



مجموعة قطر للتأمين  
QATAR INSURANCE GROUP

**Domestic dominance**

**Regional leadership**

**Global ambitions**

*December 2015*

# At a glance



## QIC - KEY FACTS AND FIGURES – DECEMBER 2015

### Solid foundation

- ✧ QIC steadily evolved from a domestic player to a regional leader on to global ambitions over 50 years

### Strong financials

- ✧ GWP: QAR 8.35 billion
- ✧ Net profit: QAR 1,064 million
- ✧ RoE: 18.1%
- ✧ Market Capitalization: QAR 15 billion

### Five pillar strategy

- ✧ Direct insurance
- ✧ Specialty insurance
- ✧ Reinsurance
- ✧ Life and Medical
- ✧ Asset Management

### Stable sources of income

- ✧ Consistent underwriting performance over 50 years
- ✧ Outstanding investment contribution

### Strong security

- ✧ 'A' (Excellent) AM Best financial strength rating
- ✧ 'A' / Stable outlook, Standard & Poor's financial strength rating

### Risks contained

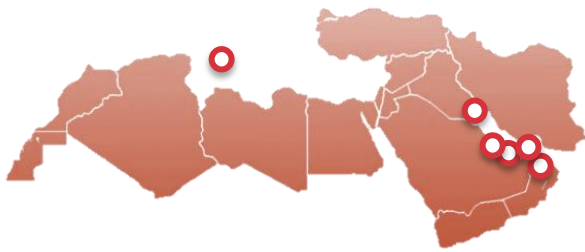
- ✧ Best in class Enterprise Risk Management practices

## 51 YEARS OF OPERATIONAL EXCELLENCE

**En route to establishing a global footprint based on domestic dominance and regional leadership**

Source: S&P CAPITAL IQ

MENA: QIC No 1 of 116 companies



Asia Pacific: QIC No 10 of 264 – excl. L&H



World: QIC No 109 of 375 companies



QIC established

1964

Dubai branch established

Current Senior Management appointed

1986

Abu Dhabi branch established

KQIC (Kuwait) and OQIC (Oman) established

2002

QIC International established

2004

2006

Q-Life & Medical established

Qatar Re established

2009

50<sup>th</sup> Anniversary and acquisition of Antares

2011

QIC Europe Ltd established in Malta

2014

Qatar Re re-domiciled to Bermuda and established branch in Dubai

2015

Antares established  
Antares Asia in Singapore

## SUSTAINED GROWTH FROM DIVERSIFIED SOURCES

**Net profit** (attributable to parent)  
in QAR million

2015	1,044
2014	1,001
2013	753
2012	610
2011	592

**Return on Equity**  
in %

2015	18.1
2014	18.4
2013	17.1
2012	17.5
2011	17.7

**Earnings per share**  
in QAR

2015	5.65
2014	5.43
2013	4.08
2012	3.31
2011	3.21

**Market Capitalization**  
in QAR million

2015	15,139
2014	14,545
2013	8,541
2012	6,056
2011	5,782

### QIC Group: Well diversified multi-pillar business set-up



**Direct  
Insurance**

**QIC**



**Specialty  
Insurance**

**Antares**



**Life &  
Medical**  
**Qatar Life &  
Medical**



**Reinsurance**

**Qatar Re**



**Asset  
Management**  
**QIC Asset  
Management**



**Real Estate**

**QIC Real  
Estate**



August 2015: Financial strength  
rating 'A' (strong), outlook stable  
[www.standardandpoors.com](http://www.standardandpoors.com)

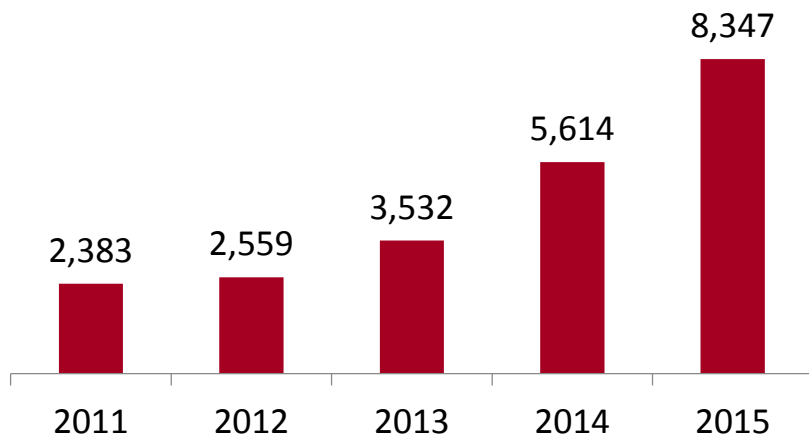


Dec 2015: Financial strength  
rating of 'A' (excellent)  
[www.ambest.com](http://www.ambest.com)

## A SET OF RECORD FINANCIAL PERFORMANCE FIGURES

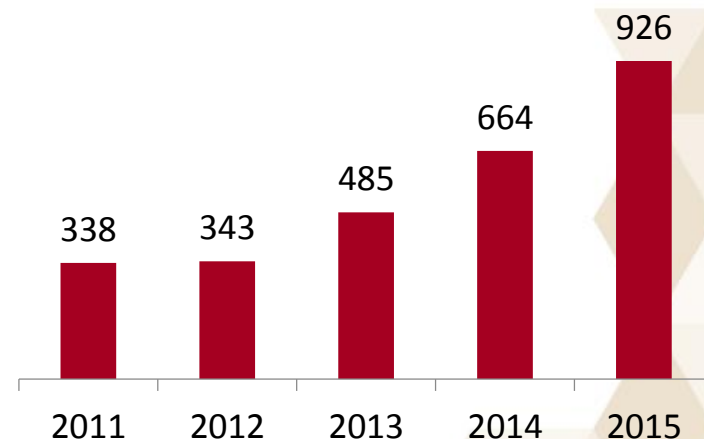
### Gross written premiums

in QAR million



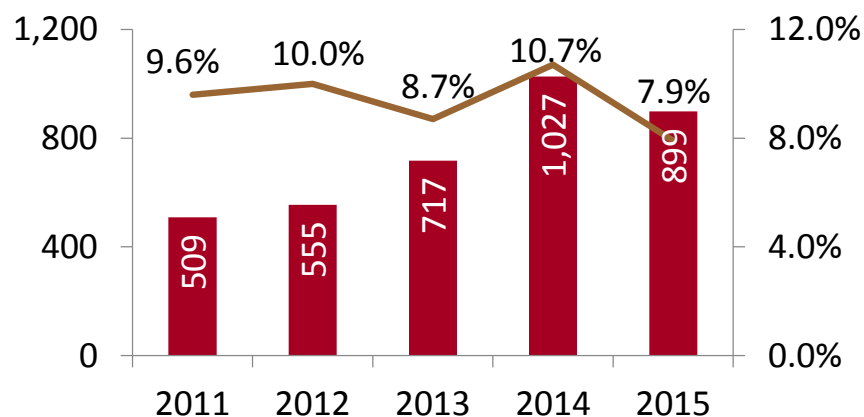
### Underwriting results

in QAR million



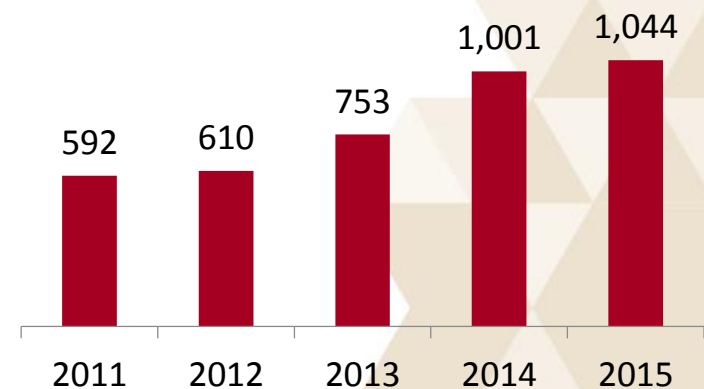
### Investment results and yield

in QAR million



### Net profit – Attributable to parent

in QAR million





# Strategy



At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix
-------------	----------	----------------------	-------------	--------------	-----------------	---------	----------

## EXPANDING GLOBALLY AND CONSOLIDATING REGIONAL LEADERSHIP

### Bermuda



- Antares Re
- Qatar Re US & NatCat
- Qatar Re HQ

### London



- Antares Lloyd's 1274 Syndicate
- Qatar Re Rep. Office

### Zurich



- Qatar Re Continental Europe and global operations

### Malta



- QIC Europe Ltd

### Singapore



- Qatar Re Rep. Office for Asia
- Antares Asia

### Doha



- QIC Group's HQ and domestic operations

### Dubai



- QIC direct insurance operations (UAE)

### Abu Dhabi



- QIC direct insurance operations (UAE)

### Muscat



- Oman Qatar Insurance Company

### Kuwait








- Kuwait Qatar Insurance Company



At a Glance	<b>Strategy</b>	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix
-------------	-----------------	----------------------	-------------	--------------	-----------------	---------	----------

## BROAD SPECTRUM OF CAPABILITIES

QIC Domestic	Reinsurance	Specialty	Life & Medical	Asset Management
				
<ul style="list-style-type: none"> <li>• Personal lines <ul style="list-style-type: none"> <li>○ Motor</li> <li>○ Home</li> <li>○ Travel</li> </ul> </li> <li>• Commercial lines <ul style="list-style-type: none"> <li>○ Energy</li> <li>○ Marine &amp; Aviation</li> <li>○ Medical</li> <li>○ Motor</li> <li>○ Property &amp; Commercial</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Agriculture</li> <li>• Credit &amp; Surety</li> <li>• Energy</li> <li>• Engineering</li> <li>• Facultative</li> <li>• Marine &amp; Aviation</li> <li>• Motor</li> <li>• Property</li> <li>• Structured Finance</li> </ul>	<ul style="list-style-type: none"> <li>• Aviation</li> <li>• Financial Institutions</li> <li>• Marine</li> <li>• Political and Financial Risk</li> <li>• Professional indemnity</li> <li>• Property Excess of Loss</li> <li>• Terrorism</li> </ul>	<ul style="list-style-type: none"> <li>• Group Life</li> <li>• Credit Life</li> <li>• Mortgage Life</li> <li>• Group Medical</li> </ul>	<ul style="list-style-type: none"> <li>• Proprietary asset management</li> <li>• Third party asset management</li> <li>• Collateralized reinsurance (CATCO)</li> </ul>

# Competitive Position

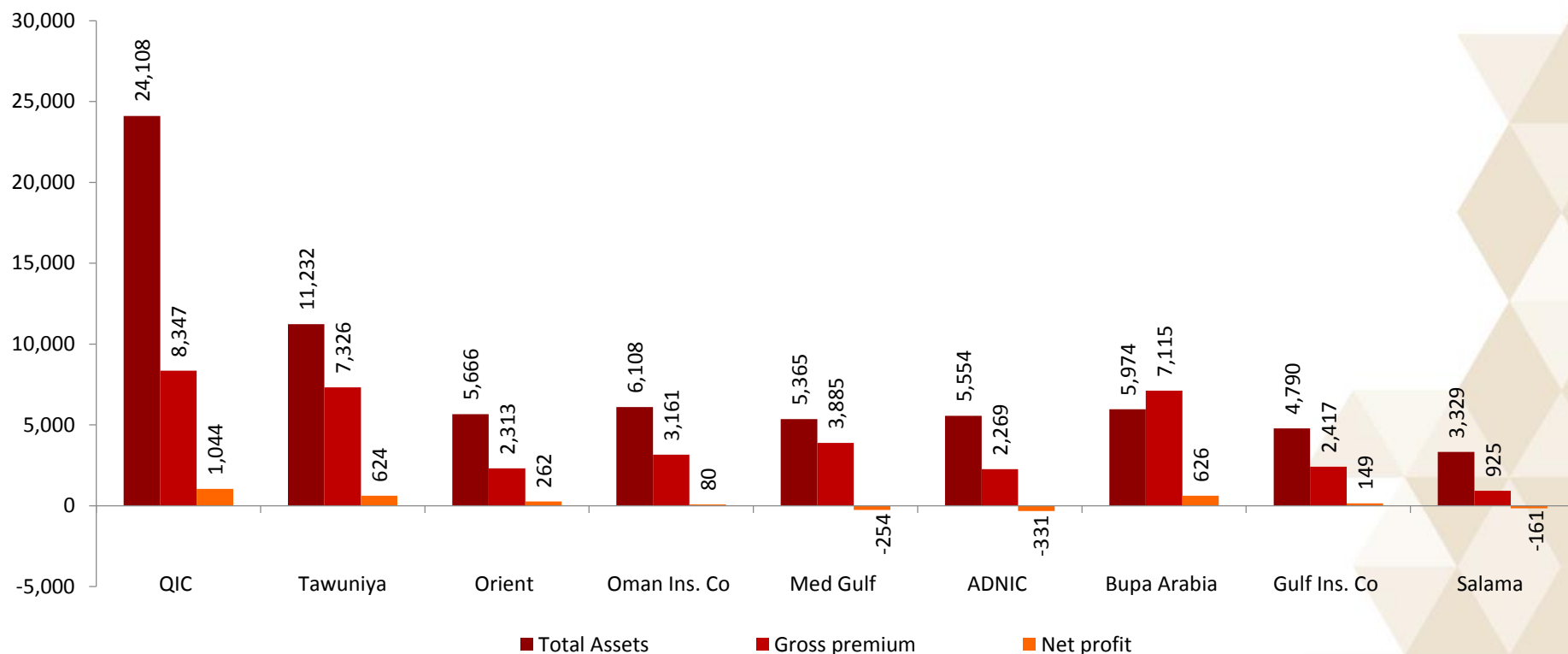


At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix
-------------	----------	----------------------	-------------	--------------	-----------------	---------	----------

# DOMINANT POSITION IN THE MENA REGION

## Regional comparison (FY 2015)

in QAR million



- QIC consistently outperforms major regional insurance and reinsurance groups due to its focus on
  - Technical excellence in underwriting and asset management
  - Diversified growth across business segments and geographies

At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix
-------------	----------	----------------------	-------------	--------------	-----------------	---------	----------

## SIGNIFICANT POTENTIAL FOR GLOBAL AND REGIONAL GROWTH



### QIC Domestic and regional

- Dominant market share in Qatar and ahead of its peers in MENA
- Significant further growth potential in rapidly growing MENA insurance markets

### QIC domestic/regional GWP

USD 766 million

### MENA Life & Non-Life

USD 50 billion



### Qatar Re

- Already among top 50 reinsurers worldwide
- Aspires to become a Top 10 reinsurer by 2025
- Continues to expand geographically and by line of business

### Qatar Re GWP

USD 1.15 billion

### GWP Top 10 reinsurer

USD 6 billion



### Antares

- Established as independent Managing Agent at Lloyd's, the world's global insurance and reinsurance market of choice
- Ranks no. 34 within Lloyd's by GWP
- Synergies with QIC have potential to enhance growth

### Antares GWP

USD 381 million

### GWP Lloyd's

USD 40 billion

### QIC Group

- Aspires to become a Top 50 international composite insurance group
- Well diversified by geography, lines of business and sectors
- No. 109 worldwide by market cap

### QIC Group GWP

USD 2.29 billion

### Global Non-Life GWP

USD 1.4 trillion



# Performance

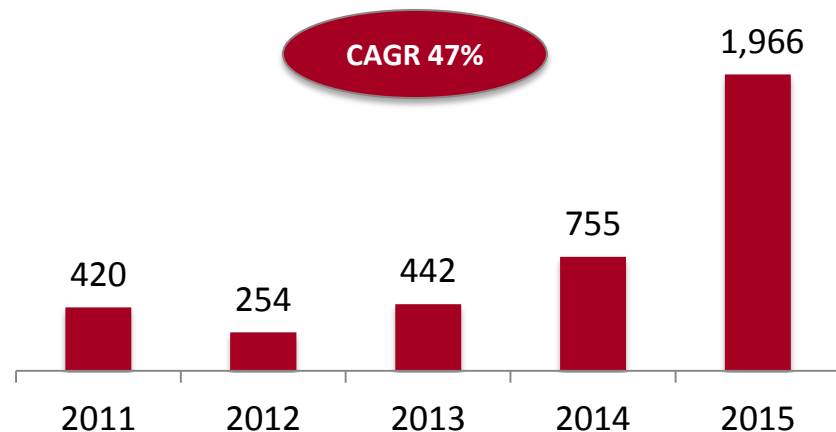




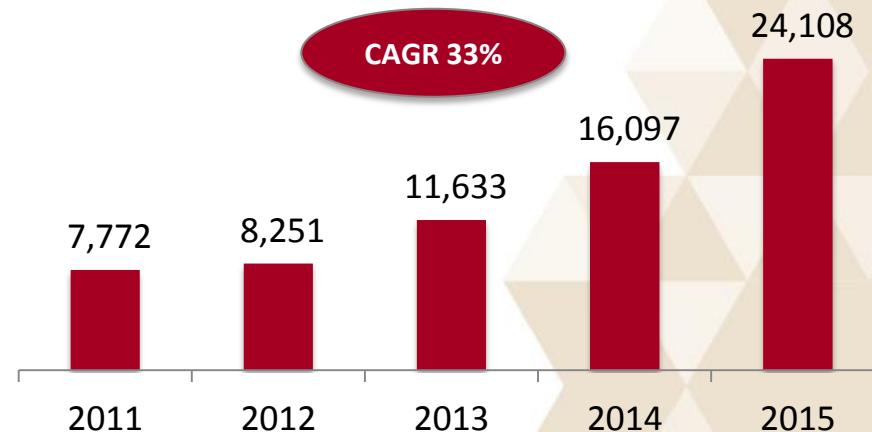
## STRONG TRACK RECORD OF TOP AND BOTTOM-LINE GROWTH..

Key Highlights (QAR million)	2011	2012	2013	2014	2015
Gross premium	2,383	2,559	3,532	5,614	8,347
Underwriting results	338	343	485	664	926
Net profit	592	610	753	1,001	1,044
Investment and other income	509	555	717	1,027	899
Earnings per share (restated)	3.21	3.31	4.08	5.43	5.65
Cash dividend per share	4	2.5	2.5	2.5	2.5
Bonus share	20%	20%	25%	15%	10%
Share price at 31 December	77.8	67.9	66.5	90.6	82

### Operating Free Cash Flow growth in QAR million



### Total Assets in QAR million



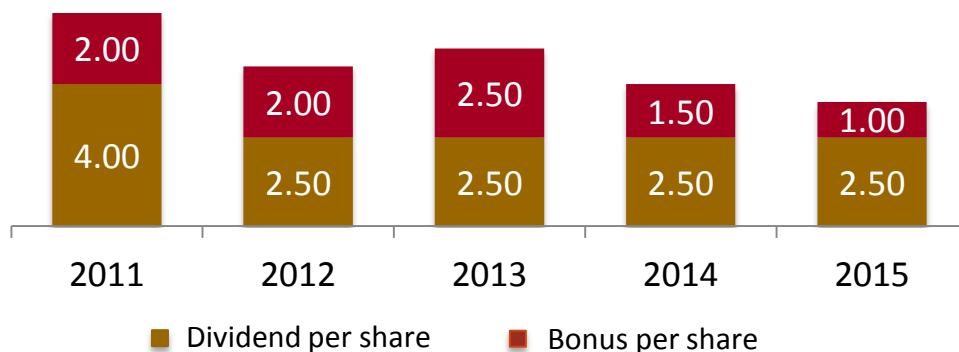
## ...AND SHAREHOLDER VALUE CREATION

### Dividends

in QAR

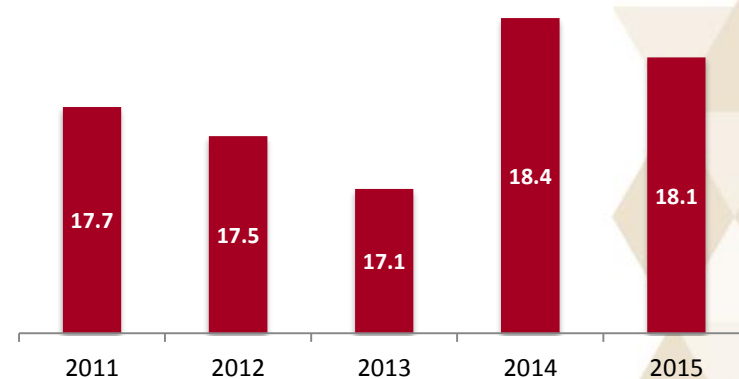
#### Pay-out ratio

75%      66%      85%      64%      62%

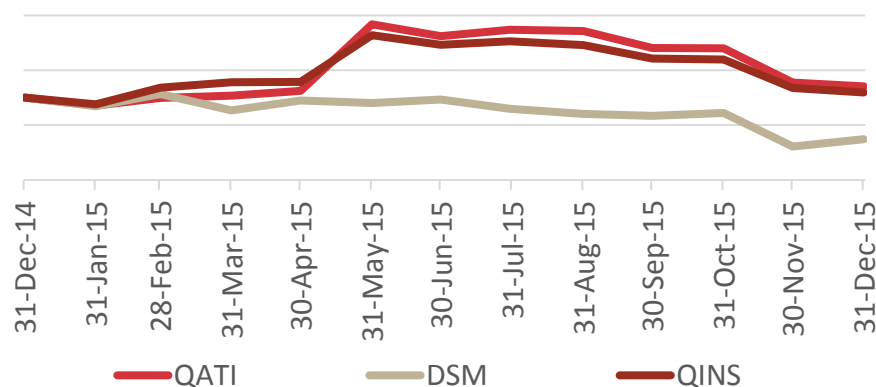


### Return on Equity

%

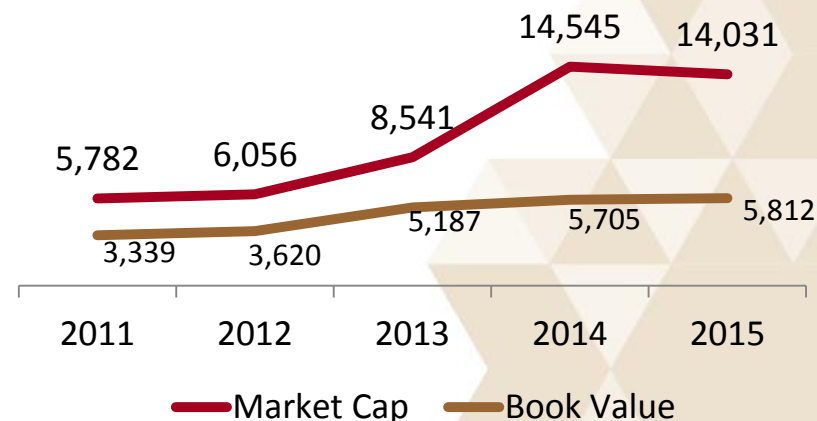


### QIC shares outperformed QE Index and QE Insurance index



### Market Value

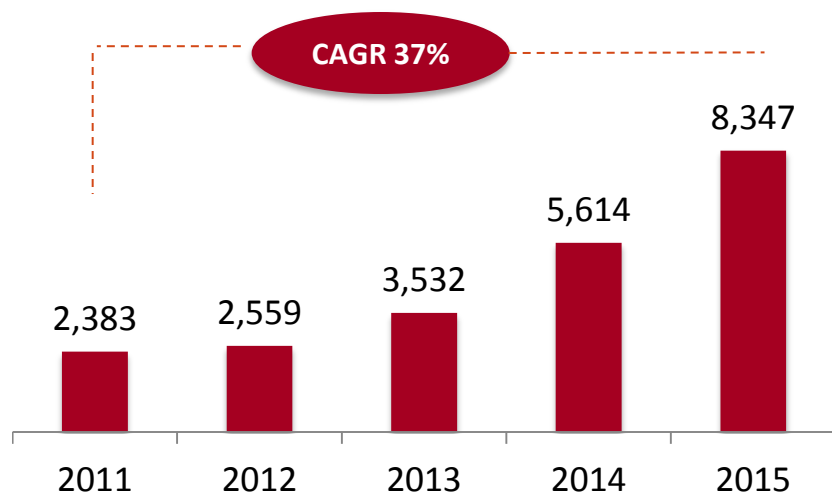
in QAR million



## CONSISTENT UNDERWRITING PERFORMANCE

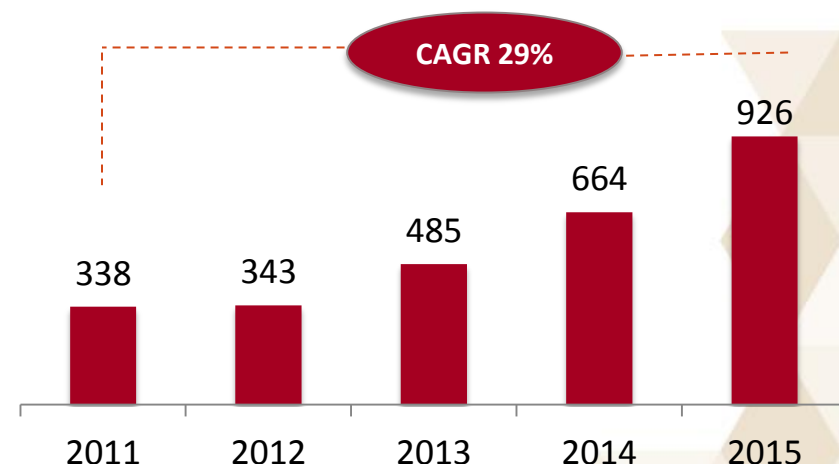
### Gross Premiums

In QAR million

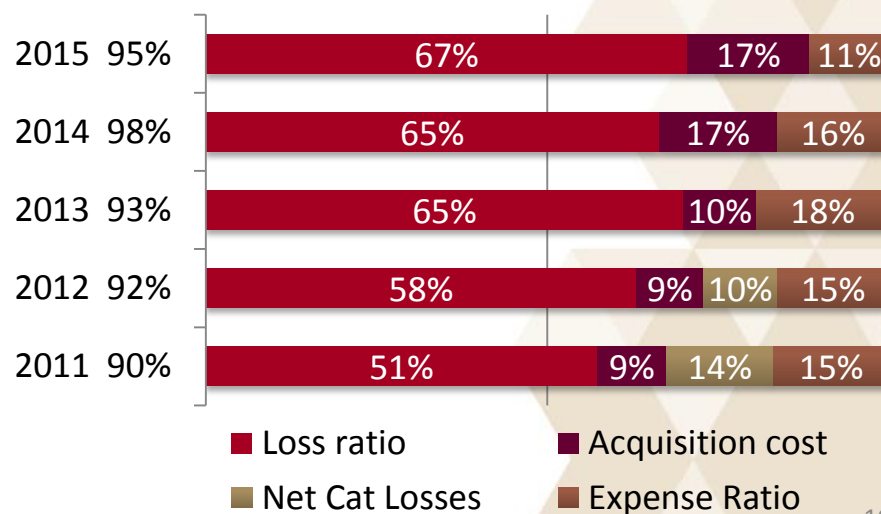
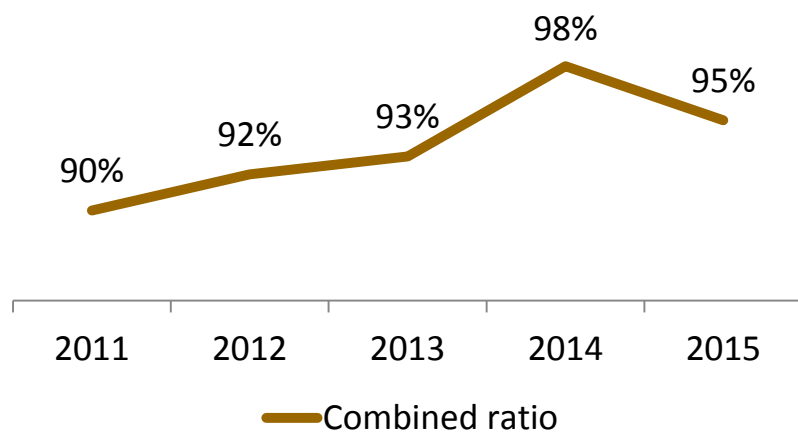


### Net Underwriting Results

In QAR million



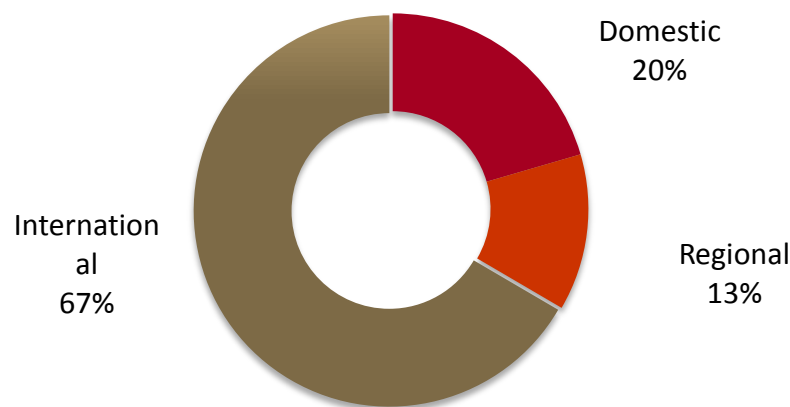
### Combined ratio



## WELL DIVERSIFIED PORTFOLIO ENHANCES CAPITAL EFFICIENCY

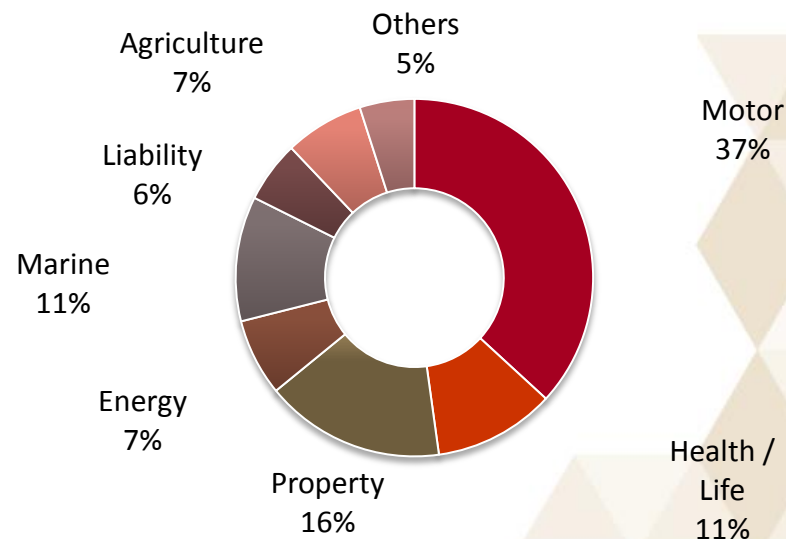
### Gross premiums, split by region

2015



### Gross premiums, split by line of business

2015

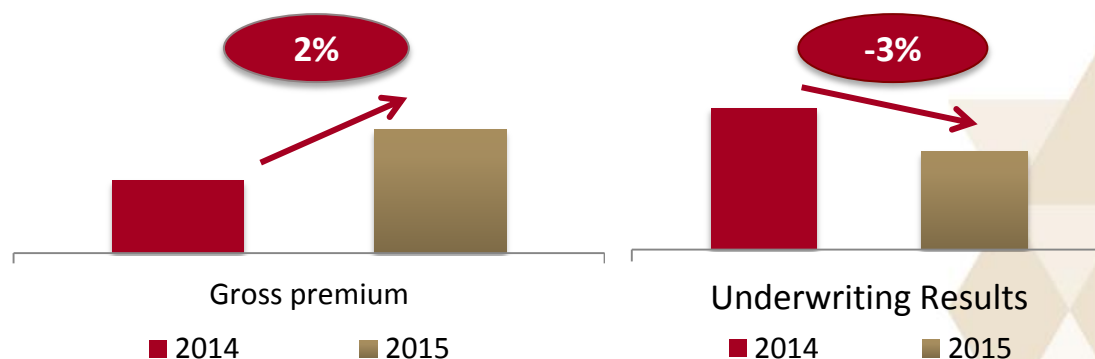


- Superior geographical and product diversification translates into high capital efficiency
- QIC is the only MENA composite insurer with a sizeable international footprint: Qatar Re, Antares and QIC Europe account for 67% of QIC's total GWP IN 2015
- Motor business generates 37% of the total GWP
- European and Asian business poised for particularly strong growth (based on newly established QIC Europe and Singapore offices of Qatar Re and Antares)

## STRONG TECHNICAL PERFORMANCE IN A HIGHLY COMPETITIVE ENVIRONMENT

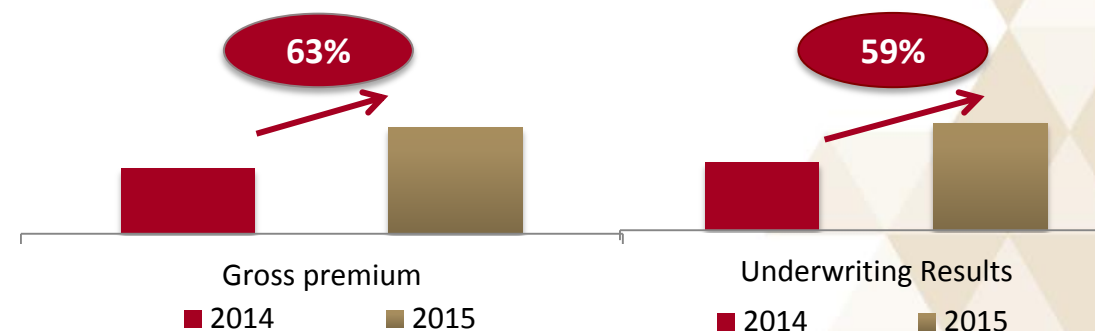
in QAR million

Marine and Aviation	2014	2015
Gross premium	925	943
Underwriting Results	145	140
Loss ratio	54%	62%
Operating profit	15.6%	14.9%



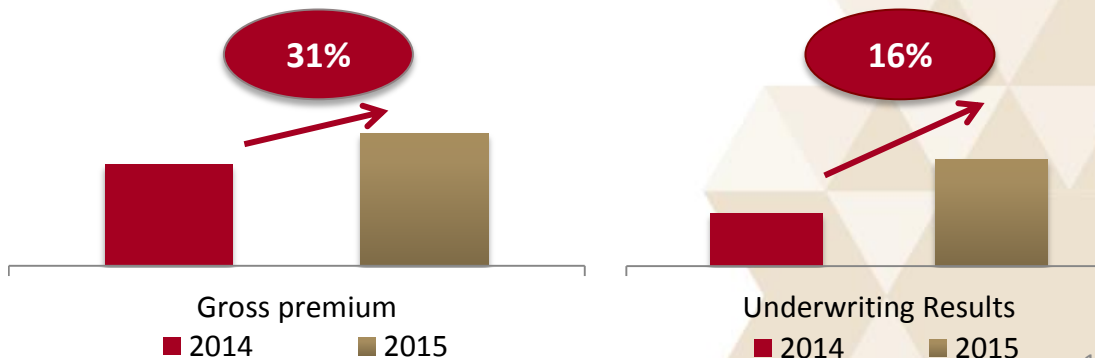
in QAR million

Property & Casualty	2014	2015
Gross premium	3,988	6,489
Underwriting Results	436	694
Loss ratio	64%	65%
Operating profit	10.9%	10.7%



in QAR million

Life & Medical	2014	2015
Gross premium	701	915
Underwriting Results	71	82
Loss ratio	79%	79%
Operating profit	10%	9%

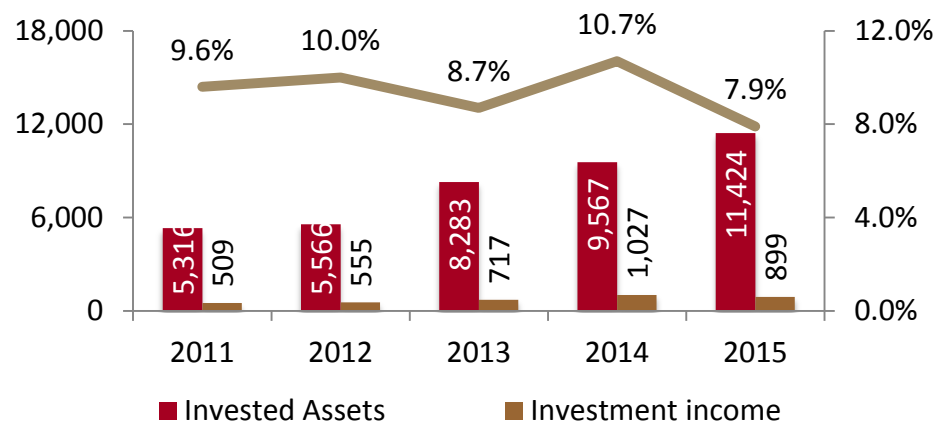




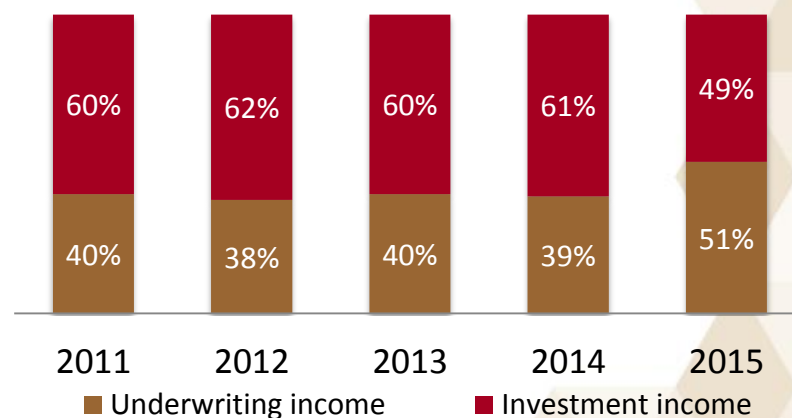
## STRONG INVESTMENT YIELD DESPITE LOW INTEREST RATE ENVIRONMENT

### Return on Investments

in QAR million

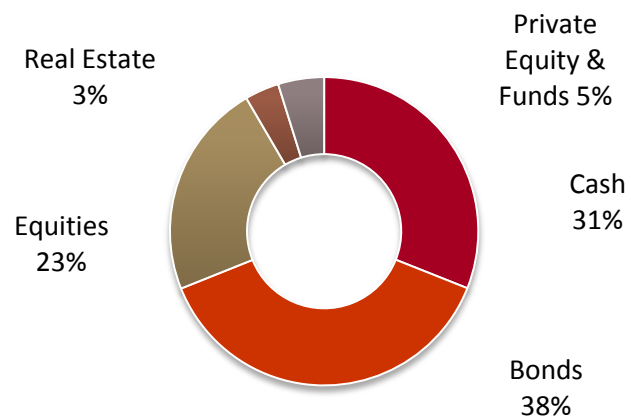


### Investment versus underwriting income



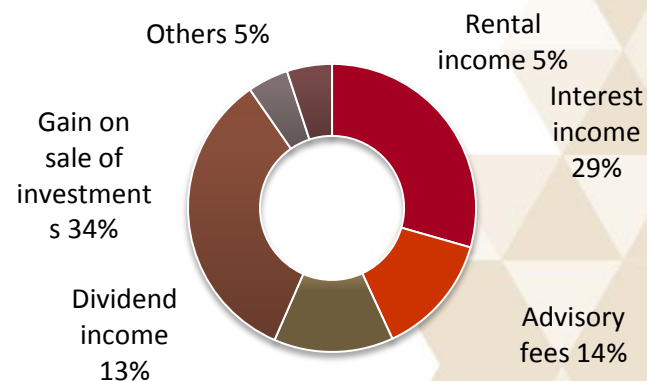
### Investment portfolio composition

2015



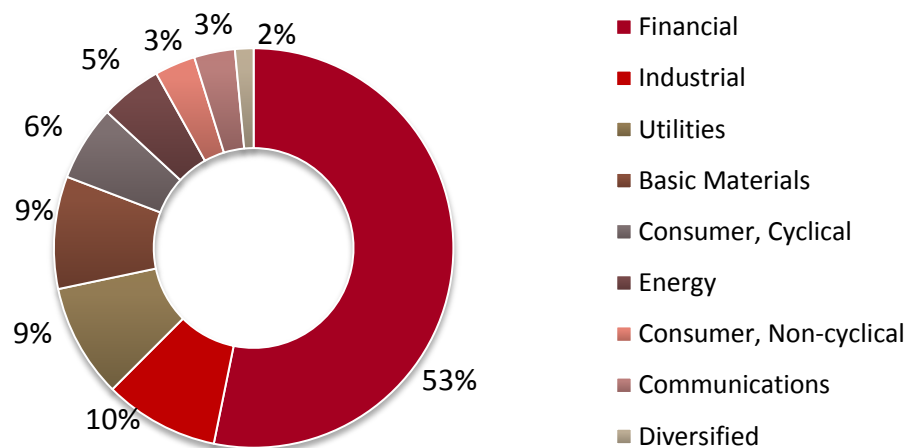
### Investment income composition

2015

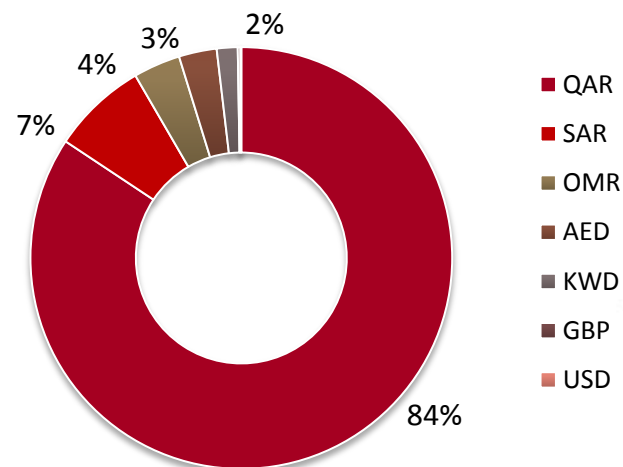


## FOCUS ON SECTOR BALANCE AND SECURITY OF INVESTMENTS

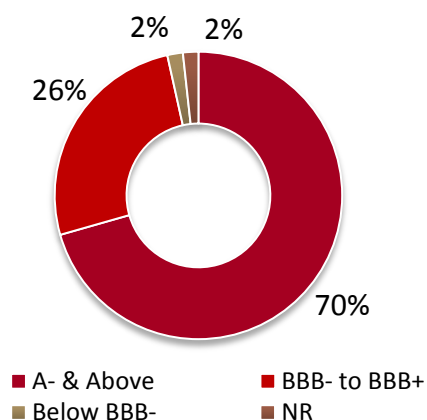
### Equity: Industry exposure



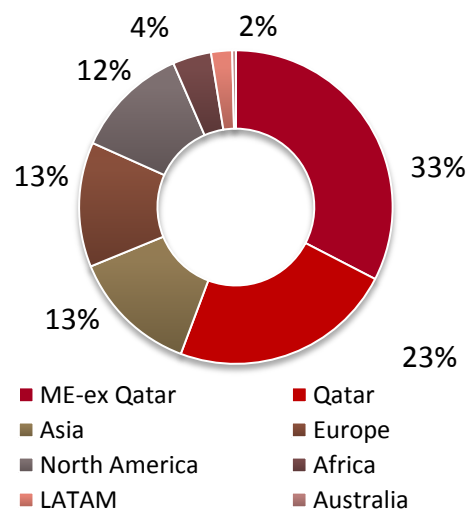
### Equity: Currency exposure



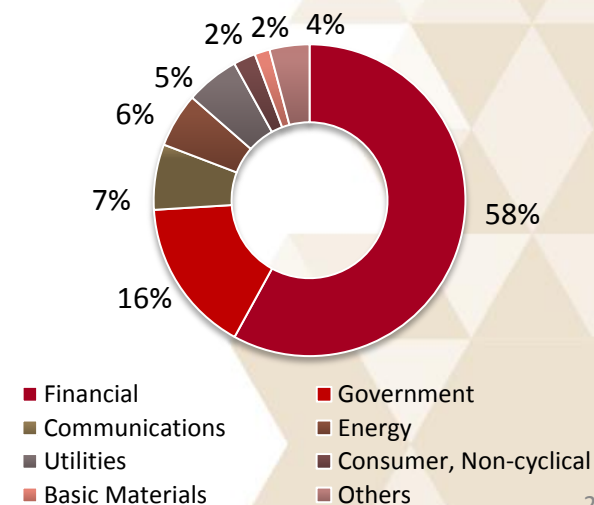
### Fixed income: Rating



### Fixed income: Geographic mix



### Fixed income: Mix by sector



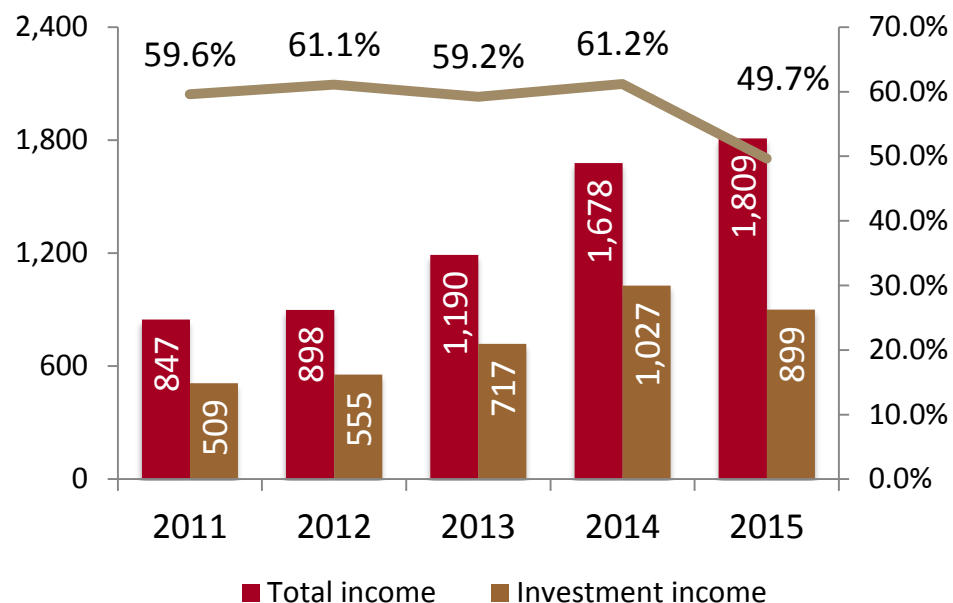
## HEALTHY INCOME CONTRIBUTION FROM QIC ASSET MANAGEMENT



Asset Management

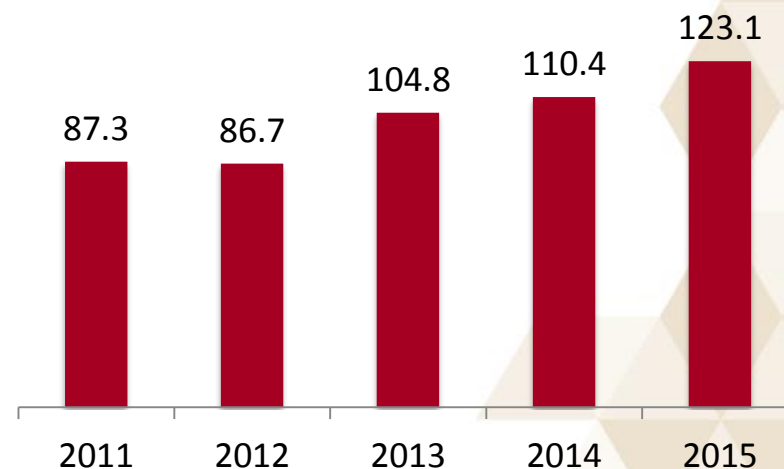
## Contribution of investment income

in % and QAR million



## Advisory fee income

in QAR million



- QIC Asset Management consistently contributes about 50% to the Group's total income
- Third party asset management has become a growing and sizable source of income
- Efficient treasury function managing the liquidity and balance sheet assets and liabilities
- Function provides efficient asset and risk diversification to the Group's balance sheet

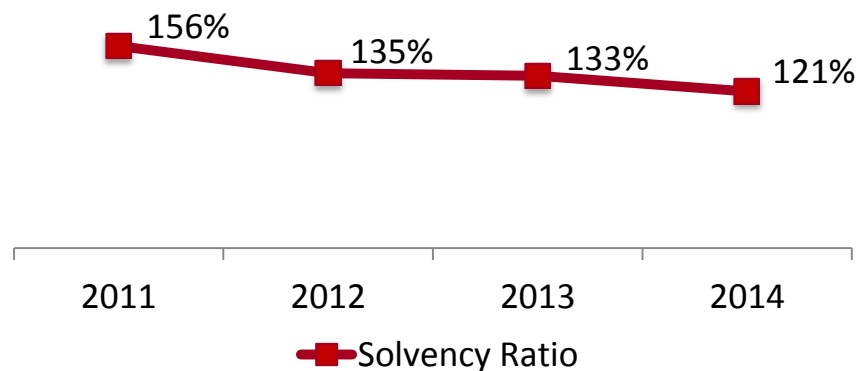
## EXCELLENT FINANCIAL STRENGTH RATIOS

### Assets

%	2012	2013	2014	2015
Invested assets to total assets	67%	71%	59%	47%
Invested assets to net technical reserves	329%	339%	188%	119%
Cash and bank deposits to net technical reserves	126%	137%	52%	37%

### Solvency: Increased capital utilization, ratio remains strong

	2011	2012	2013	2014
Eligible Capital	3,479	4,015	5,688	6,071
Solvency Ratio	156%	135%	133%	121%



## STRONG FINANCIAL STRENGTH RATINGS

### Financial strength rating for QIC



Rating: 'A' / Stable  
stable

Outlook:

- “We view QIC as an increasingly diversified insurance group with relatively mature operations in the still-growing Gulf Cooperation Council region, and with rapidly expanding reinsurance operations in Europe.”



Rating: 'A' / (Excellent)  
stable

Outlook:

- “The ratings for Qatar Insurance Company S.A.Q. (QIC) reflect its very strong risk-adjusted capitalisation, robust underwriting performance and global business diversification.”

### QIC Group equity

in QAR million

	2013	2014	2015
Share capital	1,284.32	1,605.40	1,846.21
Legal reserve	1,304.29	1,408.18	1,514.14
General reserve	287.00	287.00	287.00
Catastrophe special reserve	189.61	227.25	277.34
Fair value reserve	750.87	601.00	139.20
Retained earnings	1,371.36	1,575.95	1,748.39
Equity attributable to parent	5,187.45	5,704.78	5,812.28
Non-controlling interest	194.23	218.72	181.79
Total equity	5,381.68	5,923.50	5,994.07



At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix
-------------	----------	----------------------	-------------	--------------	-----------------	---------	----------

# Organisation



# STRONG GEOGRAPHIC AND SECTOR DIVERSIFICATION

Group level



Operations



Sector

Direct Insurance:	Reinsurance:	Specialty Re/insurance:	Direct Insurance:	Direct Insurance:
<ul style="list-style-type: none"> <li>Personal Lines</li> <li>Commercial Lines</li> </ul>	<ul style="list-style-type: none"> <li>Property &amp; Casualty</li> <li>Facultative Lines</li> </ul>	<ul style="list-style-type: none"> <li>Commercial Lines</li> </ul>	<ul style="list-style-type: none"> <li>Medical Lines</li> <li>Life Lines</li> </ul>	<ul style="list-style-type: none"> <li>Asset Management</li> </ul>

Geography

Qatar GCC Europe	Global	Global	Qatar GCC	Global
------------------------	--------	--------	--------------	--------

At a Glance	Strategy	Competitive Position	Performance	Organisation	<b>Risk Management</b>	Outlook	Appendix
-------------	----------	----------------------	-------------	--------------	------------------------	---------	----------

# Risk Management

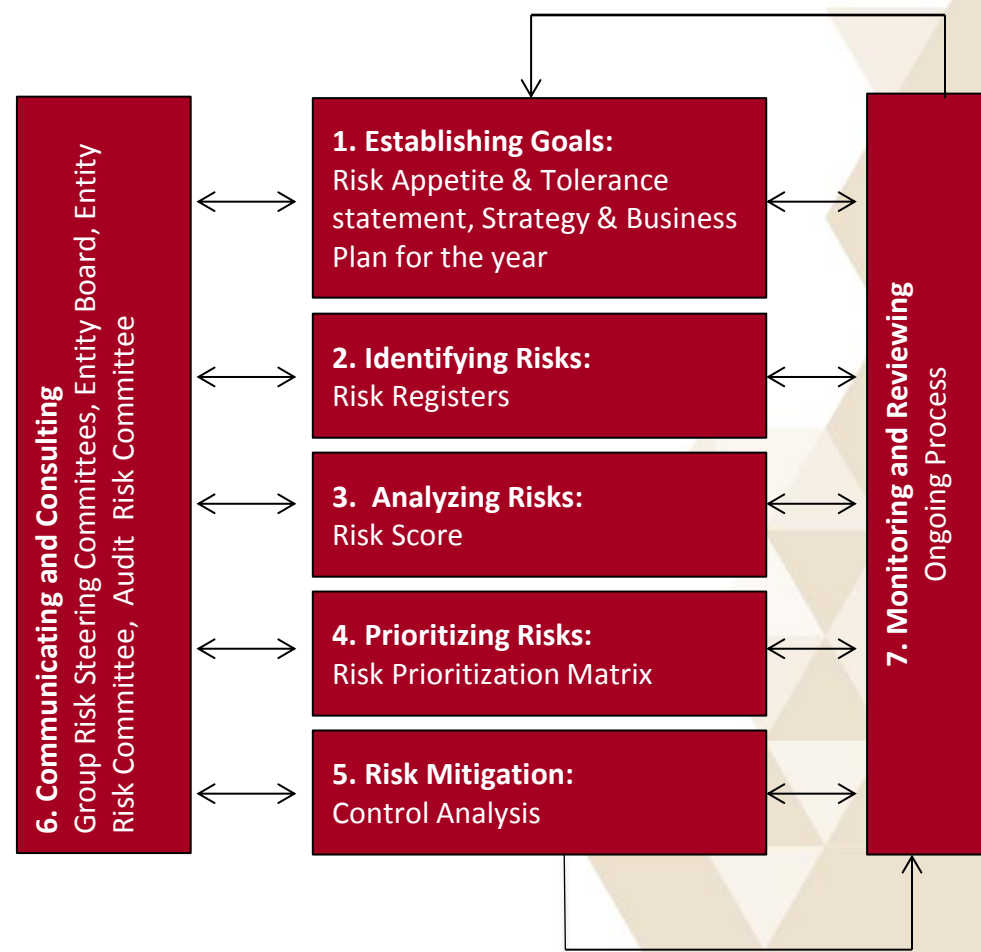


# STRICT ADHERANCE TO CLEARLY DEFINED ERM PROCEDURES

## Risk Management at QIC

- ERM is broken down into Risk Management, Capital Management and Exposure monitoring
- Governance structure follows the three lines of defence model with dedicated Risk Committees in each entity of the company
- Each entity committee reports into the group’s risk steering committee, which reports to the Group’s Board and Audit committee
- Risks are monitored and maintained according to risk categories such as insurance, market, credit, operational and group
- Each risk is assessed for impact and probability along with the controls in place to mitigate
- Risk are reviewed quarterly
- QIC has in place a full-blown stress and scenario testing framework
- QIC conducts analysis into emerging risks
- Risk appetite and tolerance set at the group and entity level with the position against these metrics being monitored on an on-going basis

## Enterprise risk management cycle



At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix
-------------	----------	----------------------	-------------	--------------	-----------------	---------	----------

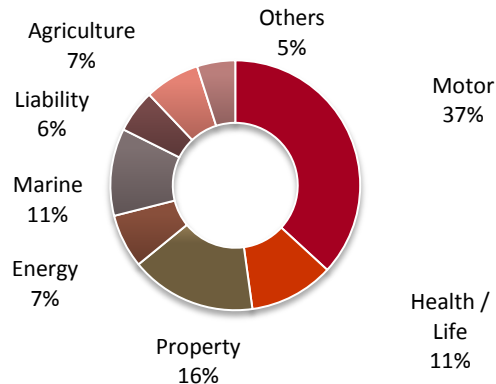
# Outlook





## ASPIRING TO BECOME A GLOBAL TOP 50 COMPOSITE INSURER

### Well-diversified business mix

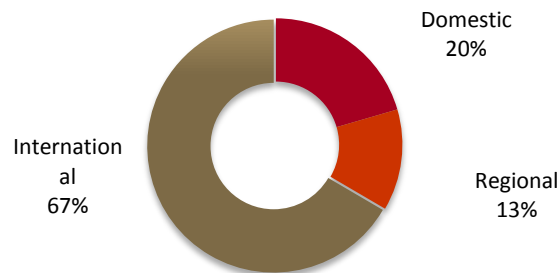


### A portfolio of powerful franchises



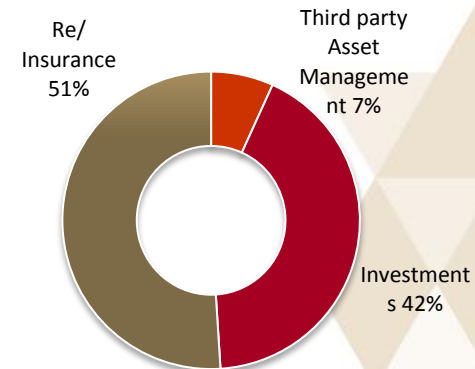
- Continue to capitalize on transactional opportunities
- Grow QIC Europe
- Expand into Asia / Pacific on the back of Qatar and Antares
- Further grow medical and life lines in the domestic and regional market

### Balanced geographical mix



- QIC Europe Ltd: Become a common platform for QIC's entrée into the European insurance markets
- Use synergies with Qatar Re in reinsurance and Antares in specialty insurance
- Qatar Re: Leverage acknowledged market and product expertise to expand on a global scale, broaden product offering
- Antares: Capitalize on Lloyd's expansion and leverage synergies with Qatar Re

### Distinct sources of income



- Further build 3<sup>rd</sup> party investment capabilities
- Continue to generate investment income above index and peers

# Appendix



At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix
-------------	----------	----------------------	-------------	--------------	-----------------	---------	----------

## PROFIT AND LOSS ACCOUNTS, 2011 – 2015

Income Statements (QAR '000)	2011	2012	2013	2014	2015	Growth (YOY)	CAGR
Gross Written Premium	2,383,050	2,558,597	3,531,707	5,613,767	8,347,210	49%	37%
Net earned premium	1,320,898	1,494,639	1,974,085	3,678,344	5,787,173	57%	45%
Net claims incurred	(859,397)	(1,021,337)	(1,280,266)	(2,394,403)	(3,862,113)	61%	46%
Net commission	(123,072)	(130,079)	(211,301)	(620,093)	(999,317)	61%	69%
Net underwriting income	338,429	343,223	482,518	663,848	925,743	39%	29%
Investment and Other Income	508,541	555,367	719,622	1,027,488	898,596	-13%	15%
G&A Expenses	(243,91)	(278,935)	(423,783)	(665,926)	(760,350)	14%	33%
<b>Net profit</b>	<b>603,053</b>	<b>619,655</b>	<b>778,357</b>	<b>1,025,410</b>	<b>1,063,989</b>	<b>4%</b>	<b>15%</b>

At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix
-------------	----------	----------------------	-------------	--------------	-----------------	---------	----------

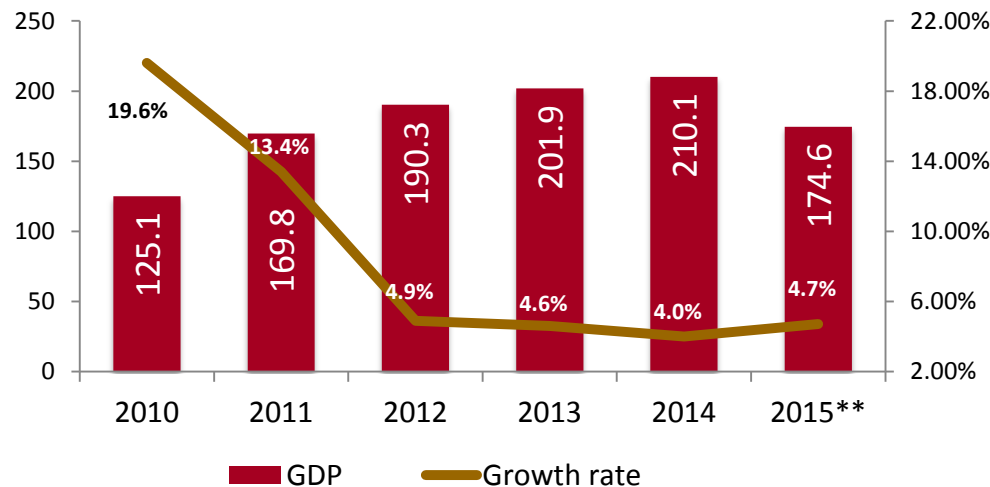
## BALANCE SHEETS, 2011 – 2015

Balance Sheets (QAR '000)	2011	2012	2013	2014	2015
<b>ASSETS</b>					
Cash and cash equivalents	2,080,719	2,123,876	3,351,905	2,646,907	3,518,760
Insurance and other receivables	629,738	703,395	1,164,615	2,820,028	6,617,197
Reinsurance contract assets	1,805,429	1,950,278	2,151,318	3,251,457	5,606,574
Investments	2,781,968	3,003,506	4,543,881	6,545,147	7,497,505
Investment properties	453,224	438,636	387,197	375,070	407,988
Property and equipment	26,142	31,890	33,592	38,665	41,406
Intangible assets	--	--	--	274,895	273,449
Goodwill	--	--	--	145,111	145,111
<b>TOTAL ASSETS</b>	<b>7,777,220</b>	<b>8,251,581</b>	<b>11,632,508</b>	<b>16,097,280</b>	<b>24,107,990</b>
<b>Liabilities</b>					
Short term borrowings	182,000	--	746,200	182,000	364,000
Insurance contract liabilities	3,259,700	3,640,986	4,594,615	8,331,014	15,246,247
Provisions, reinsurance and other payables	806,657	817,982	910,005	1,660,759	2,503,670
<b>Total liabilities</b>	<b>4,248,357</b>	<b>4,458,968</b>	<b>6,250,820</b>	<b>10,173,773</b>	<b>18,113,917</b>
<b>Equity</b>					
Share capital	743,244	891,891	1,284,323	1,605,404	1,846,214
Reserves & Surplus	2,596,117	2,728,463	3,903,131	4,099,379	3,966,074
Minority interest	189,502	172,259	194,234	218,724	181,785
<b>Total equity</b>	<b>3,528,864</b>	<b>3,792,613</b>	<b>5,381,688</b>	<b>5,923,507</b>	<b>5,994,073</b>
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<b>7,777,220</b>	<b>8,251,581</b>	<b>11,632,508</b>	<b>16,097,280</b>	<b>24,107,990</b>

## QATAR: A THRIVING ECONOMY

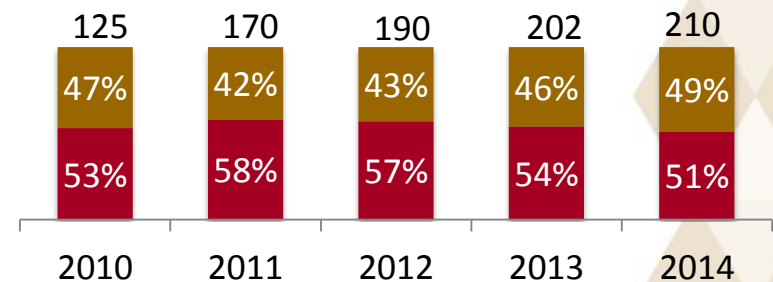
### GDP and real GDP growth

in USD billion\*



\*Source: IMF 2015, \*\* Projections

### Hydrocarbon vs. Non-hydrocarbon sectors in GDP\*



\*Source: QNB Qatar Economic Insight, 2015

### Strong fundamentals

- **Budget surplus** 9.1% per annum over the past 5 years
- **Highest credit rating in the GCC** S&P: AA; Fitch: AA; Moody's: Aa2
- **Strong population growth** Tripled since 2003, 2.8 million by 2020
- **World's highest GDP per capita** USD 145,000 in 2014

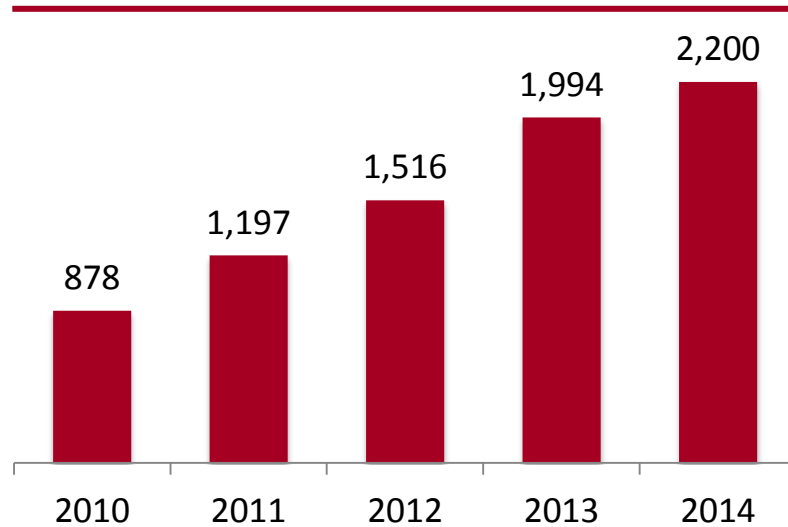
### Diversifying the economy

- **Hydrocarbon reserves** ≈ USD 25 trillion
- **World largest exporter of LNG** 77 million tonnes per annum
- **Investments into infrastructure** ≈ USD 150 billion by 2020
- **National Rail Project** ≈ USD 40 billion

## QATAR'S GROWING INSURANCE SECTOR

### Total premiums

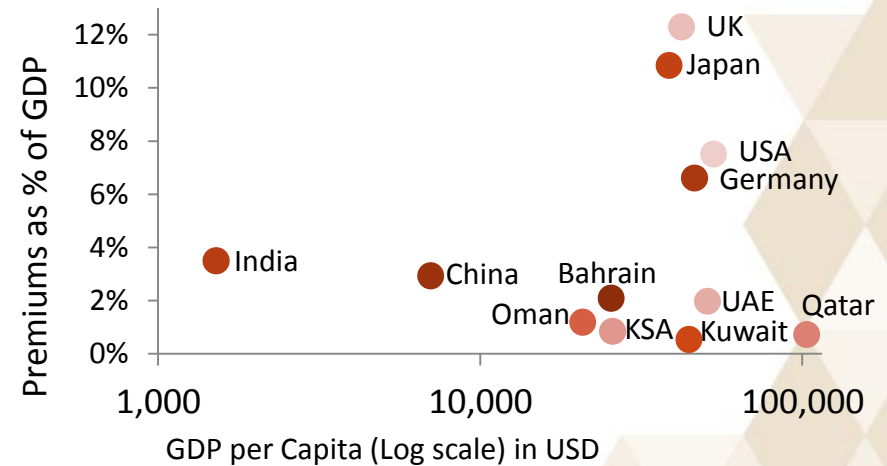
in USD million\*



\*Source: Swiss Re SIGMA

### Insurance Penetration

2014



Source: Swiss Re, Central Bank of Bahrain, EIU Country Data via BVDep

### Insurance regulation

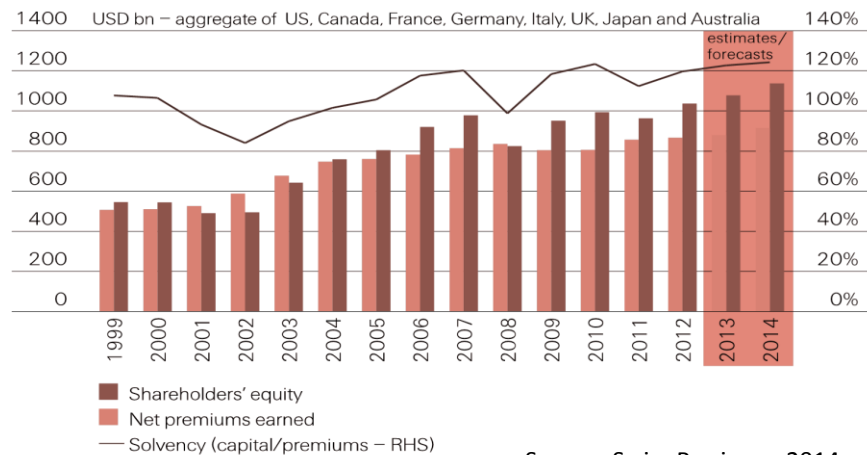
- Qatar Central Bank (QCB) is the single financial regulator for financial institutions in Qatar
- QCB has responsibility for the design and implementation of policies relating to the regulation, control and supervision of financial services and financial markets in Qatar
- QCB pursues a consistent risk-based micro-prudential framework in line with global regulatory standards under development
- QIC International and QLM are regulated by the Qatar Financial Centre Regulatory Authority, which is in charge of the insurance sector regulation, reporting to the QCB



## GLOBAL INSURANCE: POTENTIAL INTACT, THOUGH SUBDUED GROWTH

### Global Insurers solvency change

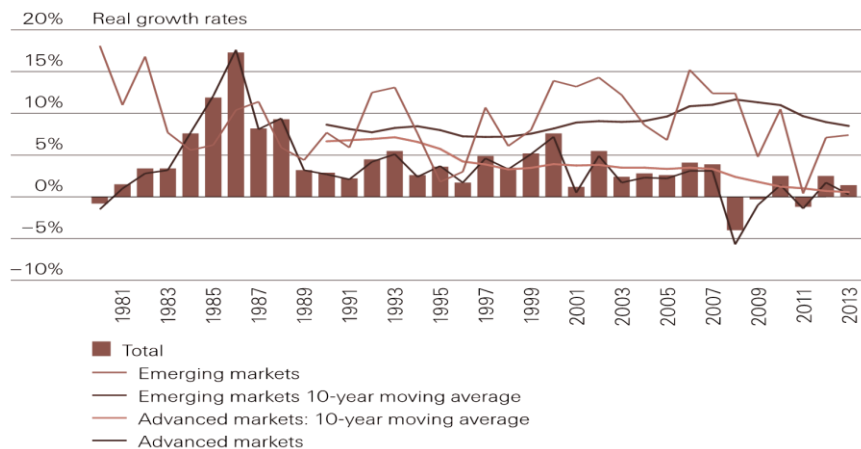
in %



Source: Swiss Re sigma, 2014

### Premium growth

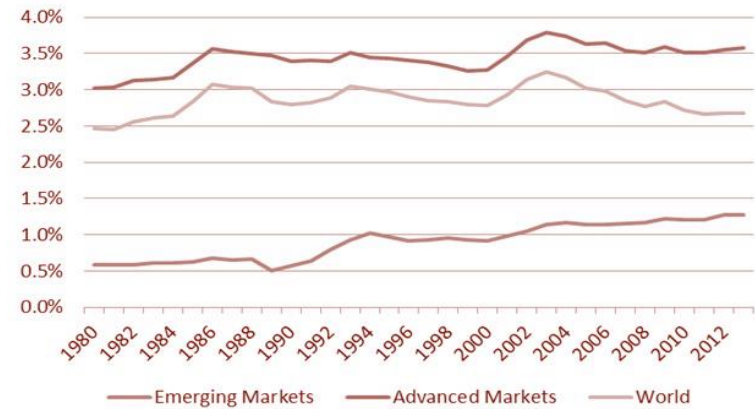
in %



Source: Swiss Re sigma, 2014

### Insurance Penetration

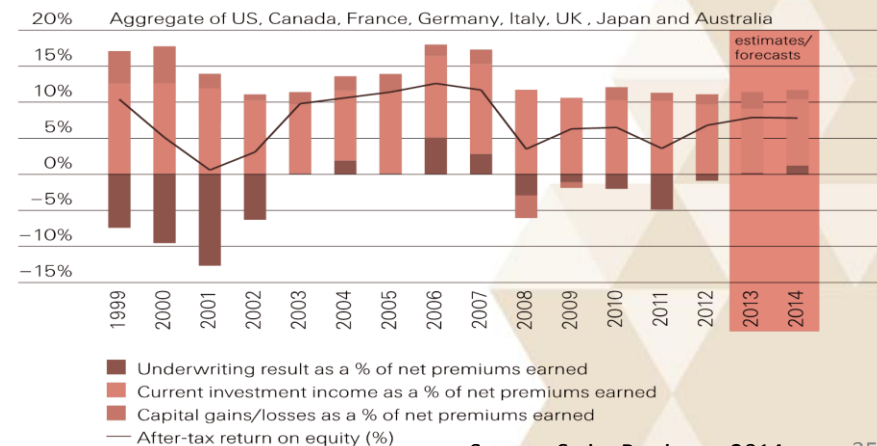
in%



Source: Swiss Re sigma, 2014

### Insurers' underwriting results and RoE

in%



Source: Swiss Re sigma, 2014

## THE QIC MANAGEMENT TEAM



**Ali Saleh Al Fadala**

Sr. Deputy Group President  
& CEO



**Khalifa A. Al Subaey**

Group President & CEO



**Salem Al-Mannai**

Deputy Group President & CEO-Mena  
Region



**Ahmed El Tabbakh**

SVP Group Finance and Advisor to  
the Group President & CEO



**Sunil Talwar**

Group CEO - International



**P.E. Alexander**

Advisor to the Group President & CEO



**Varghese David**

Group Chief Financial Officer & EVP



**Stephen Redmond**

Managing Director-Antares



**Sandeep Nanda**

Group Chief Investment Officer & EVP



**Mark Graham**

Group Chief Risk Officer & EVP



**Gunther Saacke**

CEO - Qatar Re



**Ewen McRobbie**

CEO-OQIC



**Hassan H. Al Jaidah**

CEO-KQIC



**Andy Ross**

CEO-QEL



**KG Venkat**

CEO-UAE Operations

# THE QIC BOARD OF DIRECTORS AND MAJOR SHAREHOLDERS



**Sheikh Khalid bin Mohammed bin Ali Al-Thani**  
Chairman & Managing Director



**Abdullah bin Khalifa Al-Attiya**  
Deputy Chairman



**Hussain Ibrahim Al-Fardan**  
Board Member



**Jassim Mohammed Al-Jaidah**  
Board Member



**Sheikh Hamad bin Faisal bin Thani Al Thani**  
Board Member



**Khalaf Ahmed Al-Mannal**  
Board Member



**Sheikh Jassim bin Hamad bin Jassim bin Jabor Al Thani**  
Board Member



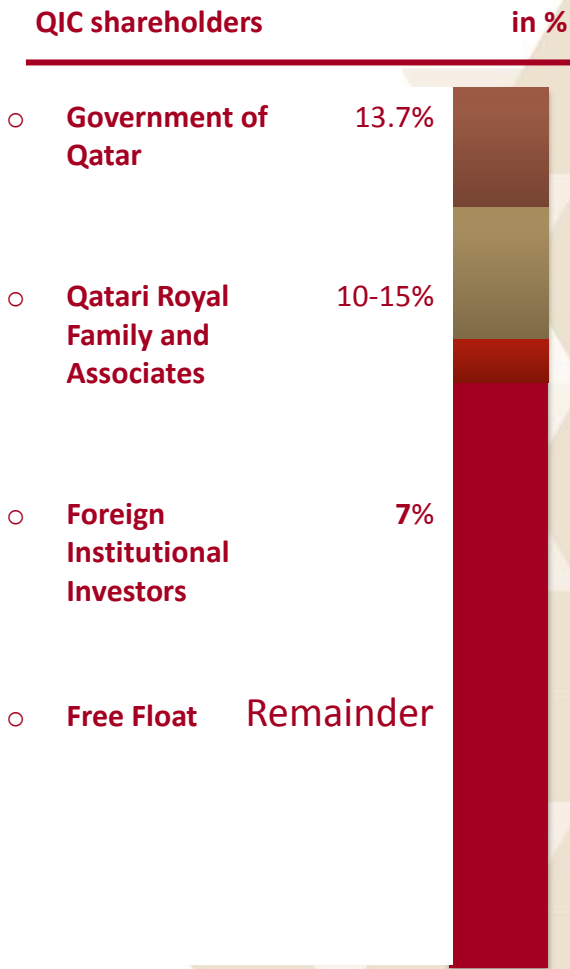
**Sheikh Faisal bin Thani bin Faisal Al-Thani**  
Board Member



**Sheikh Saoud bin Khalid bin Hamad Al Thani**  
Board Member



**Khalifa A. Al Subaey**  
Group President & CEO



**THANK YOU**

