#### 3<sup>rd</sup> QUARTER 2016 EARNINGS



Investor Presentation 3<sup>rd</sup> Quarter - 2016

### Agenda

- I. Company Overview Vishal Srivastava
- II. KSA Insurance Market Jad Katra
- III. Tawuniya Market Strategy Jad Katra
- IV.9M 2016 Company Financials Amr Al-Nemari – Operations/Business Vishal Srivastava – Investment

## I. Company Overview

#### The Company For Cooperative Insurance





\*As of 9M, excluding Manafeth

## Top Rated in the Region by S&P



		KSA	Kuwait	Bahrain	UAE	Qatar	Oman
A	4				<ul> <li>Arab Orient</li> </ul>	✤ QIC	
A	<b>\-</b>	🟹 Tawuniya	✤ Al-Ahleia	✤ Hannover Re	<ul><li>♦ ADNIC</li><li>♦ Oman</li></ul>	Doha insurance	
E	BBB+	<ul><li>✤ Saudi Re</li><li>✤ Malath</li><li>✤ Medgulf</li></ul>	<ul> <li>✤ Gulf</li> <li>Insurance</li> </ul>	✤ Trust	<ul> <li>Salama</li> <li>National General Ins.</li> <li>Al Buhaira</li> </ul>		
E	BBB	✤ Wataniya		<ul> <li>Bahrain National</li> <li>Bahrain Kuwait</li> <li>Takaful Int'l</li> </ul>	✤ Takaful Re	✤ Ins. & Reins	✤ Oman United
E	BBB-						

S&P GCC Rating Jun 2016



SABIC, Petrorabigh, SAVOLA and NAS are clients on Non-Medical Lines



## **II. KSA Insurance Market**

#### **Evolving Business Environment for Insurers**

- Regulations have positively impacted the overall market performance
- Several small insurers are struggling to maintain adequate solvency/capital margins
  - => Ease of re-capitalization is no longer being supported by the regulator
- Stern price competition among large insurers is still present
- Motor **Third Party insurance penetration is still low** but expected to increase with strong regulatory enforcement.
- Future growth to come from introduction of innovative new products, expansion of compulsory insurance, and increase in awareness.

Market	9M 2016	9M 2015	Variance
GWP	28,963.2	28,421.7	2%
Incurred Claims	17,745.2	15,531.6	14%
Net Income	1,729.7	866.0	100%
Loss-making Companies	7	12	Out of 34

#### Regulators

Ministry of Commerce and Investment (MCI) Overall regulations



Saudi Arabia Monetary Agency Primary Operations



Cooperative Health Insurance Health Insurance Operations



Capital Market Authority (CMA) Listing and trading of shares

السوق المالية (@ Capital Market Authority



## III. Tawuniya Market Strategy

#### Long-term Strategic Pillars

#### Market Leadership

#### Profitability

#### Customer Centricity

Constant endeavor to attain the optimal balance across all three strategic pillars

#### Multiple Sources of Competitive Advantage

Brand/Balance sheet strength	<ul> <li>Recognized and trusted brand in the market</li> <li>Strong balance sheet with 'A-' S&amp;P rating</li> </ul>		
Strong network/connections in the market	Market leadership position supported by high renewal rates on a consistent basis		
Large tied agency network	Network of tied agents with wide reach across the Kingdom (27 agents)		
Strong coverage on all major product lines	Complete offering across Medical, Motor and P&C		
Large talent pool & Databases	<ul> <li>Largest insurance talent pool in KSA</li> <li>Vast insurance data on market / market performance</li> </ul>		
Scale advantage	<ul> <li>Scale advantage with providers (hospitals, repair shops)</li> <li>Economies of scale in back office activities</li> </ul>		
Online sales capabilities	<ul> <li>Online availability of all product lines (Sand, Travel Insurance. Etc.)</li> <li>Policy renewal, premium payments and claims follow-up dame possible online</li> </ul>		

Our strengths allows us to act as industry pioneers while simultaneously adapting to changing market dynamics

#### **Building Differentiated Capabilities**



Continuous development of our capabilities allow us to grow sustainably, while adhering to our long-term aspirations

## IV. 9M 2016 Company Financials

#### **Decent Growth in Underwriting Revenues**



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#### Improved Operating Efficiency

Combined Ratio (%)



Expense Ratio (%)



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## Strong Balance Sheet



Technical Reserves (in SR millions)



#### Strong Underwriting Business Performance

Underwriting Income (in SR millions)





Investment Income (in SR millions)





#### **Thank You**

# التعاونية Tawuniya