



Perfect Presentation for Commercial Services Company

A Leading ICT Company, Fast-growing, Dynamic, and Innovative

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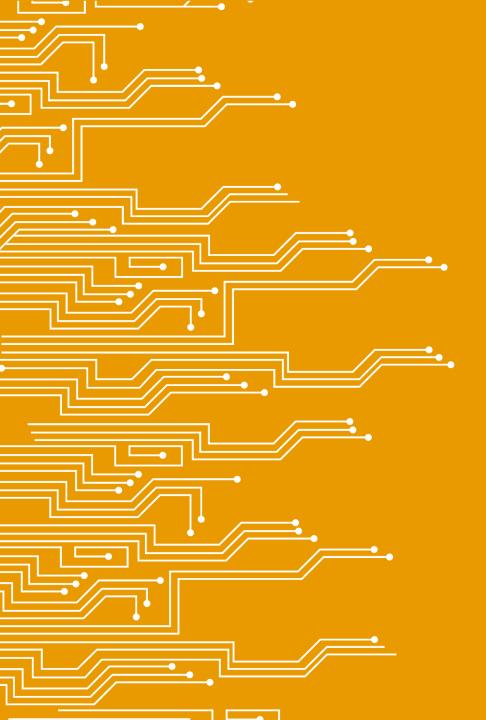
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# Company Overview

# **Company Overview**

2P, a leading Company in a lucrative and growing ICT market

#### **Company Description**

- Perfect Presentation for Commercial Services Company ("2P"), is a **leading ICT provider** with focus on **innovating** customer experience solutions and **streamlining** business operations through unlocking efficiencies
- ✓ Established in 2004, having over **18** years of experience
- ✓ well recognized by government and commercial enterprises
- ✓ Operates **3** main Lines of Business & Intellectual Properties
- +3,960 employees
- ✓ In-depth understanding and expertise of regulations and requirements of CITC

#### 2P at a glance

Backlog Size

SAR 1,680 B

As of Q3 2022

# of Contracts Expansion
2.0x
2019 - 2021

Average Return on Equity

56.3%

2019 - 2021

LTM Revenue SAR 867 MN As of Q3 2022 Revenue CAGR of 48.3% 2019 - 2021

Average RoIC 29.8% 2019 - 2021

LTM Net Income
SAR 127 MN
As of Q3 2022

Active Contracts
+ 178
As of 3Q 2022

Average Gross Margin

18.3%

2019 - 2021



Source: Audited Financial Statements, Management Information

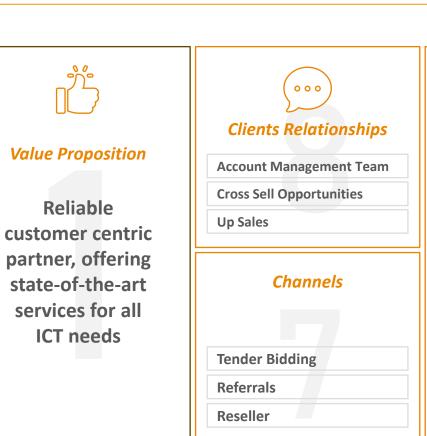
#### **2P** Business Model Canvas

2P operates a robust business model, with customer centric value proposition that provides solutions to clients, and exceed their expectations.













**Human Resources** 

**ICT Equipment** 

**Other Direct Costs** 



Revenues

**Customer Experience** 

**Operation & Maintenance** 

**Software Development** 



#### **Lines of Business**

Offering a wide array of services and products through fully integrated three lines of business



#### **Customer Experience ("CX")**

Customer Experience includes implementation of call center services through business process outsourcing and technology



#### **42** Contracts













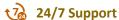




#### **Operation & Maintenance ("O&M")**

O&M services involve long term arrangements which offers management of full IT infrastructure and operations









+1400 On-ground engineers













#### Software Development ("SWD")

Software Development services include providing customers with proper development & installations of packaged software. Also, 2P offers 2way bulk SMS services







80% customer retention













# 2P's Strategy for Future Growth

Building a concrete foundations for long term growth, and value creation for the shareholders

# 2P strategy pillars - Going Deeper, Casting wider



#### **Accelerate Growth**

- Penetrate B2C subscription market
- Grow vertically and horizontally through strategic acquisitions





#### Build a Flourishing Talent & Work Environment

- Invest in talents, train, and retain deep tech expertise
- Reinforce a high performance culture





# Lead With Business Solutions

- Continue to develop inhouse solutions
- Focused investments to drive growth in evolving technologies (AI, Cyber Security, and IoT) that meet global standards





# Strengthen Relationship with Clients and Partners

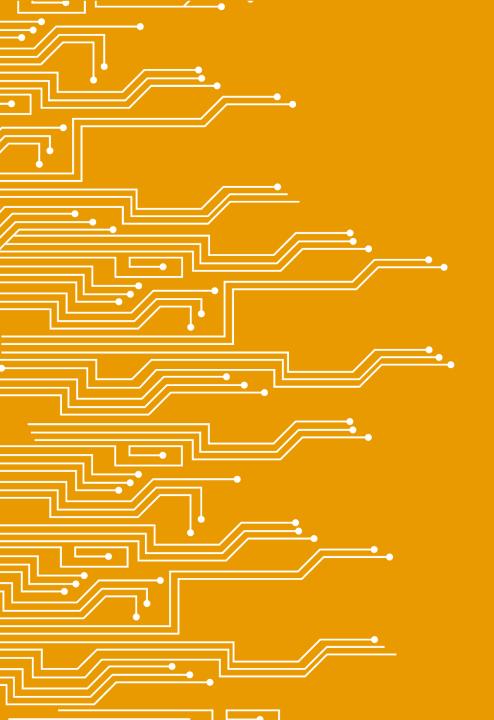
 Retain existing clients and partners, while increasing outreach to attract new customer base and build strategic partnerships











# Investment Highlights

A lucrative investment opportunity in an ever-growing Saudi ICT sector, supported by extraordinary historical growth and visibility on performance

1 A growing player in an expanding ICT market



2 Proven capabilities to deliver diverse range of tailored solutions to its customers

Expanding backlog, providing high visibility on 2P's performance over the next 3 years

4 Strong financial performance with topline exceeding market trends

Well-rounded executives, supported by a strong board of directors with diverse backgrounds



# A growing player in an expanding ICT market

At the back of the growing investments in giga projects, clarity on critical technologies, and increased spending on emerging technologies, the ICT sector has been growing over the recent years and is expected to continue growing in the future...

#### **ICT Market Growth Drivers**



Forced innovation due to COVID-19



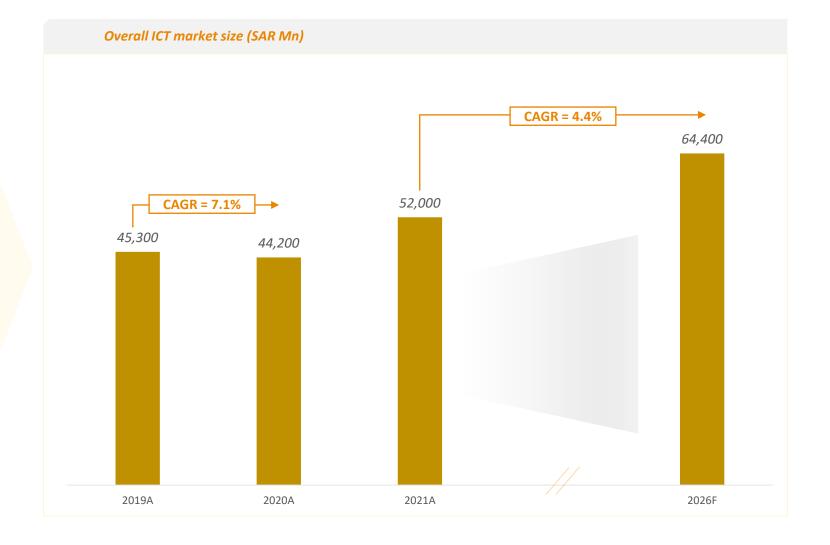
Growing investments in Smart Cities and Giga Projects



Regulatory clarity for critical technology segments



Increased spending on emerging technologies

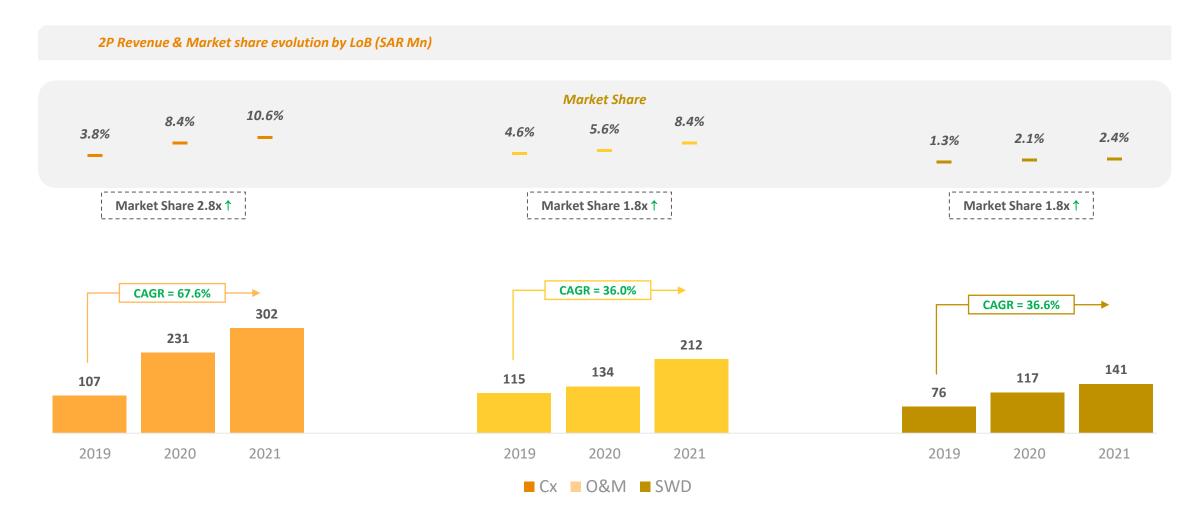




Source: IDC Market Report, Company's financial statements

# A growing player in an expanding ICT market

... 2P has proven its capability to capture the market growth and increase its market share







### Proven capabilities to deliver diverse range of tailored solutions to its customers

2P has strong digital capabilities and the scale to offer clients comprehensive and tailored one-stop shop solutions for its customers...

#### Tailored solutions for clients making 2P a One-Stop-Shop for its customers







- 2P's comprehensive digital capabilities enable it to offer clients comprehensive and tailored solutions, making it a one-stop shop for customers.
- 2P provides tailored products and services across three main integrated business units: CX, O&M, and SWD.
- These competencies allow the Company to identify gaps in the market and quickly develop solutions to address such gaps.
- The all-inclusive solutions enable the Company to create synergies and ample opportunities to cross-sell between products and services.



# Proven capabilities to deliver diverse range of tailored solutions to its customers

...such capabilities enable the Company to identify market gaps and quickly develop solutions to address such gaps, which result in improving the win rate of newly floated projects

#### **Growth Drivers**



Well Established and long lasting Relationship with Clients



**Tailored Solutions** 





**Experienced Management** 



**Visibility on Projects pipeline** 

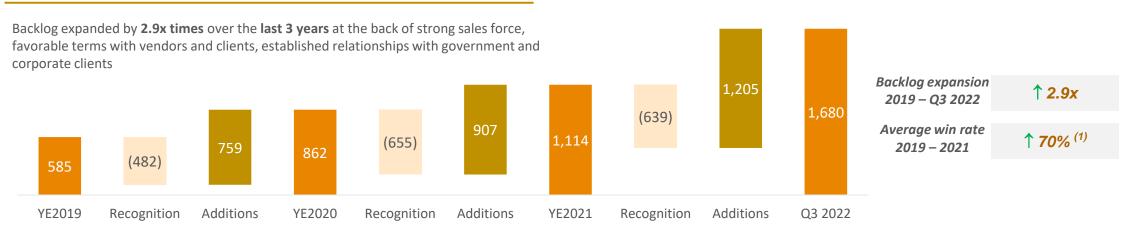
#### By Number of contracts (#) 68% 56% 52% 178 148 133 Bids Won 57 2019 2020 2021 Bids Lost By Value of contracts (SAR MN) Technical Evaluation, Waiting 82% PO, Rebid, Negotiation ■Number of Bids Won as of % 65% 62% Bids Entered 1,217 1,391 779 2019 2020 2021



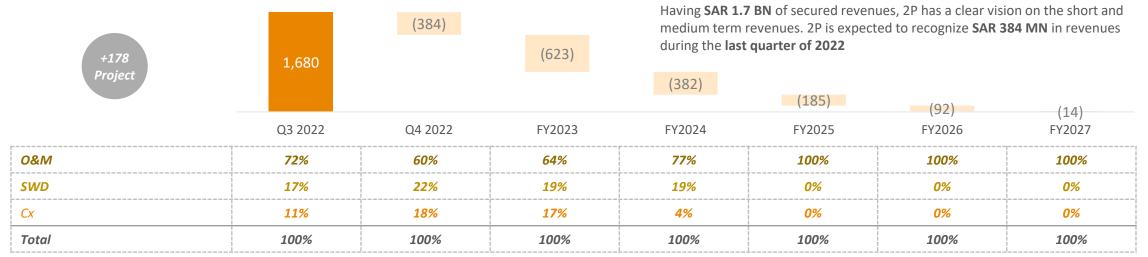
# Expanding backlog, providing high visibility on 2P's performance over the next 3 years

Healthy diversified backlog, growing steadily, with total backlog reaching SAR 1,680 MN at the end of Q3 2022

#### **Backlog Evolution (SAR Mn)**

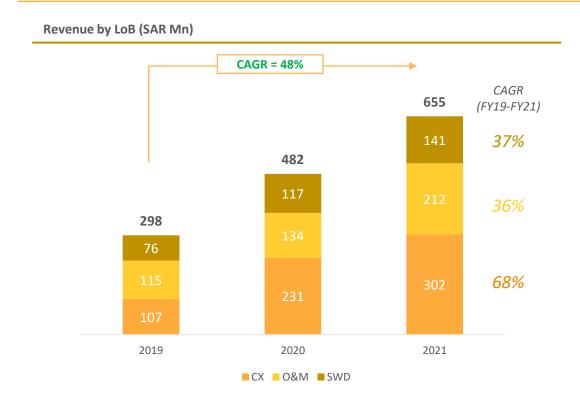


#### Backlog Recognition as of 3Q 2022 (SAR Mn)

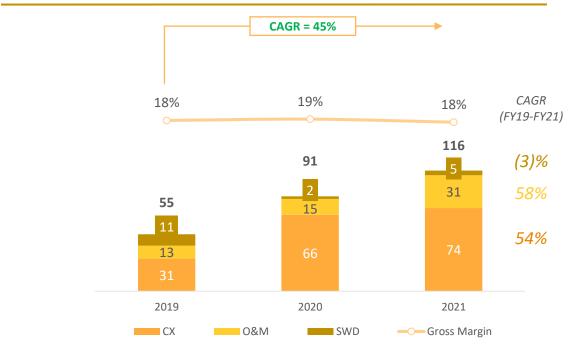




From 2019 to 2021, 2P's revenues witnessed an impressive 48% CAGR, with Gross Profit growing by 45% during the same period



#### Gross Profit by LoB (SAR Mn)



#### Revenue Mix

CX	<b>36%</b>	48%	46%
0&M	<i>38%</i>	<b>2</b> 8%	<b>32</b> %
SWD	26%	24%	<b>22</b> %
Total	100%	100%	100%

#### **Gross Margin**

СХ	<b>29%</b>	<b>29</b> %	<b>25</b> %
0&M	11%	11%	15%
SWD	14%	8%	7%
Overall	18%	19%	18%

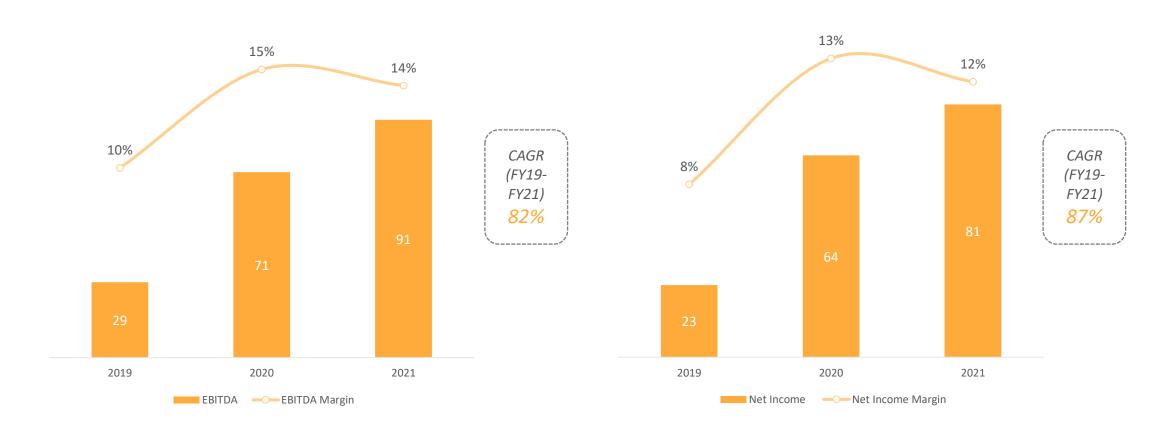


Source: Audited Financial Statements

From 2019 to 2021, 2P's profitability witnessed north of 80% average growth, with EBITDA and net income margins improving by 4 percentage points each

EBITDA (SAR Mn)

Net Income (SAR Mn)

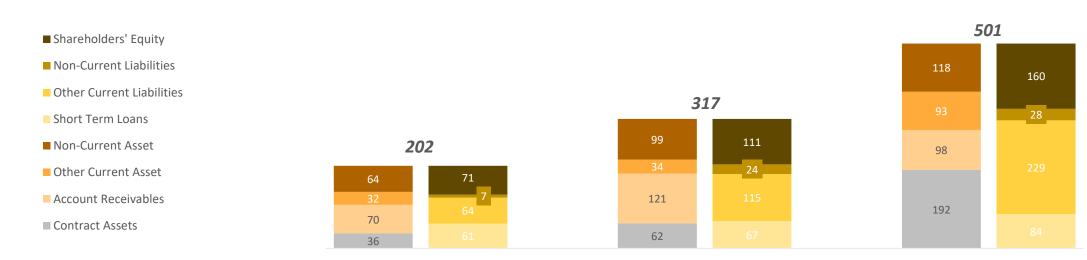






2P enjoys a strong returns with average RoE of 56.3% from 2019 – 2021, coupled with low debt balance

#### **Balance Sheet Snapshot (SAR Mn)**



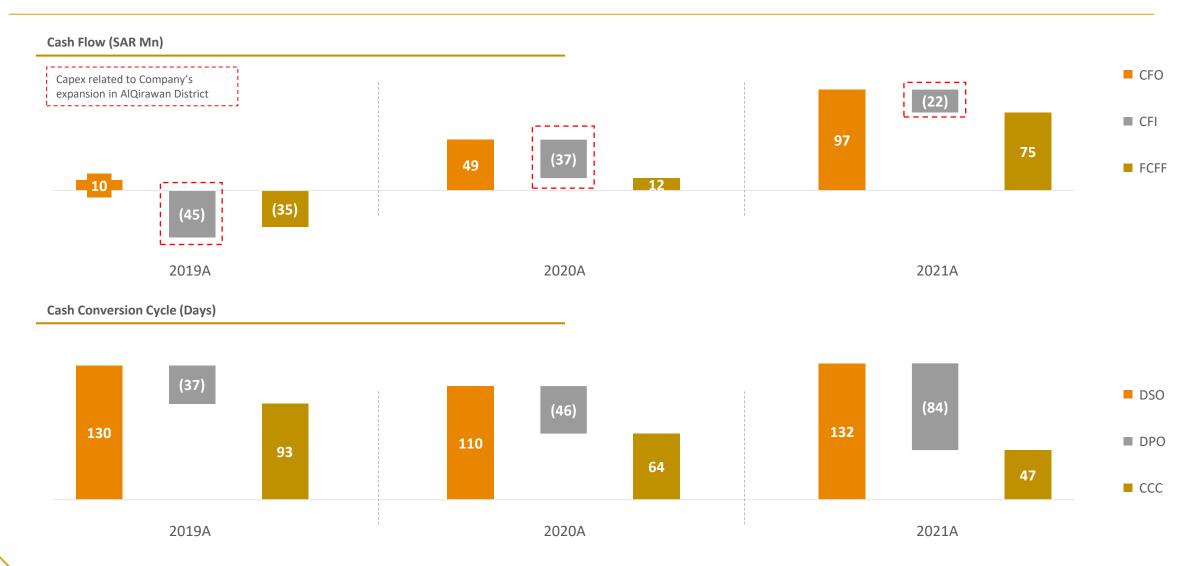
Key Ratios	2019	2020	2021
NWC/Sales	24.4%	19.7%	13.8%
RoIC	17.2%	31.9%	40.3%
RoE (1)	38.4%	70.9%	59.5%
Net Debt / EBITDA	2.12	1.03	0.28
D/(D+E)	46%	41%	37%

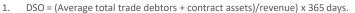


<sup>1.</sup> Calculated as (net income / Average equity balance)

19

2P has recorded a strong growing CFO supported by efficient working capital management during the last 3 years



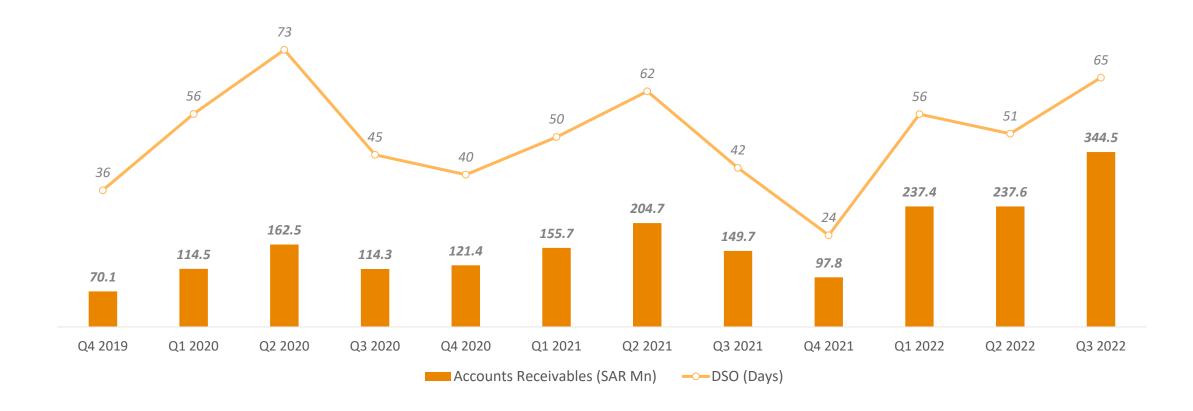


<sup>2.</sup> DPO = (Average total payables /cost of revenue minus salaries, wages and other benefits) x 365 days

<sup>3.</sup> CCC = Days of receivables and contract assets - Days of payables.

Given the nature of 2P contracting business, receivables is being collected during the second half of the year as illustrated in the chart below

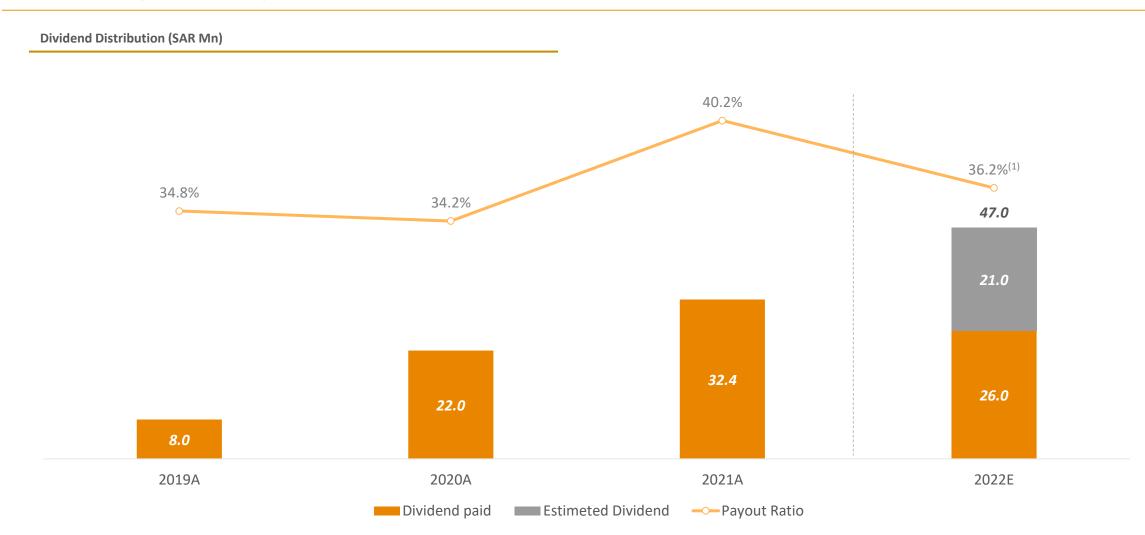
#### **Quarterly Collection Cycle**



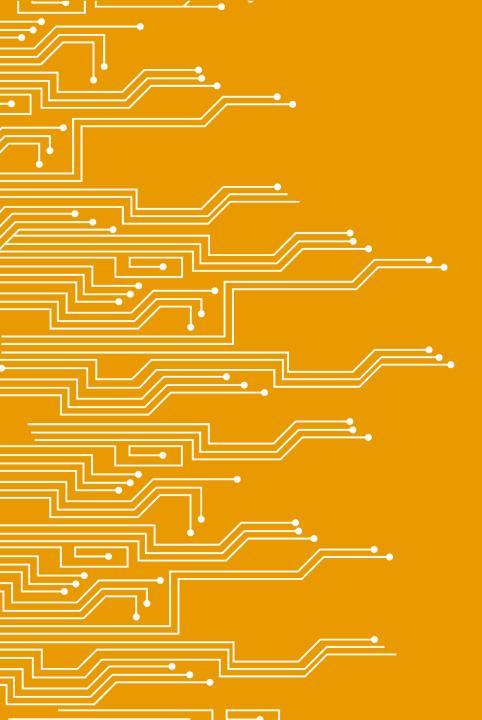




While 2P has significantly grown its topline and profitability, it has managed to payout on average 36.4% of its net income during the last 3 years – during the second half of 2022, the Company is expected to pay SAR 21 MN (i.e. SAR 1.40 per share)









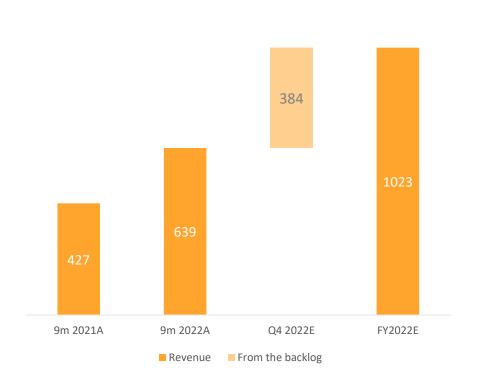
# Q3 Results & Outlook

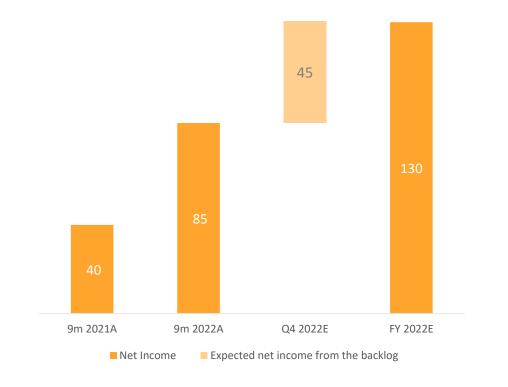
# Q3 and 2022E performance

From Q3 2021 to Q3 2022, 2P's revenues and net income witnessed exponential growth, reaching 50% and 113%, respectively.

Revenue (SAR Mn)

Net Income (SAR Mn)







Source: Audited Financial Statements

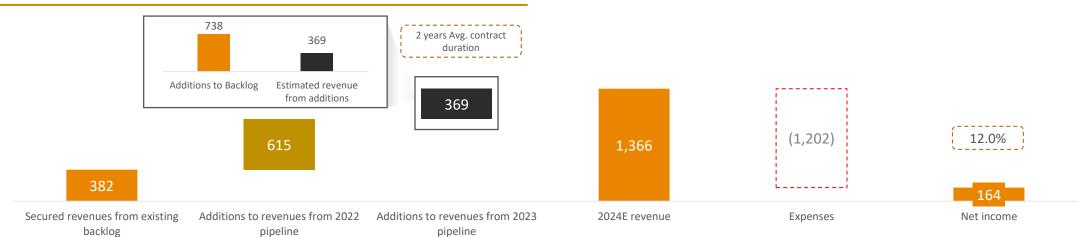
# High Visibility on the Near Future's Financial Performance

At the back of increasing demand on ICT solutions, government spending on business outsourcing, and digital overhaul, 2P is expected to continue growing its topline to reach 1.23 and 1.36 BN in 2023 and 2024 respectively

#### 2023E Projected Revenue & Net income Build-up (SAR Mn)



#### 2024E Projected Revenue & Net income Build-up (SAR Mn)





Net Income Margin





