

Domestic dominance
Regional leadership
Global ambitions

September 2020

At a Glance





Founded in 1964, Qatar Insurance Company (QIC) is the largest insurance powerhouse in the MENA region

#### QIC - KEY FACTS AND FIGURES — September 2020



**Solid foundation** 



QIC steadily evolved from a domestic player to a regional leader on to global ambitions over 56 years

**Strong financials** 



♦ Total Equity: QAR 10.4 billion

♦ Total Assets: QAR 43 Billion

♦ Market Capitalization: QAR 7.5 billion

Five pillar strategy



Direct insurance

♦ Reinsurance

♦ Lloyd's insurance

♦ Asset Management

Stable sources of income



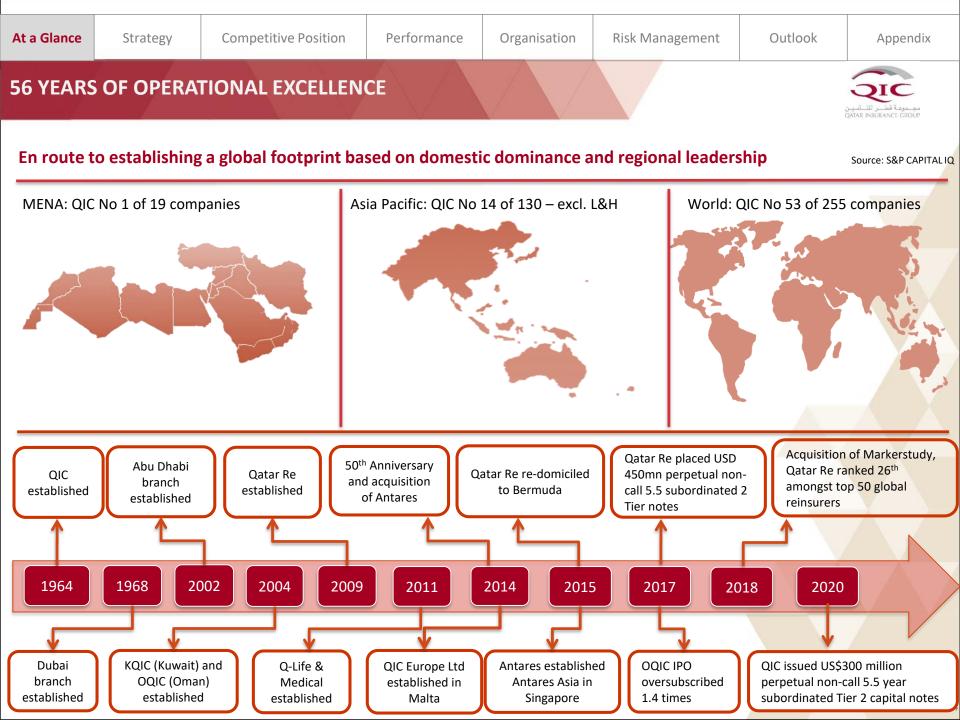
♦ Consistent underwriting performance over 56 years

♦ Outstanding investment contribution

High risk maturity



♦ Best in class Enterprise Risk Management practices



Strategy

**Competitive Position** 

Performance

Organisation

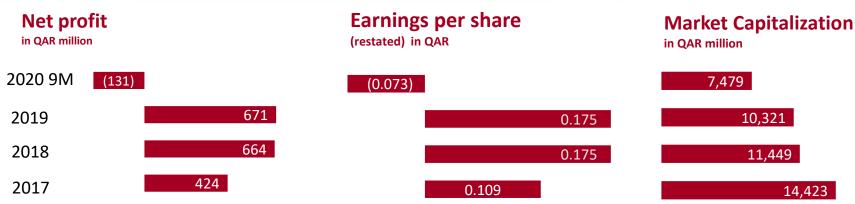
Risk Management

Outlook

Appendix

#### SUSTAINED GROWTH FROM DIVERSIFIED SOURCES





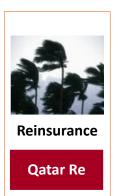
<sup>\* 2020 9</sup>M results was adversely impacted by the effects of COVID-19 pandemic.

#### QIC Group: Well diversified multi-pillar business set-up















Financial strength rating "A" www.standardandpoors.com

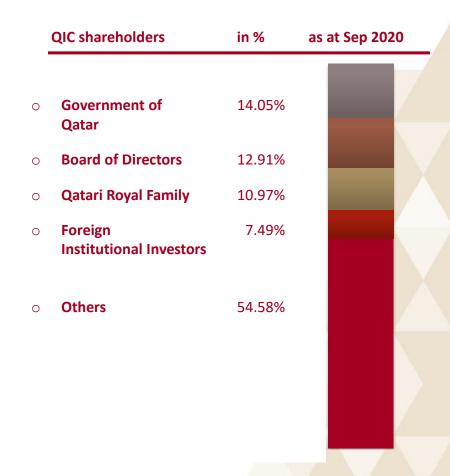


Financial strength rating of A (Excellent) www.ambest.com

#### STRONG ACCESS TO CAPITAL



2020 Tier-2 Issue	Total equity increased by USD 300m
2017 Tier-2 Issue	Total equity increased by USD 450m
2016 Rights Issue	Shareholders' equity increased by c. USD 521m
2013 Rights Issue	Shareholders' equity increased by c. US\$265m
2011 Special Reserve	Creation of the Group's catastrophe special reserve
2005 Rights Issue	Shareholders' equity increased by USD 171m

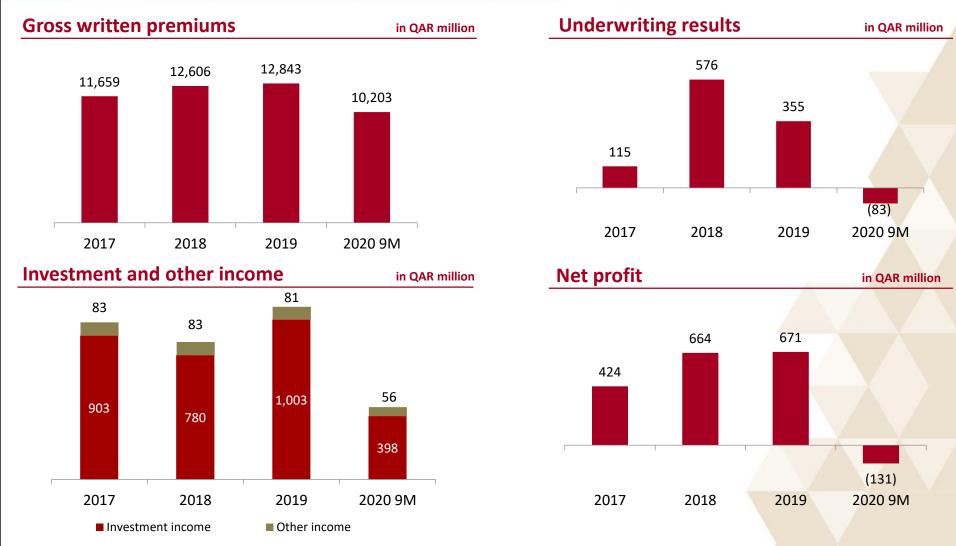


Since 2005, our shareholders have injected a total of USD 957m in capital

A large group of investors, namely the government, royal family members and leading business families, have maintained their investments in the Group since its inception in 1964

#### **ROBUST FINANCIAL PERFORMANCE**





<sup>\* 2020 9</sup>M results was adversely impacted by the effects of COVID-19 pandemic.

At a Glance Strategy Competitive Position Performance Organisation Risk Management Outlook Appendix

## Strategy





#### **EXPANDING GLOBALLY AND CONSOLIDATING REGIONAL LEADERSHIP**



#### Bermuda



- Qatar Re US & NatCat
- Qatar Re HQ

#### London



- Antares Group Holdings
- Antares Lloyd's 1274 Syndicate
- Qatar Re branch
- QIC Europe branch

#### Zurich



Qatar Re
Continental
Europe and
global operations

#### Malta



QIC Europe Ltd

#### Singapore



Antares Asia

#### Gibraltar



Zenith
 Insurance Plc
 and other non
 life carriers

#### Doha



 QIC Group's HQ and domestic operations

#### **UAE**



QIC direct insurance operations (UAE)

#### Muscat



Oman QatarInsurance Company

#### Kuwait



 Kuwait Qatar Insurance Company

#### Shanghai



Antares Lloyds China 1274 Syndicate

QIC Domestic Reinsurance Lloyd's Life & Medical Asset Management  QIC Domestic Reinsurance	At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix				
Personal lines  Motor  Travel  PAB  Energy  Pagineering  PAB  Commercial lines  Marine & Aviation  Motor  Motor  Phome  Property  Marine & Aviation  Motor  Property  Motor  Property  Motor  Property  Property  Motor  Property  Motor  Aviation  Av	BROAD SPI	مجموعة قطر للتراهبين										
Personal lines  Motor  Home  Energy  Pab  Engineering  Pab  Commercial lines  Marine & Aviation  Energy  Marine & Aviation  Energy  Marine & Aviation  Energy  Marine & Aviation  Property  Property  Property  Investment Management  Proportical and Financial and Financial and Indemnity  Property Excess of Loss	QIC Domestic Reinsurance		Llo	yd's	Life & Medica	Asset I	Management					
<ul> <li>Motor</li> <li>Home</li> <li>Travel</li> <li>PAB</li> <li>Commercial lines</li> <li>Energy</li> <li>Facultative</li> <li>Marine &amp; Aviation</li> <li>Motor</li> <li>Property</li> <li>Financial Institutions</li> <li>Marine</li> <li>Mortgage Life</li> <li>Group Medical</li> <li>Third party asset management</li> <li>Third party asset management</li> <li>Professional indemnity</li> <li>Property Excess of Loss</li> </ul>			QatarRe		antares	<b>LM</b> کیو آل ام تنامینات الحیات والتامین العصر، نمم QLM Life & Medical Insurance Company w.z.	E Inve	PICURE estment Management				
<ul> <li>Medical</li> <li>Motor</li> <li>Property &amp;</li> </ul> <ul> <li>Structured</li> <li>Terrorism</li> </ul>	<ul> <li>Mot</li> <li>Hon</li> <li>Trav</li> <li>PAB</li> <li>Comme</li> <li>Ene</li> <li>Mar</li> <li>Avia</li> <li>Med</li> <li>Mot</li> </ul>	tor ne vel ercial lines rgy rine & ation dical	<ul> <li>Credit &amp; Suret</li> <li>Energy</li> <li>Engineering</li> <li>Facultative</li> <li>Marine &amp; Aviation</li> <li>Motor</li> <li>Property</li> <li>Structured</li> </ul>	y • Fina Inst • Ma • Poli Fina • Pro indo • Pro of L	ancial citutions rine itical and ancial Risk fessional emnity perty Excess	<ul><li>Credit Life</li><li>Mortgage</li><li>Life</li><li>Group</li></ul>	asse mai • Thii asse	et nagement rd party et				

## **Competitive Position**



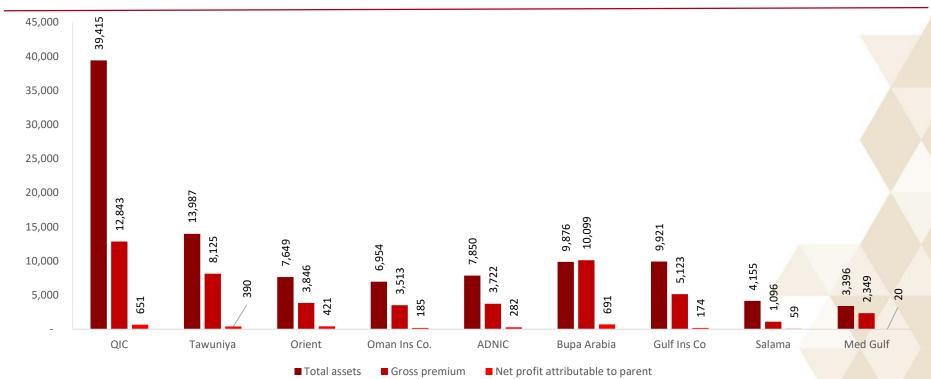


#### **DOMINANT POSITION IN THE MENA REGION**



#### Regional comparison (FY 19)

in QAR million



QIC consistently outperforms major regional insurance and reinsurance groups due to its focus on

- Technical excellence in underwriting and asset management
- Diversified growth across business segments and geographies

Strategy

**Competitive Position** 

Performance

Organisation

Risk Management

Outlook

Appendix

#### SIGNIFICANT POTENTIAL FOR GLOBAL AND REGIONAL GROWTH





#### QIC Domestic and regional

- Dominant market share in Qatar and ahead of its peers in MENA
- Significant growth potential in rapidly growing MENA insurance markets

QIC domestic/regional GWP





**USD 832 million** 





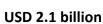
- Ranked 26<sup>th</sup> amongst top 50 global reinsurers
- Aspires to become a Top 10 reinsurer by 2025
- Continues to expand geographically and by line of business

**Qatar Re GWP** 



**GWP Top 10 reinsurers** 









**Qatar**Re

#### **Antares**

- Established as independent Managing Agent at Lloyd's, the world's global insurance and reinsurance market of choice
- Ranks 26th within Lloyd's by GWP
- Synergies with QIC have potential to enhance growth

**Antares GWP** 



**GWP Lloyd's** 



USD 40 billion

#### **QIC Group**

- Aspires to become a Top 50 international composite insurance group
- Well diversified by geography, lines of business and sectors
- Ranks 53 worldwide out of 255 companies

**QIC Group GWP** 

**USD 605 million** 





**USD 3.5 billion** 

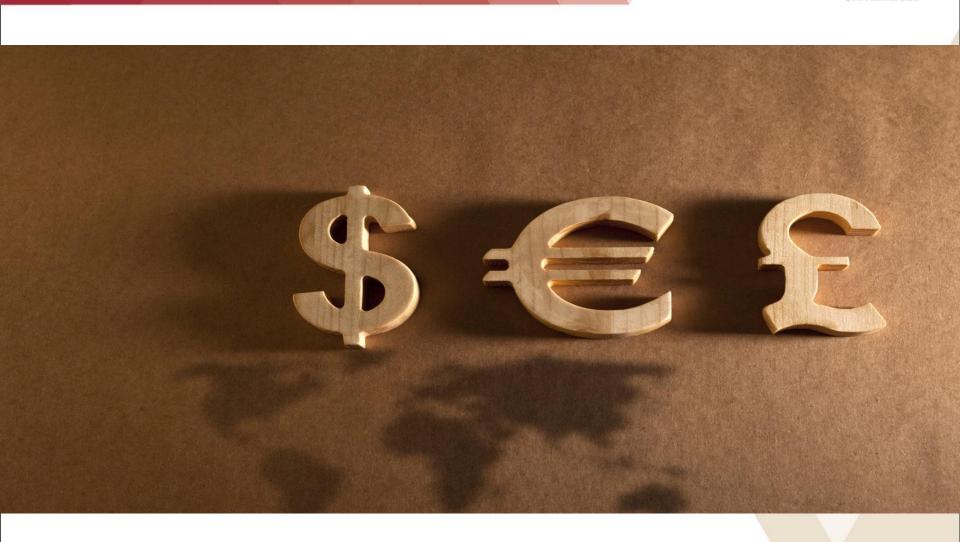


**USD 1.4 trillion** 

Source: S&P CAPITAL IQ

## Performance





15%

52

Organisation

36

3.16

**Performance** 

Outlook

Appendix

2.29

Risk Management

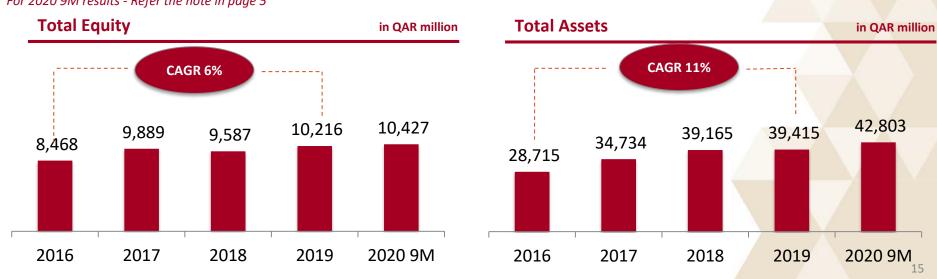
**Competitive Position** 

At a Glance

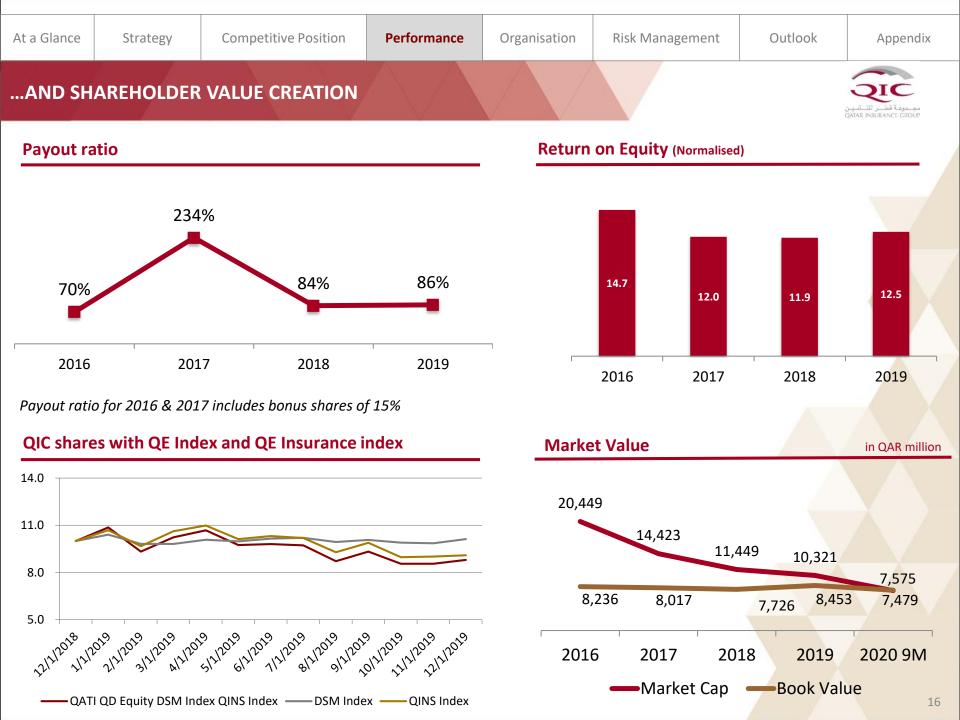
Bonus share

Share price\*

Strategy



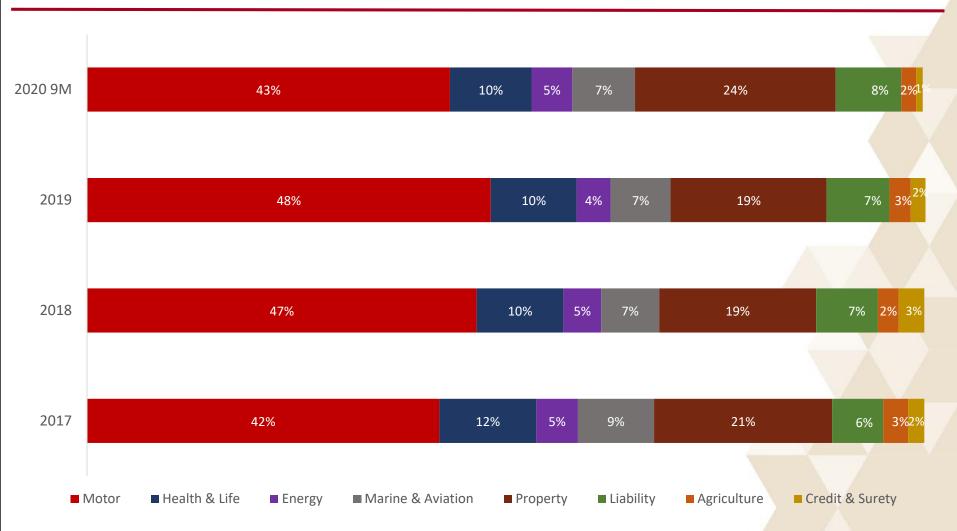
<sup>\*</sup>Par value of the ordinary share was reduced from Qar 10 to Qar 1 effective 27 June 2019. For 2020 9M results - Refer the note in page 5



#### WELL DIVERSIFIED PORTFOLIO ENHANCES CAPITAL EFFICIENCY



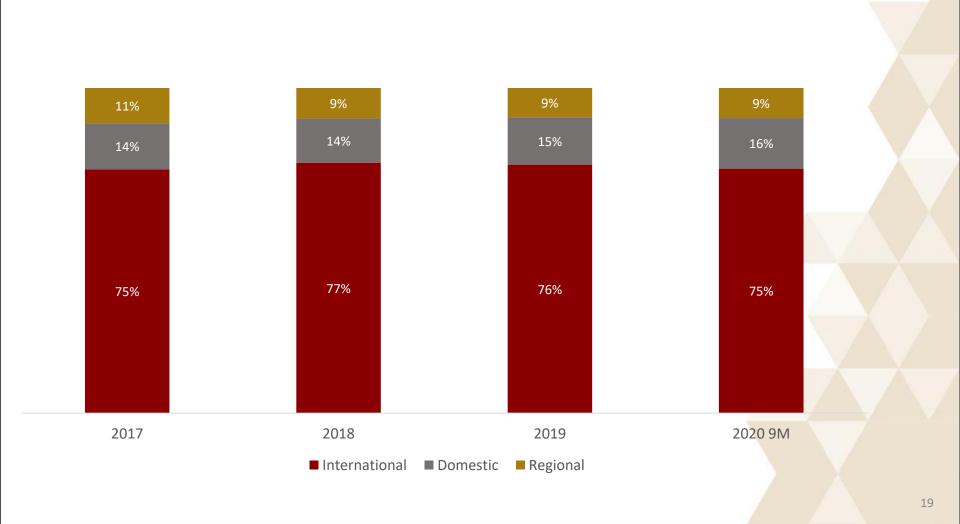
#### **Gross written Premiums - Focus on profitable growth across individual lines of business**



#### WELL DIVERSIFIED PORTFOLIO ENHANCES CAPITAL EFFICIENCY



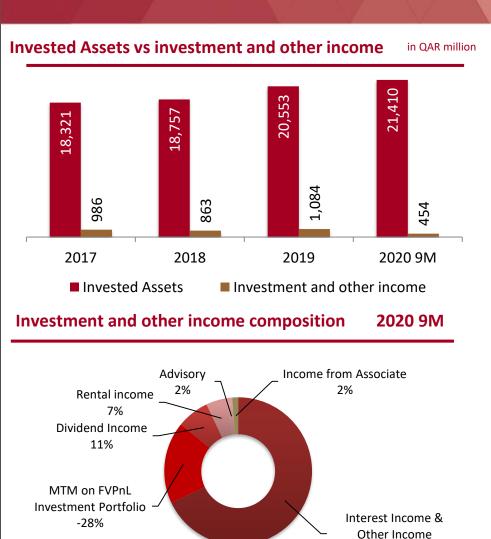
#### **Gross written Premiums - Geographically diverse**

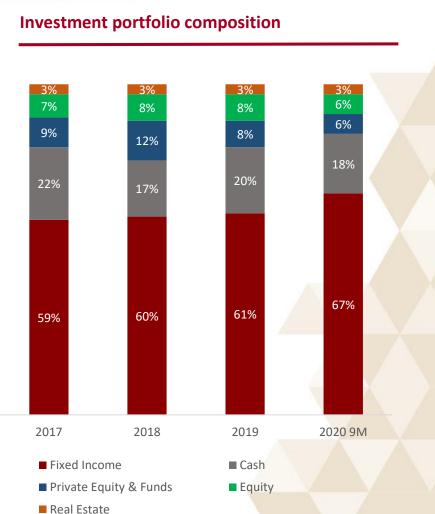


106%

#### STRONG INVESTMENT PORTFOLIO AND YIELD

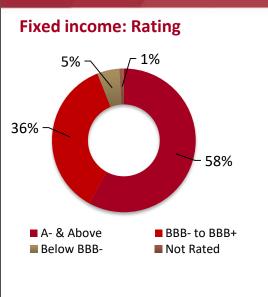


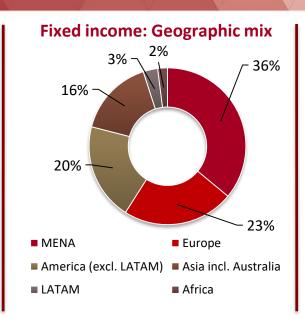


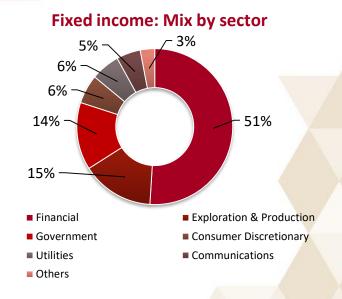


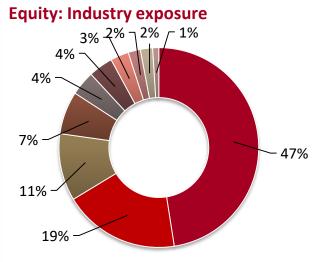
#### **FOCUS ON SECTOR BALANCE AND SECURITY OF INVESTMENTS**



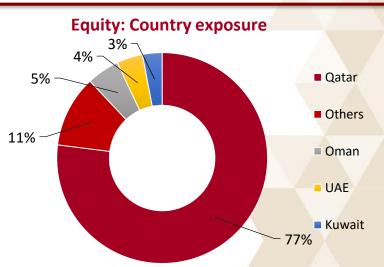












#### **EXCELLENT FINANCIAL STRENGTH RATIOS**



121%

#### **Assets**

At a Glance

%	2016	2017	2018	2019
Invested assets to total assets	67%	53%	48%	52%
Invested assets to net technical reserves	139%	131%	125%	133%
Cash and bank deposits to net technical reserves	63%	57%	54%	55%

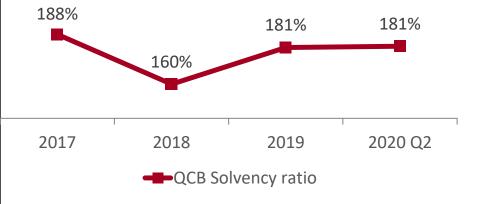
#### Solvency: Increased capital utilization, ratio remains strong

As per QCB	2017	2018	2019	2020 H1
Eligible Capital	8,377	7,524	9,283	9,244
Solvency Ratio	188%	160%	181%	181%

As per S&P	2016	2017	2018	2019*
Eligible Capital	8,066	9,454	9,042	9,210
Solvency Ratio	134%	148%	121%	121%

148%

134%





121%

<sup>\*</sup> S&P 2019 solvency is based on Dec 2019 financial statements & pending S&P approval.

a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Append
RONG F	INANCIAL S	TRENGTH					الحال الله المين بمرعة قطر للة المين
Financia	l strength rat	ing for QIC					
STANLAND & PRODUCTION OF THE PROPERTY OF THE P		<b>'A' / Strong</b> k: Negative	domestid substant	standing, regionalial (re)insurance ir	se competitive position al Gulf Cooperation Con ncome stream from the arters of the group's G\	uncil (GCC) opera e international m	ations, and
A Expeller		: <b>'A'/ (Excellent)</b> ok: Negative	as very s	trong, as well as it	palance sheet strength, ss strong operating per terprise risk managem	formance, neutra	_
QIC Grou	p equity						in QAR milli
				2018	201	9	2020 9M
Share cap	pital			3,189.06	3,266.1	0	3,266.10
Share pre	emium			2,554.49	2,759.1	9	2,759.19
Legal res	erve			634.57	634.5	7	634.57
General r	reserve			287.00	287.0	0	287.00
Fair value	e (loss) reserve			(313.85)	177.4	6	57.66
Catastrop	phe special rese	rve		32.02	32.0	2	32.02
Other co	mponents of eq	uity		60.01	(38.77	7)	(58.77)
Retained	earnings			1,282.52	1,335.6	9	597.32
Equity attributable to parent 7,725.82 8,453.26							7,575.09
Non-cont	trolling interest			245.82	147.3	3	154.74

1,615.60

9,587.24

Subordinated perpetual debt

**Total equity** 

2,697.24

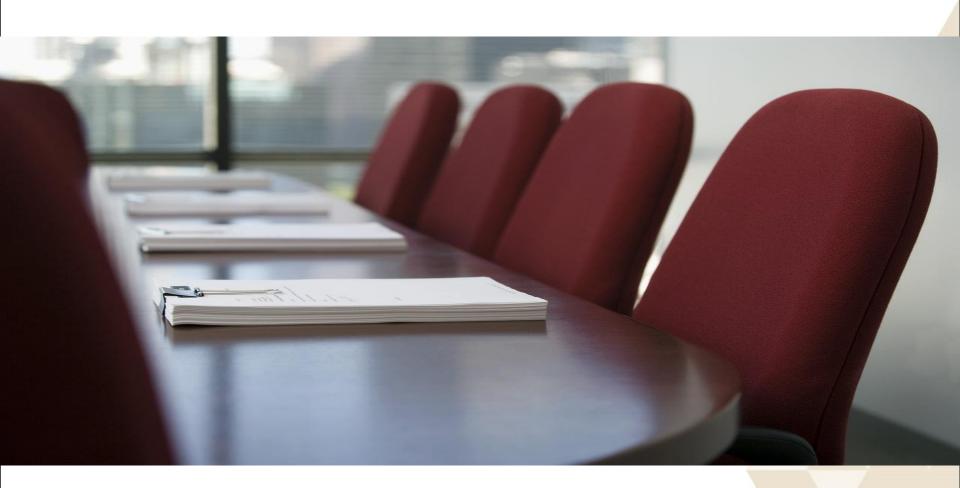
10,427.07

1,615.60

10,216.19

## Organisation





#### STRONG GEOGRAPHIC AND SECTOR DIVERSIFICATION



















Sector	

	Direct Insurance:	Reinsurance:	Lloyds Re/insurance:	Life and Medical:	Asset management:
>	Personal Lines Commercial Lines	Property & Casualty Facultative Lines	Commercial Lines	<ul><li>Medical Lines</li><li>Life Lines</li></ul>	Proprietary and TP asset management

Geography

Qatar	
GCC	
Europe	

Global

Global

Qatar GCC

Global

## **Risk Management**





#### STRICT ADHERANCE TO CLEARLY DEFINED ERM PROCEDURES

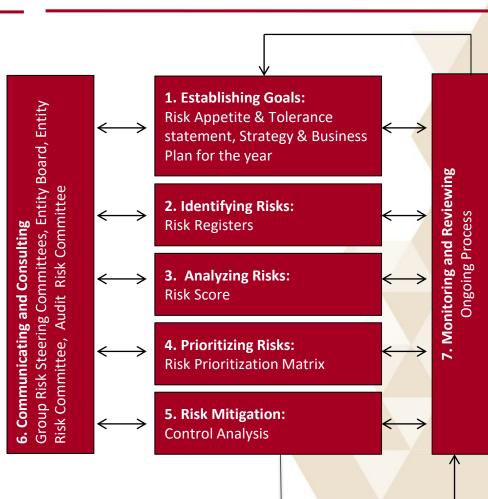
**Competitive Position** 



#### **Risk Management at QIC**

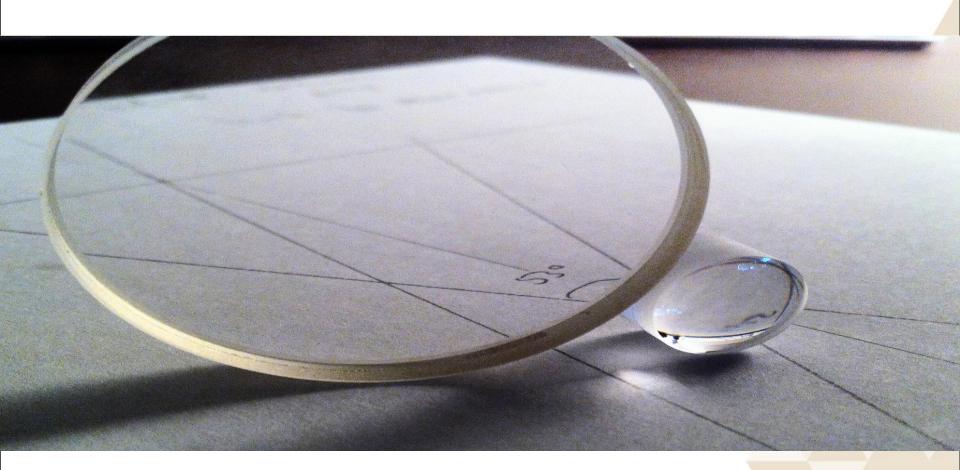
- ERM is broken down into Risk Management, Capital Management and Exposure Management
- Governance structure follows the three lines of defence model with dedicated Risk Committees in each entity of the company
- Each entity committee reports into the Group Risk Committee, which reports to the Group's Board and Audit committee
- Risks are monitored and maintained according to risk categories such as insurance, market, credit, operational and group
- Each risk is assessed for impact and probability along with the controls in place to mitigate
- Risk controls are reviewed quarterly
- QIC has in place an extensive stress and scenario testing framework
- QIC conducts analysis into emerging risks
- Risk appetite and tolerance set at the group and entity level with the position against these metrics monitored on an on-going basis

#### **Enterprise risk management cycle**



## Outlook



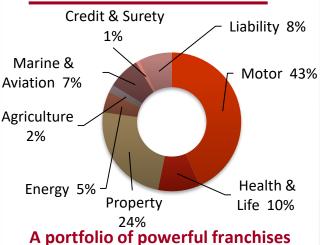


At a Glance Strategy Competitive Position Performance Organisation Risk Management **Outlook** Appendix

#### ASPIRING TO BECOME A GLOBAL TOP 50 COMPOSITE INSURER



### Well-diversified business mix

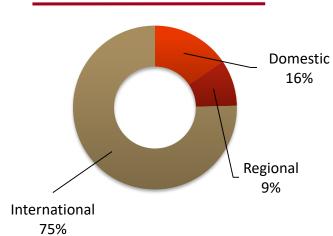


## **مارکة قطر الت**اميــن Qatar Insurance Company



- Continue to capitalize on transactional opportunities
- Grow QIC Europe
- Expand into Asia / Pacific on the back of Qatar and Antares
- Further grow medical and life lines in the domestic and regional market

#### **Balanced geographical mix**



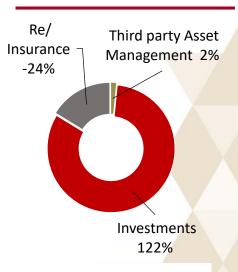






- QIC Europe Ltd: Became a common platform for QIC's entry into Europe
- Use synergies with Qatar Re in reinsurance and Antares in specialty insurance
- Qatar Re: Leverage acknowledged market and product expertise to expand on a global scale, broaden product offering
- Antares: Capitalize on Lloyd's expansion and leverage synergies with Qatar Re

#### **Distinct sources of income**





- Further build 3<sup>rd</sup> party investment capabilities
- Continue to generate investment income above index and peers

At a Glance



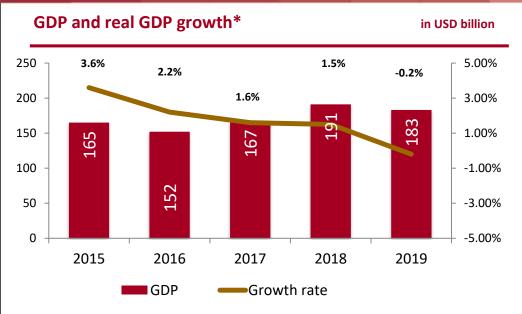
## APPENDIX

At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Managemen	t Outlook	Appendix
PROFIT AI	ND LOSS AC	COUNT, 2017 – 202	0 9M				مجموعة قطر للتامين QATAR INSURANCE GROUP
Income Statement (QAR '000) 2017 2018 2019							
Gross written	n premium		11,658	,697	12,605,835	12,843,166	10,203,122
Net earned p	remium		8,928	,623	11,345,969	10,832,013	7,386,529
Net claims in	curred		(7,061,	988)	(7,858,307)	(7,596,856)	(5,772,333)
Net commissi	ion		(1,751,	670)	(2,911,354)	(2,879,788)	(1,697,581)
Net underwri	iting income		114	,964	576,308	355,369	(83,385)
Investment a	nd other income	2	986	,023	862,654	1,084,4 <mark>47</mark>	454,198
G&A expense	es		(677,	380)	(774,794)	(768,901)	(501,466)
Net profit			423	,609	664,168	670,915	(130,653)
Attributable	to:					A	
Net profit – C	Owners of parent	t	417	,593	645,942	650,874	(147,380)
Net profit – N	Ion controlling ir	nterests	6	,016	18,226	20,041	16,727
For 2020 9M res	sults - Refer the not	e in page 5					31

3							
At a Glance	Strategy	Competitive Position	Performance	Organisation	Risk Management	Outlook	Appendix
BALANCE	SHEET, 2017	′ – 2020 9M					مجموعة قطر للتامين QATAR INSURANCE GROUP
Balance Shee	t (QAR '000)		:	2017	2018	2019	2020 9M
ASSETS							
Cash and cash	n equivalents		7,914	,054	8,011,163	8,544,700	8,640,785
Insurance and	l other receivabl	es	8,194	,344	9,345,951	8,452,858	8,903,700
Reinsurance o	ontract assets		3,774	,868	5,467,185	5,099,804	6,951,649
Investments			13,797	,023	15,021,431	15,938,130	16,985,007
Investment p	roperties		585	,789	606,372	596,004	575,568
Property and	equipment		52	,538	52,033	146,935	132,548
Goodwill and	intangible assets	S	415	,668	660,488	636,883	613,349
TOTAL ASSET	S		34,734	,284	39,164,623	39,415,314	42,802,606
Liabilities							
Short term bo	orrowings		3,975	,446	4,881,821	4,526,219	4,791,565
Insurance cor	tract liabilities		17,717	,987	20,420,997	20,499,218	23,012,233
Provisions, re	insurance and ot	her payables	3,012	,867	4,142,016	3,995,183	4,396,903
Long term bo	rrowings		138	,795	132,554	178,500	174,831
Total liabilitie	es .		24,845	,095	29,577,388	29,199,120	32,375,532
Equity						- \	
Share capital			2,773	,095	3,189,059	3,266,101	3,266,101
Reserves & surplus		5,244,162		4,536,764	5,187,160	4,308,985	
Non controlling interests			256	,336	245,816	147,337	154,747
Subordinated	perpetual debt		1,615	,596	1,615,596	1,615,596	2,697,241
Total equity			9,889	,189	9,587,235	10,216,194	10,427,074
TOTAL LIABIL	TIES & EQUITY		34,734	,284	39,164,623	39,415,314	42,802,606
							32

#### **QATAR: A THRIVING ECONOMY**







#### **Strong fundamentals**

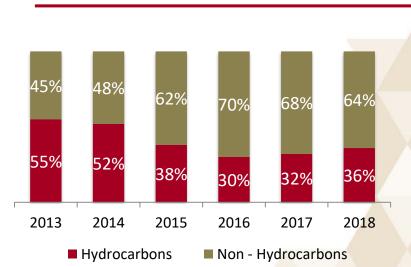
- > Strong credit rating in the GCC
- > Strong population growth
- World's highest per capita

S&P: AA-; Fitch: Aa3; Moody's: Aa3

Tripled since 2003, 2.7 million in 2018, 2.8 million by 2020

USD 130,000 2018E

#### **Hydrocarbon vs. Non-hydrocarbon sectors in GDP\***



\*Source: MDPS

#### Diversifying the economy

- Hydrocarbon reserves
- World largest exporter of LNG
- Investments into infrastructure
- > National Rail Project

- ≈ USD 25 trillion
  - 77 million tonnes per annum;
  - 2024E 110 mtpa
- ≈ USD 150 billion by 2020
- ≈ USD 40 billion

#### QIC BOARD OF DIRECTORS AND MAJOR SHAREHOLDERS

**Competitive Position** 





Strategy

At a Glance

Sheikh Khalid bin Mohammed bin Ali Al-Thani Chairman & Managing Director



Abdullah bin Khalifa Al-Attiya **Deputy Chairman** 



**Board Member** 



**Jassim Mohammed Al-Jaidah** 



Sheikh Hamad bin Faisal bin Thani Al Thani



**Khalaf Ahmed Al-Mannai Board Member** 



Sheikh Jassim bin Hamad bin Jassim bin Jabor Al Thani **Board Member** 



Sheikh Faisal bin Thani bin Faisal Al-Thani **Board Member** 



Sheikh Saoud bin Khalid bin Hamad Al Thani **Board Member** 



Ali Youssef Hussein Ali Kamal **Board Member** 



Sheikh Abdulrahman bin Saud bin Fahad Al Thani **Board Member** 



**Group President** 

# ننتشــر عالميــاً. وفــي المقدمــة إقليميــاً. Expanding Globally. Leading Regionally.





Bermuda Zurich London Malta Singapore Shanghai

Qatar UAE Kuwait Oman