary and TP asset management

Geography

Qatar GCC Europe

Global

Global

Qatar GCC

Global

### **Risk Management**





#### STRICT ADHERANCE TO CLEARLY DEFINED ERM PROCEDURES

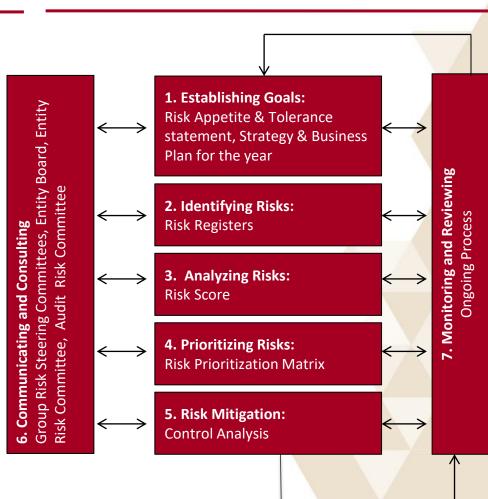
**Competitive Position** 



#### **Risk Management at QIC**

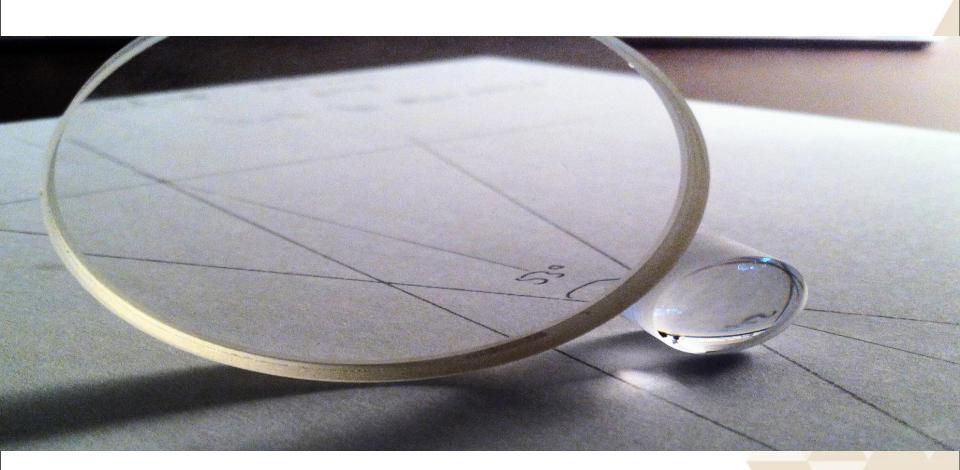
- ERM is broken down into Risk Management, Capital Management and Exposure Management
- Governance structure follows the three lines of defence model with dedicated Risk Committees in each entity of the company
- Each entity committee reports into the Group Risk Committee, which reports to the Group's Board and Audit committee
- Risks are monitored and maintained according to risk categories such as insurance, market, credit, operational and group
- Each risk is assessed for impact and probability along with the controls in place to mitigate
- Risk controls are reviewed quarterly
- QIC has in place an extensive stress and scenario testing framework
- QIC conducts analysis into emerging risks
- Risk appetite and tolerance set at the group and entity level with the position against these metrics monitored on an on-going basis

#### **Enterprise risk management cycle**



## Outlook



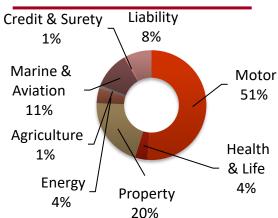


At a Glance Strategy Competitive Position Performance Organisation Risk Management **Outlook** Appendix

#### ASPIRING TO BECOME A GLOBAL TOP 50 COMPOSITE INSURER



#### Well-diversified business mix

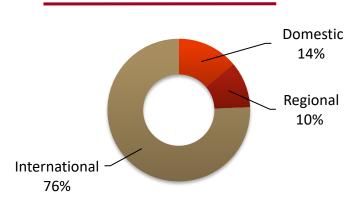


#### A portfolio of powerful franchises



- Continue to capitalize on transactional opportunities
- Grow QIC Europe
- Expand into Asia / Pacific on the back of Qatar and Antares
- Further grow medical and life lines in the domestic and regional market

#### **Balanced geographical mix**





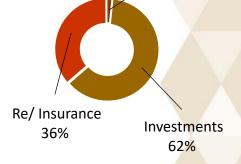




- QIC Europe Ltd: Became a common platform for QIC's entry into Europe
- Use synergies with Qatar Re in reinsurance and Antares in specialty insurance
- Qatar Re: Leverage acknowledged market and product expertise to expand on a global scale, broaden product offering
- Antares: Capitalize on Lloyd's expansion and leverage synergies with Qatar Re

#### **Distinct sources of income**

Third party Asset Management 2%





- Further build 3<sup>rd</sup> party investment capabilities
- Continue to generate investment income above index and peers

At a Glance



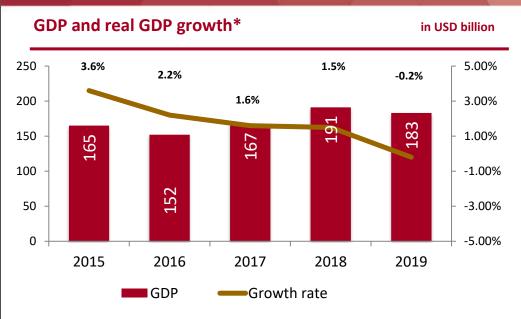
## APPENDIX

At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Managemen	nt Outlook	Appendix
INCOME STATEMENT, 2018 – 2021 Q1							وي الله الله الله الله الله الله الله الل
Particulars (	all figures in QA	R '000)		2018	2019	2020	2021 Q1
Gross writter	n premium		11,82	2,672	12,059,943	12,201,733	3,171,901
Net earned p	remium		10,47	1,356	9,966,575	8,918,305	1,914,361
Net claims in	curred		(7,029	,453)	(6,807,003)	(7,312,649)	(1,232,809)
Net commission		(2,922	,690)	(2,877,374)	(2,200,552)	(524,623)	
Net underwr	iting income		519,213		282,198	(594,896)	156,929
Investment a	nd other income	<u>.</u>	825,836		1,036,451	1,365,761	274,994
G&A expense	es		(735,933)		(734,612)	(742,840)	(227,130)
Profit from d	iscontinued oper	rations	5.	5,052	86,878	98,048	
Net income			664	4,168	670,915	126,073	204,793
Attributable	to:					$A \cup A \cup A$	
Net income – Owners of parent		64:	5,942	650,874	101,017	200,634	
Net income –	Net income – Non controlling interests		18	3,226	20,041	25,056	4,159
For 2020 results	s - Refer the note in	page 5					31

3											
At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix				
BALANCE SHEET, 2018 – 2021 Q1											
Balance Sheet (QAR '000) 2018 2019 2020											
ASSETS											
Cash and cash	n equivalents		8,0	11,163	8,544,700	8,212,111	7,906,321				
Insurance and	d other receivabl	es	9,3	45,951	8,452,858	9,004,400	9,649,478				
Reinsurance o	contract assets		5,4	67,185	5,099,804	7,302,864	8,008,996				
Investments			15,0	21,431	15,938,130	16,988,120	17,240,756				
Investment p	roperties		6	06,372	596,004	479,451	480,745				
Property and	equipment			52,033	146,935	133,486	124,893				
Goodwill and	intangible assets	S	6	660,488	636,883	620,501	617,576				
TOTAL ASSET	S		39,1	.64,623	39,415,314	42,740,933	44,028,765				
Liabilities											
Short term bo	orrowings		4,8	81,821	4,526,219	4,109,76 <mark>6</mark>	4,148,241				
Insurance cor	ntract liabilities		20,420,997		20,499,218	23,080,985	23,801,720				
Provisions, re	insurance and ot	ther payables	4,142,016		3,995,183	4,374,022	4,783,529				
Loans			1	.32,554	178,500	186,255	188,939				
Total liabilitie	es		29,5	77,388	29,199,120	31,751,028	32,922,429				
Equity							$\Delta$				
Share capital		3,189,059		3,266,101	3,266,101	3,266,101					
Reserves & surplus		4,536,764		5,187,160	4,939,516	5,054,382					
Non controlling interests		245,816		147,337	87,047	88,612					
Subordinated perpetual debt			1,6	515,596	1,615,596	2,697,241	2,697,241				
Total equity			9,5	87,235	10,216,194	10,989,905	11,106,336				
TOTAL LIABIL	ITIES & EQUITY		39,1	.64,623	39,415,314	42,740,933	44,028,765				
						A. A.	32				

#### **QATAR: A THRIVING ECONOMY**







#### **Strong fundamentals**

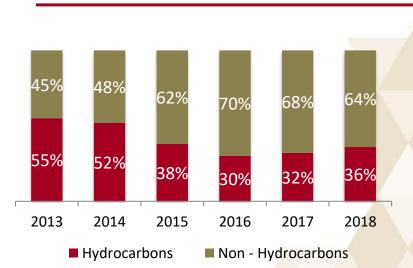
- > Strong credit rating in the GCC
- Strong population growth
- ➢ World's highest per capita

S&P: AA- ; Fitch: Aa3; Moody's: Aa3

Tripled since 2003, 2.7 million in 2018, 2.8 million by 2020

USD 130,000 2018E

#### **Hydrocarbon vs. Non-hydrocarbon sectors in GDP\***



\*Source: MDPS

#### Diversifying the economy

- Hydrocarbon reserves
- World largest exporter of LNG
- Investments into infrastructure
- National Rail Project

- ≈ USD 25 trillion
- 77 million tonnes
- per annum; 2024E 110 mtpa
- ≈ USD 150 billion
- by 2020
- ≈ USD 40 billion

#### QIC BOARD OF DIRECTORS AND MAJOR SHAREHOLDERS



Sheikh Khalid bin Mohammed bin Ali Al-Thani Chairman & Managing Director



Abdullah bin Khalifa Al-Attiya **Deputy Chairman** 



**Board Member** 



Jassim Mohammed Al-Jaidah



Sheikh Hamad bin Faisal bin Thani Al Thani **Board Member** 



**Khalaf Ahmed Al-Mannai Board Member** 



Sheikh Jassim bin Hamad bin Jassim bin Jabor Al Thani **Board Member** 



Sheikh Faisal bin Thani bin Faisal Al-Thani **Board Member** 



Sheikh Saoud bin Khalid bin Hamad Al Thani **Board Member** 



Ali Youssef Hussein Ali Kamal **Board Member** 



Sheikh Abdulrahman bin Saud bin Fahad Al Thani **Board Member** 



**Group President** 

# ننتشــر عالميــاً. وفــي المقدمــة إقليميــاً. Expanding Globally. Leading Regionally.





Bermuda Zurich London Malta Singapore Shanghai Qatar UAE Kuwait Oman