### **HALF YEAR 2016 EARNINGS**



Investor Presentation 1H - 2016

## Agenda

- I. Business Overview
  Vishal Srivastava
- II. KSA Insurance Market Jad Katra
- III. Tawuniya Market Strategy Jad Katra
- IV.1H 2016 Company Financials

  Amr Al-Nemari Business

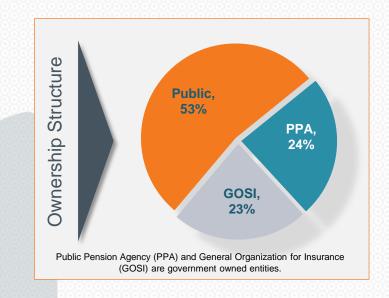
  Vishal Srivastava Investment

# I. Business Overview

### The Company For Cooperative Insurance



- Headquartered in Riyadh, KSA
- Significant presence across all regions in KSA
- Multiple distribution channels and products
- Strategic Business Units: Health, Motor, Property & Casualty and Investments
- Witnessed highest growth in paid-up capital (SR250m in 1987 to SR1,000 in 2013)



Tawuniya **Establishment** 

Vehicle Liability Insurance Compulsory Act (TP)

IPO to float 70% of the total capital.

Launched a new corporate identity. Increased the paid up capital to SR 1,000 million.

1986

2002

2005

2007

2013

1995

2004

2006

2008

Introduced medical insurance plans and other individual products.

Received SAMA License. first insurance company in KSA

Introduction of 90% surplus to SH as per SAMA rules.

"A" credit rating assigned by S&P for the first time.

The application of health insurance compulsory for the expatriates.

### Market Leading Insurer

**Operating Segments** 



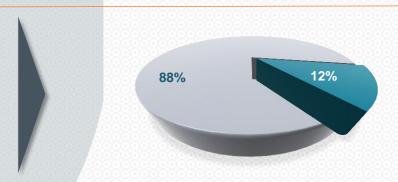
#### **Medical & Takaful**

- · Balsam
- My Family
- Group Medical
- Group Takaful



#### **Motor Insurance**

- Al-Shamel
- Sanad
- Sanad Plus
- Rukhsa



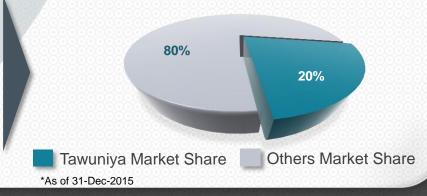
75%

Market Share\*

25%

#### **Property & Casualty**

- Engineering
- Fire & Property
- Marine
- Aviation
- Energy



# Top Rated in the Region by S&P



		KSA	Kuwait	Bahrain	UAE	Qatar	Oman
4	A				❖ Arab Orient	❖ QIC	
	<b>A</b> -	<b>Tawuniya</b>	Al-Ahleia	❖ Hannover Re	<ul><li>❖ ADNIC</li><li>❖ Oman</li></ul>	<ul><li>Doha insurance</li></ul>	
	BBB+	<ul><li>Saudi Re</li><li>Malath</li><li>Medgulf</li></ul>	<ul><li>Gulf Insurance</li></ul>	<b>❖</b> Trust	<ul><li>❖ Salama</li><li>❖ National General Ins.</li><li>❖ Al Buhaira</li></ul>		
	BBB	<b>❖</b> Wataniya		<ul><li>Bahrain National</li><li>Bahrain Kuwait</li><li>Takaful Int'l</li></ul>	<b>❖</b> Takaful Re	❖ Ins. & Reins	❖ Oman United
	BBB-						

### Major Clients



































**ENERGY** 

**TRANSPORTATION** 





General Authority of Civil Aviation













### التعاونية Tawuniya

**COMMUNICATIONS** 

سة العامة للتأمينات الإجت

Food, drugs & others

**FINANCIAL** 



. السعودي الفرنسي Banque

Saudi











الاتصالات السعودية



































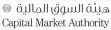


الأهلى



بناك الجزيرة BANK ALJAZIRA













### Reinsurance Partners



# II. KSA Insurance Market

### **Evolving Business Environment for Insurers**

- Regulations have **positively impacted** the overall market performance
- Several small insurers are struggling to maintain adequate solvency/capital margins
  - => Ease of re-capitalization is no longer being supported by the regulator
- Stern price competition among large insurers is still present
- Motor Third Party insurance penetration is still low but expected to increase with strong regulatory enforcement.
- Future growth to come from introduction of innovative new products, expansion of compulsory insurance, and increase in awareness.

Market	1H 2016	1H 2015	Variance
GWP	20,769.1	19,362.7	7%
Incurred Claims	12,241.8	10,408.3	18%
Net Income	839.7	323.6	160%
Loss-making Companies	9	11	Out of 34

### Regulators

Ministry of Commerce and Investment
Overall regulations



Saudi Arabia Monetary Agency Primary Operations



Cooperative Health Insurance
Health Insurance Operations



Capital Market Authority (CMA)
Listing and trading of shares

هِيئَةُ السوقُ الماليةُ Capital Market Authority

# III. Tawuniya Market Strategy

### Long-term Strategic Pillars

Market Leadership

**Profitability** 

Customer Centricity

Constant endeavor to attain the optimal balance across all three strategic pillars

### Multiple Sources of Competitive Advantage

# Brand/Balance sheet strength

- Recognized and trusted brand in the market
- Strong balance sheet with 'A-' S&P rating

## Strong network/connections in the market

 Market leadership position supported by high renewal rates on a consistent basis

#### Large tied agency network

 Network of tied agents with wide reach across the Kingdom (27 agents)

## Strong coverage on all major product lines

Complete offering across Medical, Motor and P&C

## Large talent pool & Databases

Largest insurance talent pool in KSA

Vast insurance data on market / market performance

#### Scale advantage

- Scale advantage with providers (hospitals, repair shops...)
- Economies of scale in back office activities

Our strengths allows us to act as industry pioneers while simultaneously adapting to changing market dynamics

### **Building Differentiated Capabilities**

Market leading expertise

Risk management across all lines of business Superior customer service

Customer at the center of all activities

Leader in innovation

Pioneer in the application of digital technologies to insurance

Talent management

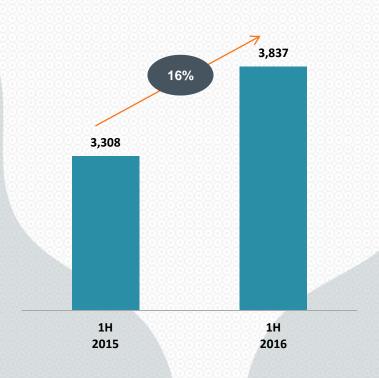
Recruiting, developing and retaining the best talent in the market place

Continuous development of our capabilities allow us to grow sustainably, while adhering to our long-term aspirations

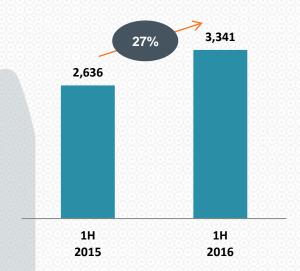
# IV. 1H 2016 Company Financials

## Decent Growth in Underwriting Revenues

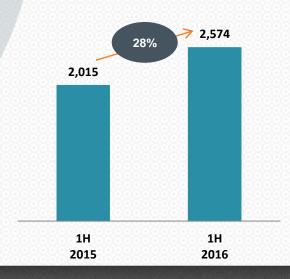
Gross Written Premiums (in SR millions)



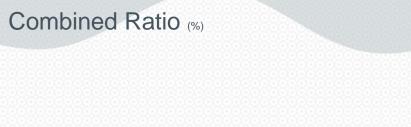
Net Earned Premium (in SR millions)

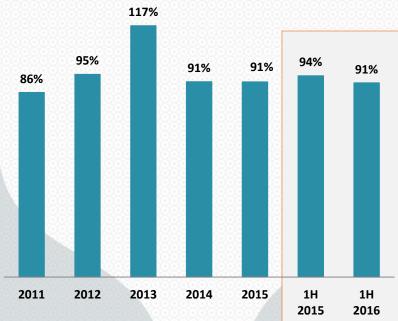


Net Claims Incurred (in SR millions)

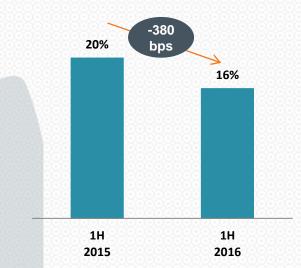


## Improved Operating Efficiency

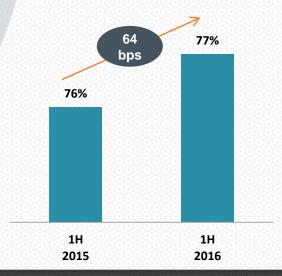




### Expense Ratio (%)

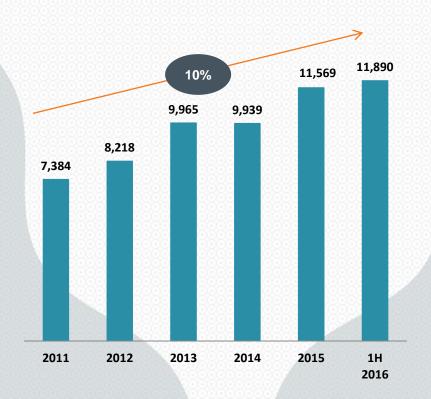


### Loss Ratio (%)

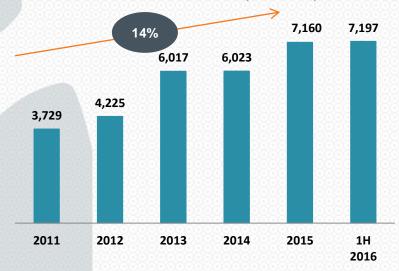


### Continued Growth in Assets/Reserves

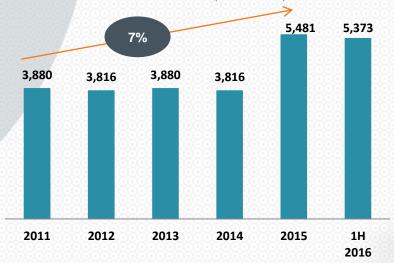




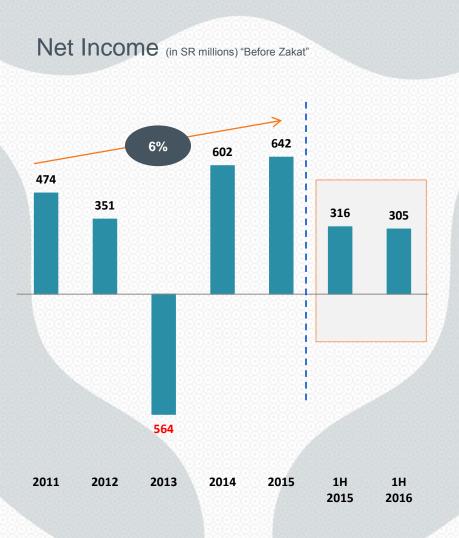
#### Technical Reserves (in SR millions)



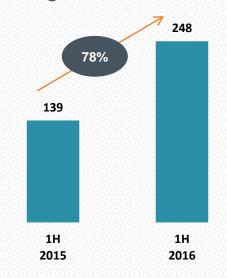
#### Total Investments (in SR millions)



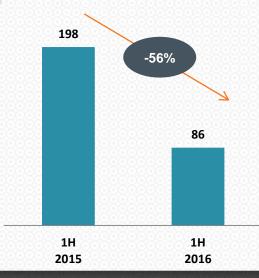
## Insurance Business Profits Grew Significantly

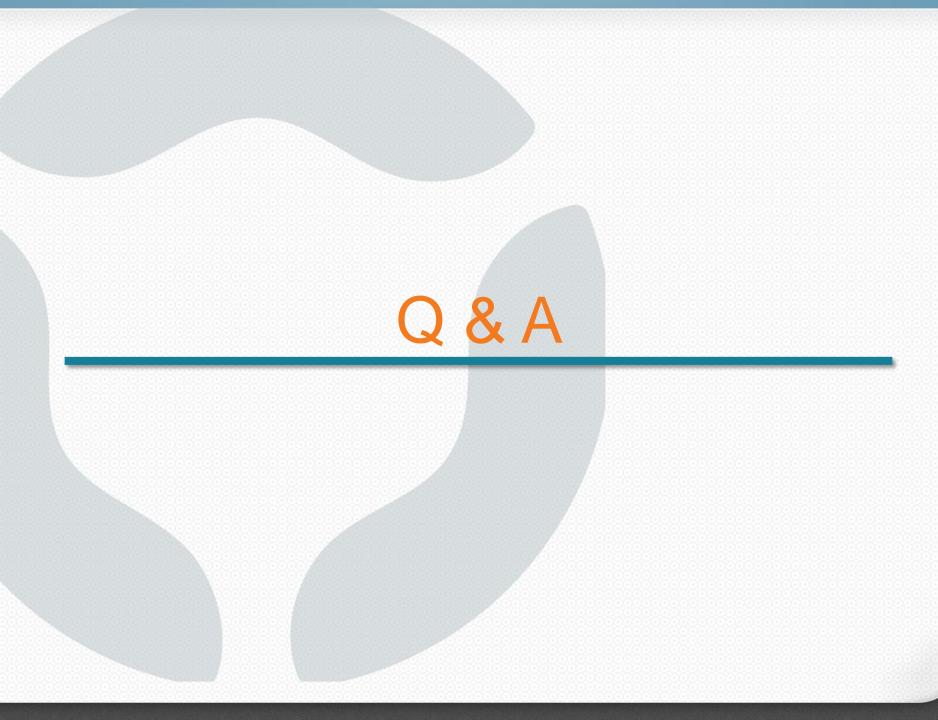


### Underwriting Income (in SR millions)



#### Investment Income (in SR millions)





### **Thank You**

