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# FY 2022 Investor Presentation

As of 27 February 2023

## **DISCLAIMER**



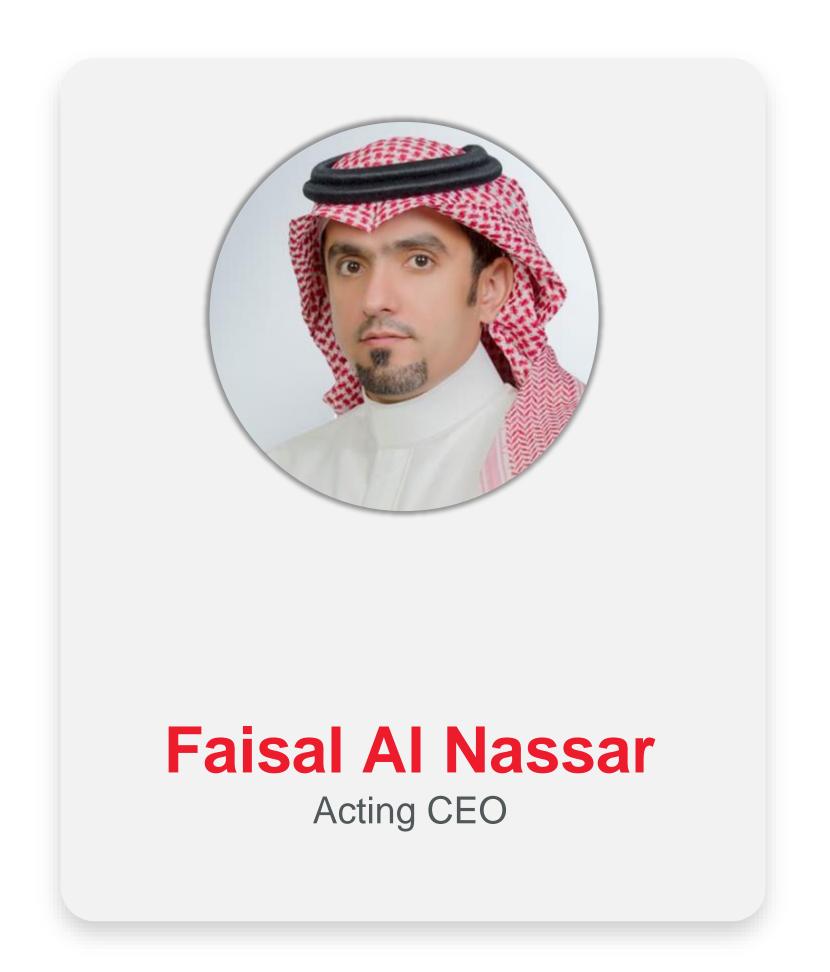
#### Disclaimer and important information in relation to this presentation

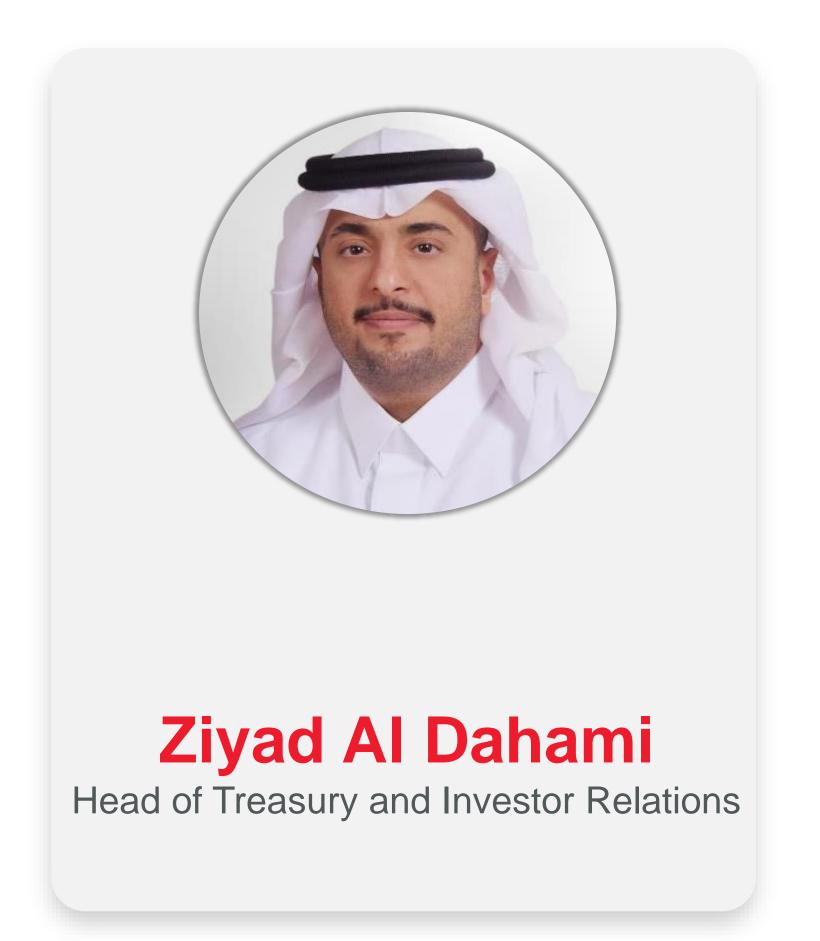
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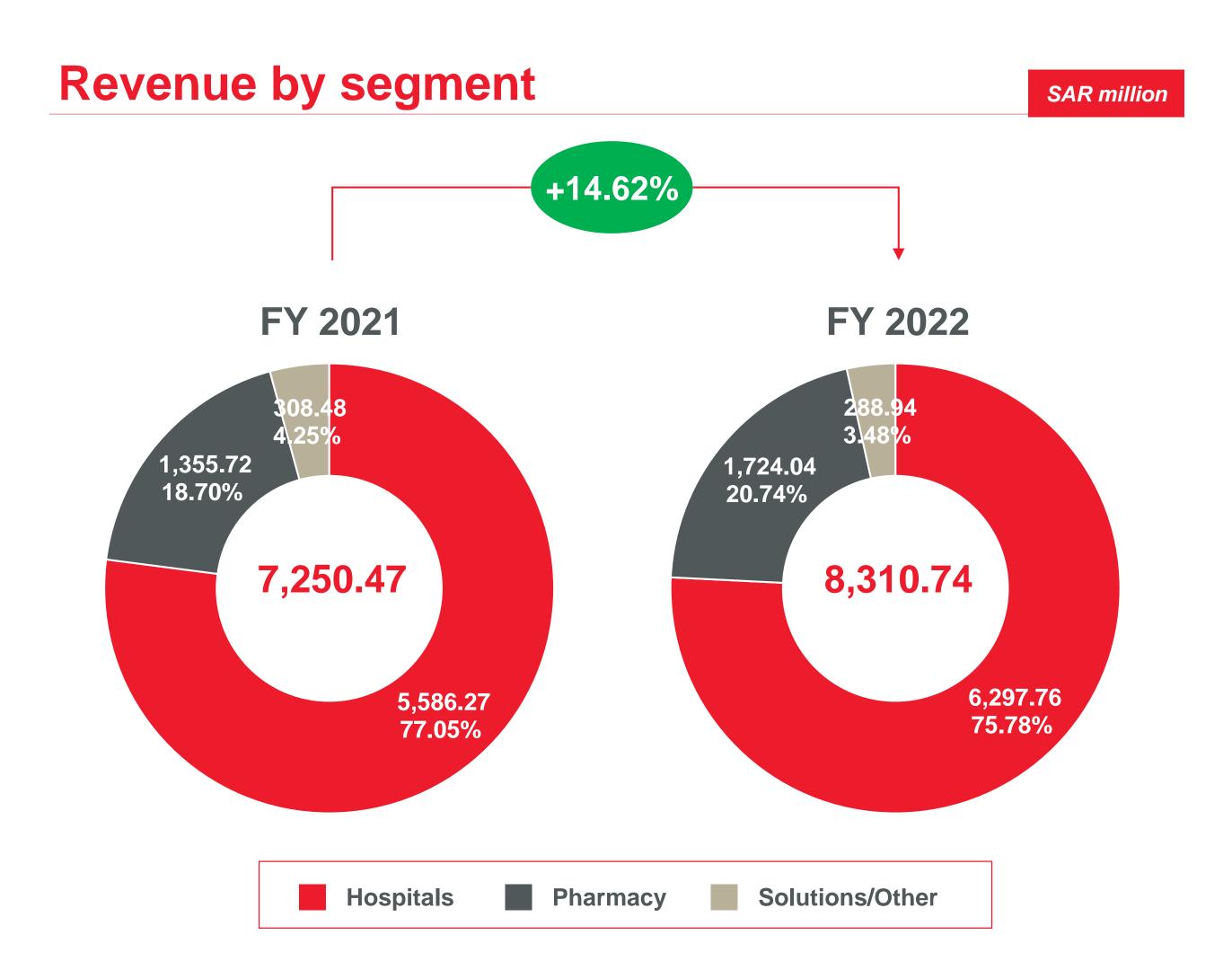


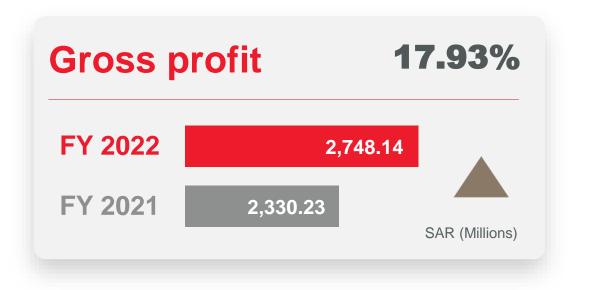


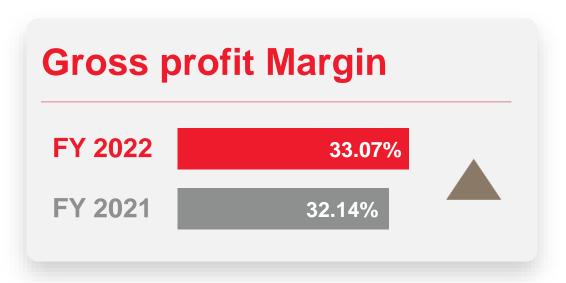


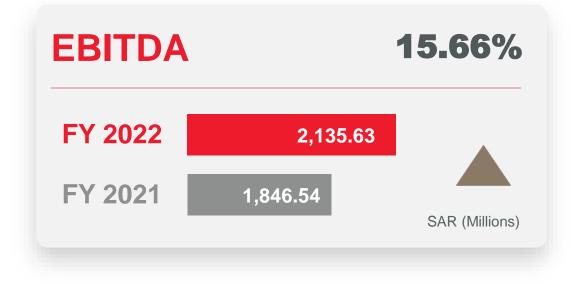
## **KEY FINANCIAL HIGHLIGHTS: FY 2022**

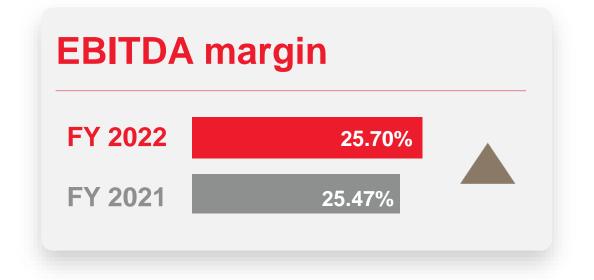


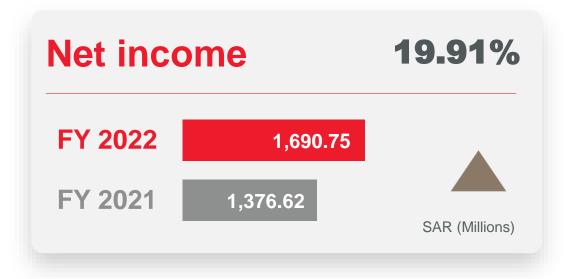


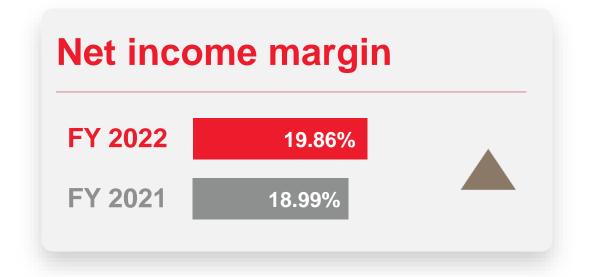






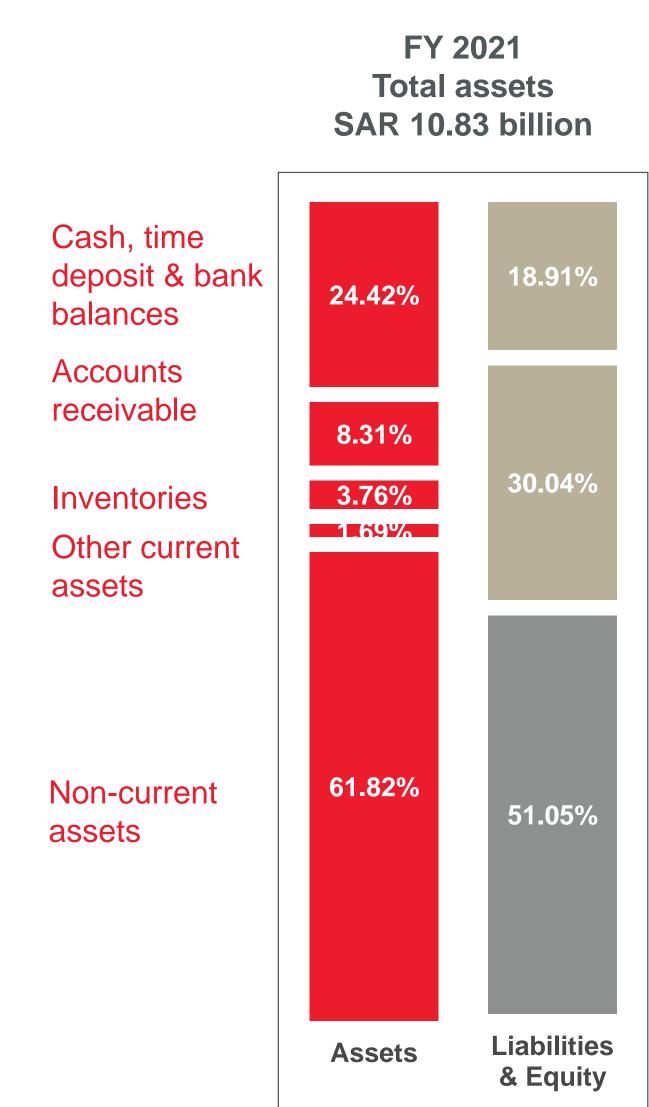


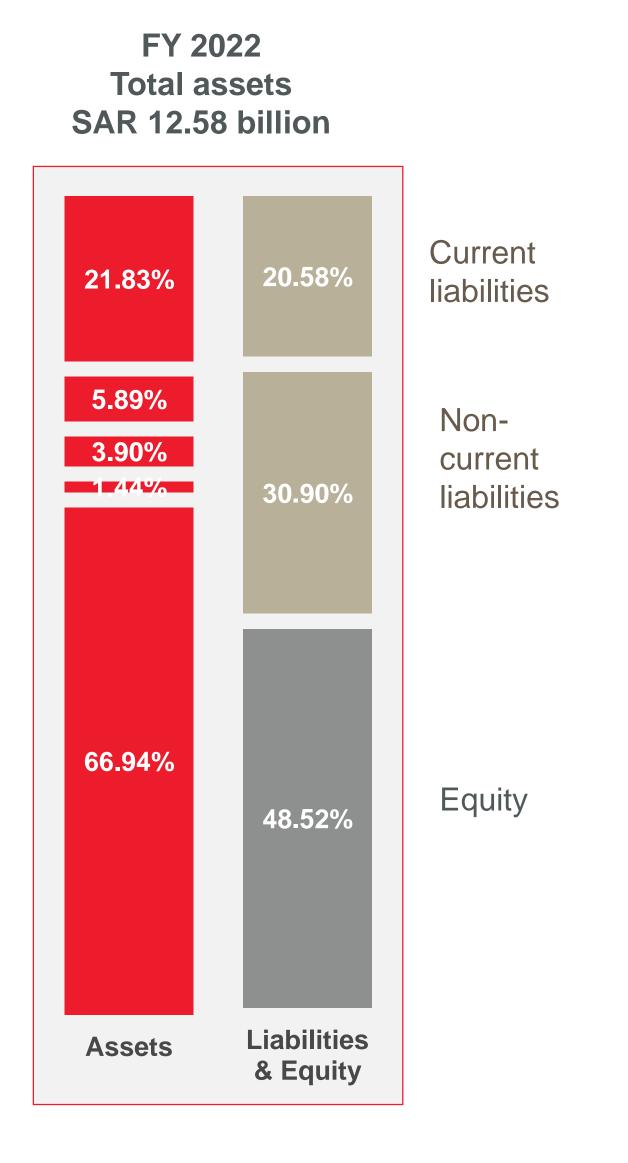


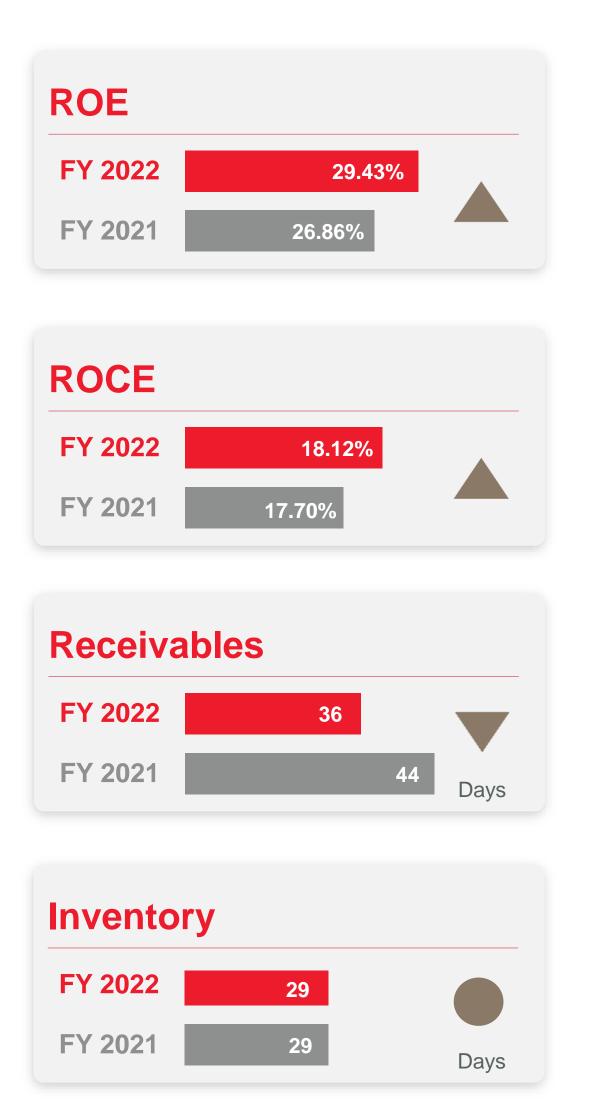


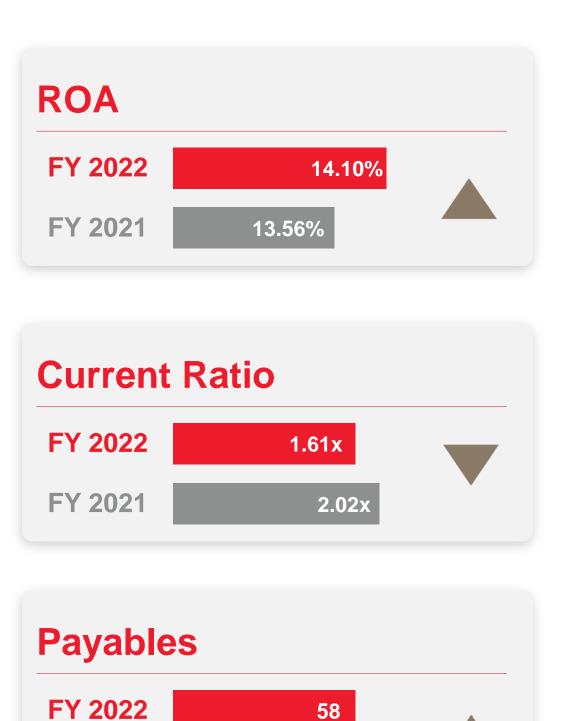
## HEALTHY BALANCE SHEET

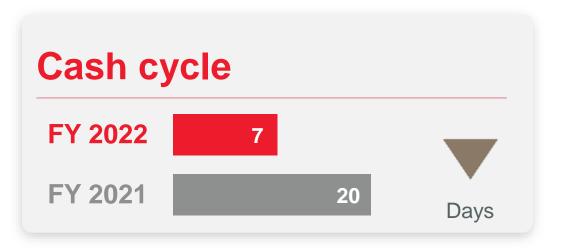












53

FY 2021

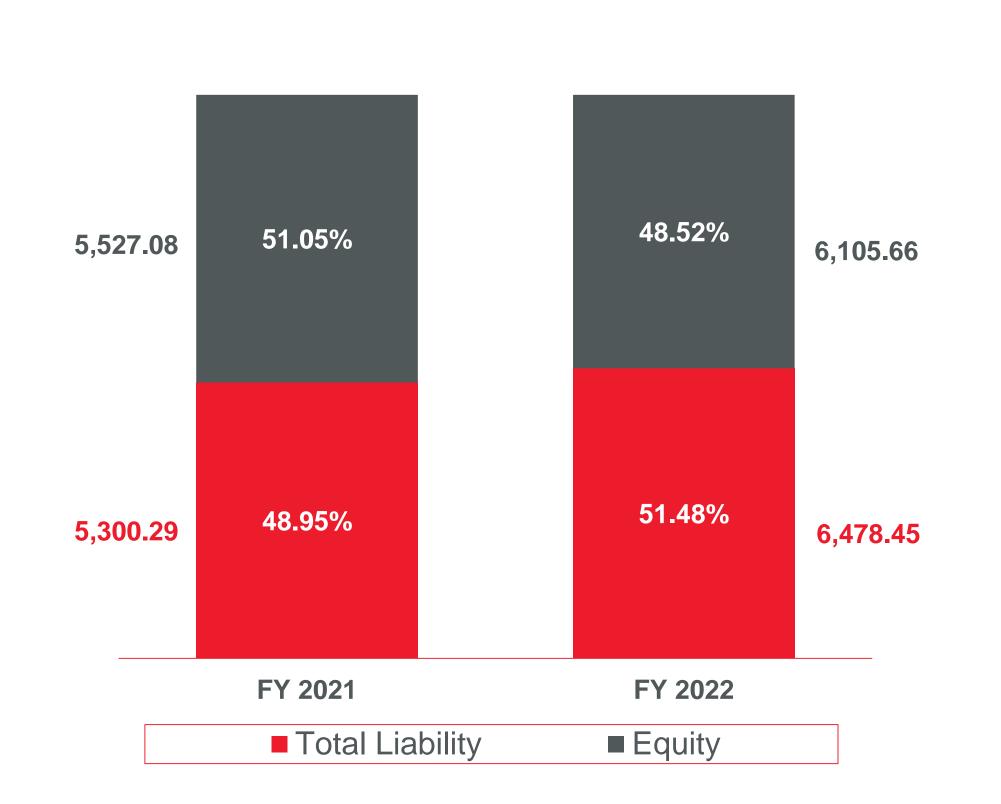
Days

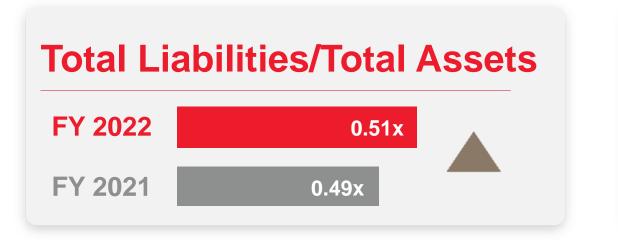
## LOW LEVERAGE LEVELS

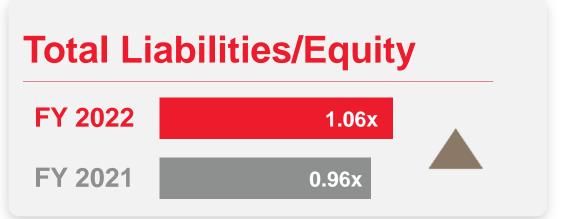


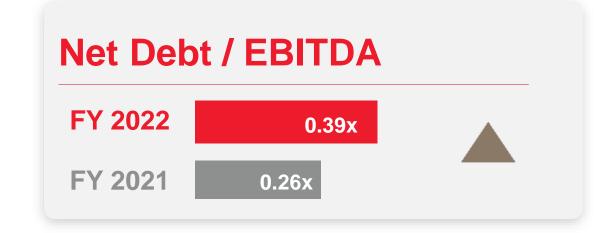
## **Total liabilities and equity**

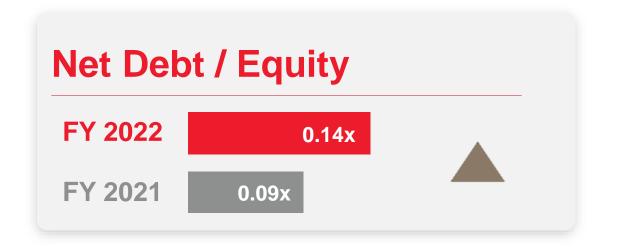
SAR million

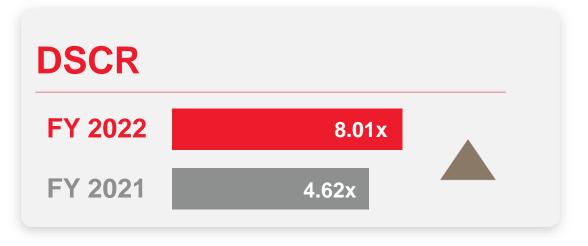


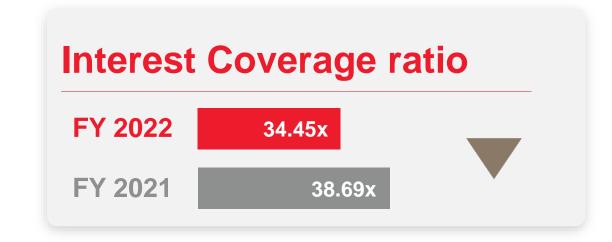








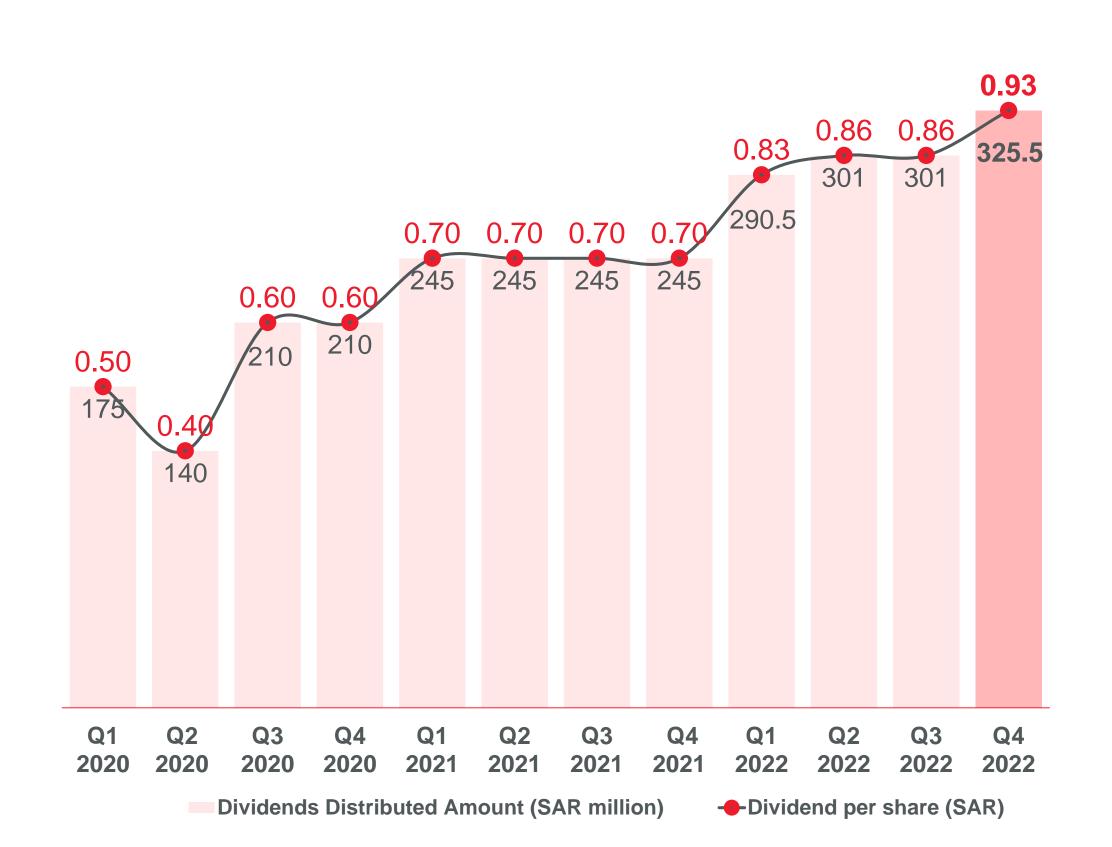




## TOTAL CASH DIVIDENDS FOR SHAREHOLDERS



#### **Declared dividends**



Declared Cash dividends / Q4 2022		
Total distributed dividends	SAR 325.50 million	
% of capital	9.3% (equivalent to SAR 0.93 per share)	
Eligibility date	Close of trading on Thursday, 23 <sup>rd</sup> February 2023	
Date of distribution	Monday, 13 <sup>th</sup> March 2023	

Total declared cash dividends for shareholders / FY 2022		
Total Declared dividends	SAR 1,218.00 million	
% of capital	34.8% (equivalent to SAR 3.48 per share)	

## **HIGHLIGHTS: 2022 PATIENT OVERVIEW**



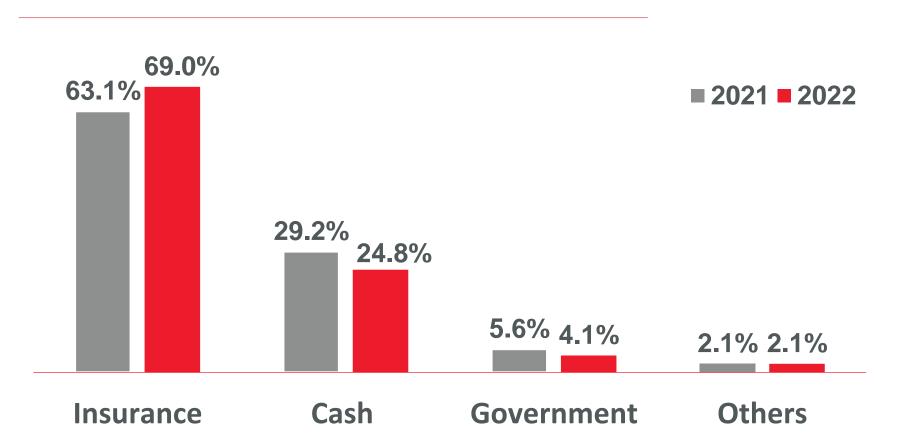
#### **Patient overview**



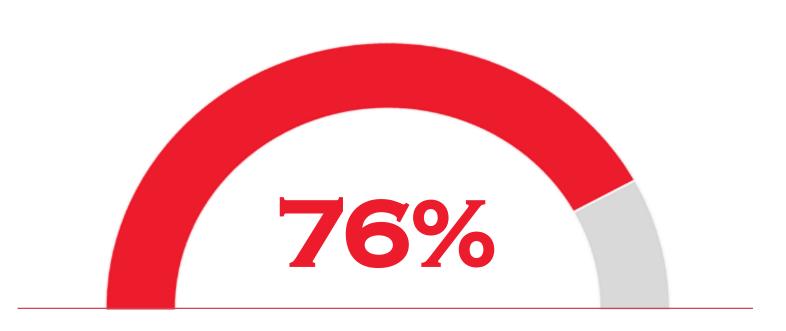
**Bed occupancy - overall** 



#### Revenue by type



**Bed occupancy - ICU** 





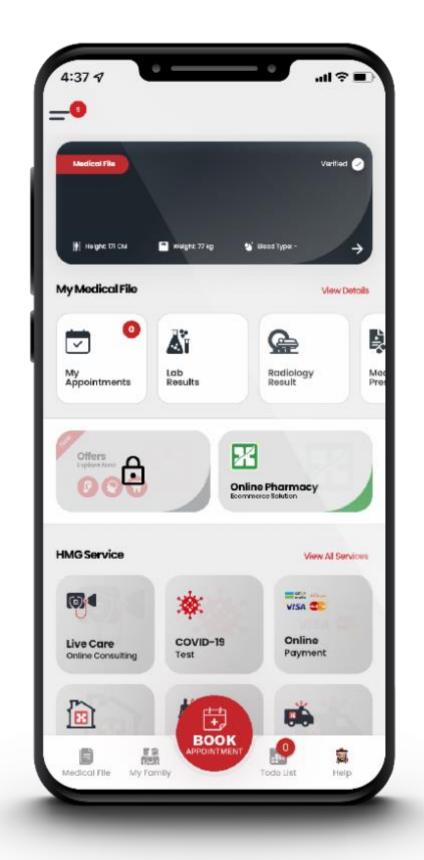
## FY 2022 HIGHLIGHTS



#### **Key Operational Highlights**

- Announced a new hospital project in Tabuk City, as well as converting Al Hamra Medical Center to a hospital project.
- Signed MoU with the Ministry of Health and Direct Investment Fund of Uzbekistan to introduce modern technologies into the healthcare management system of Uzbekistan.
- Signed a consulting services contract with the Mauritanian Ministry of Health, which includes the management and follow-up stages of "design, development, and operation" of the King Salman bin Abdulaziz Al Saud University Hospital project in Nouakchott, Mauritania.
- Acquired a 25% stake in Tamkeen Human Resources Company.
- HMG became the first hospital in the Kingdom to receive a license from the Nuclear and Radiological Regulatory Commission to use mobile radiology services outside hospitals.

#### **Mobile Application**



Interaction 500 mn+ Interactions	<b>53% </b>
Booked Appointments 2.8 mn+ appointments	<b>74% </b>
Active users 1.9 mn+	302%
Habib Live Care  133 k+ transactions	142%
E-Pharmacy 80 k + transactions	217%
Home Health care 20 k+ transactions	107%



## FY 2022 HIGHLIGHTS



#### **Recognitions and Accreditations**























#### **Major CSR Activities**

- HMG launched largest physicians scholarship program in Kingdom's private sector.
- Dr. Sulaiman Al Habib Academy celebrated the graduation of 330 students enrolled in our fellowship and diploma program.
- HMG honored the winners of our Research Excellence Awards, under the patronage of His Royal Highness Prince Faisal bin Bandar bin Abdulaziz, Governor of Riyadh Region.
- HMG launched the Himmah Engineering program and New Leaders to train Saudi graduates.
- For the third year in a row, HMG was announced as the official medical sponsor for the Riyadh Season, and will continue to be the medical sponsor for the next three years.

#### **Engagement with Investment Community**



4 Conferences4 Earnings Call

## FY 2022 HIGHLIGHTS

## C. سلیان الحبیب DR SULAIMAN AL HABIB medical group میان الحبیب

#### MEDICAL EXCELLENCE

Creating the medical practitioners of the future and promoting health and well-being

#### **Postgraduate Program**

- 23 Residency & Fellowship program accredited by SCFHS
- 190+ participant
- 300+ enrolled across 5 SCFHSaccredited diploma

#### **Research Center**

- 4 Journals
- 20+ Research papers published
- 70 Research proposal through to Institutional Review Board

#### **CPR**



890+ Courses



4,800+ Participant

#### **Continuous Medical Education**



270+
Activities



**470** Hours



495+ Speakers



9,680+
Participant

#### **Undergraduate Program**



2,180+ Undergraduate and interns



**20** Governmental and Private Universities

#### **Training Center**



**20+** Training programs



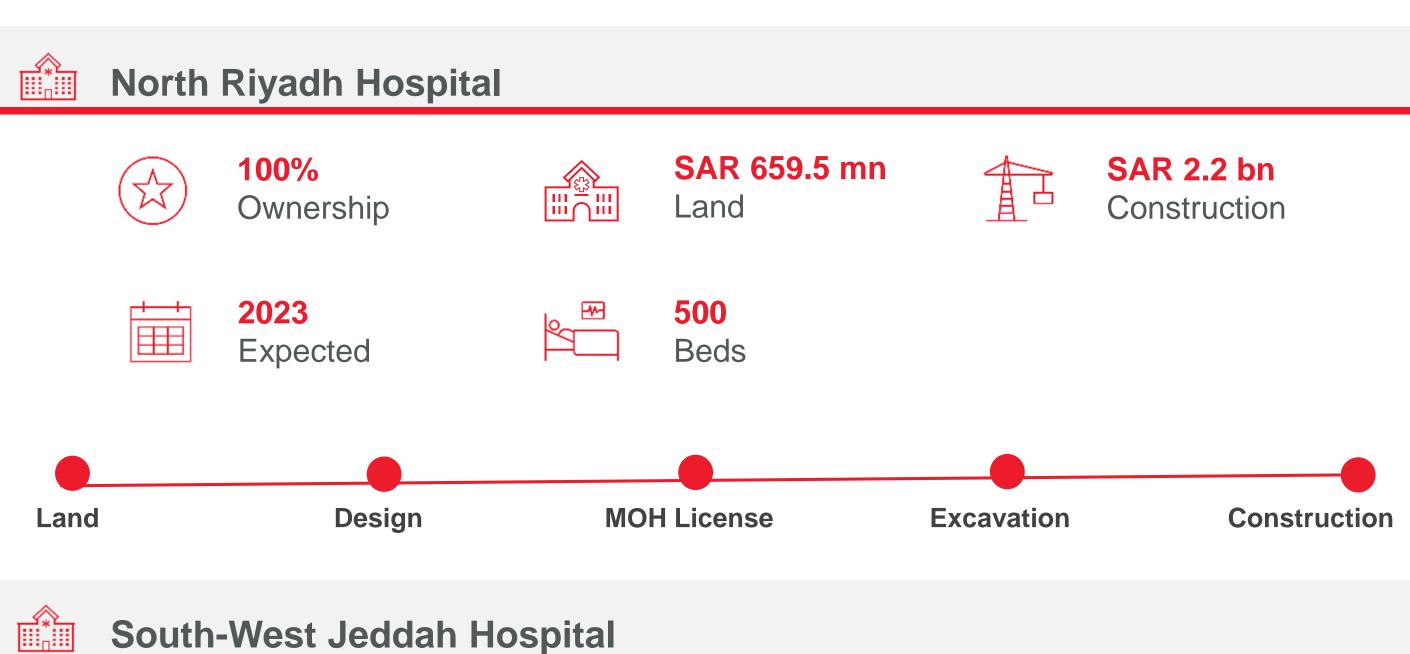
2,000+ Employees



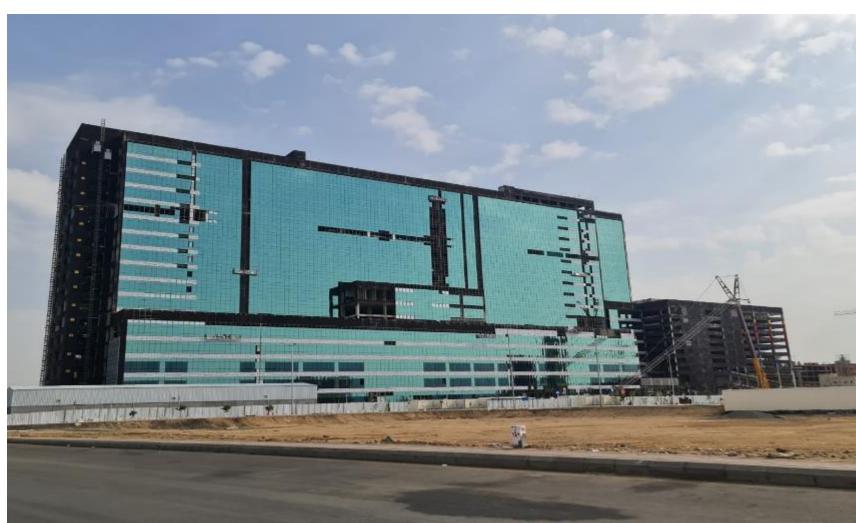
**450+** Training hours

ح.سليـمان الـحبيب DR SULAIMAN AL HABIB medical group قينكا قدومجماا

Solidifying our market leadership through a robust expansion plans and progressing our projects









**50%** Ownership



**SAR 132.6 mn** Land



**SAR 1.5 bn** Construction



2023 Expected



330 Beds



**MOH License** 

**Excavation** 

Construction

د. سليـ صان الـ حبـيب
DR SULAIMAN AL HABIB
medical group قالطبية

Solidifying our market leadership through a robust expansion plans and progressing our projects



#### Maternity and Pediatric Hospital (New Takhassusi Expansion)



100%

Ownership

**SAR 80.8 mn** 



**SAR 391 mn** 

Construction



**2024** Expected



145

Land

Beds

Land Design

Initial MOH License **Excavation** 

Construction



#### **North Jeddah Hospital**



100% Ownership



SAR 243.5 mn Land



SAR 1.5 bn Construction



2024

Expected



350 Beds



Initial MOH License Excavation

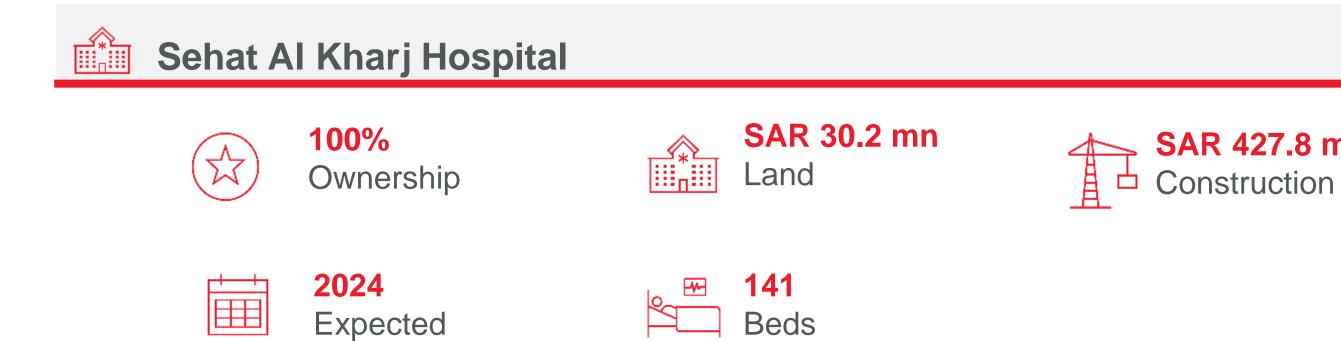
Construction





ح.سليـمـان الـحبيب DR SULAIMAN AL HABIB medical group قيبكا قدهمهما

Solidifying our market leadership through a robust expansion plans and progressing our projects







## **Al Hamra Hospital**



100% Ownership



SAR 69 mn Land

license



**SAR 470 mn** Construction

**SAR 427.8 mn** 



2025 Expected

Design



Beds

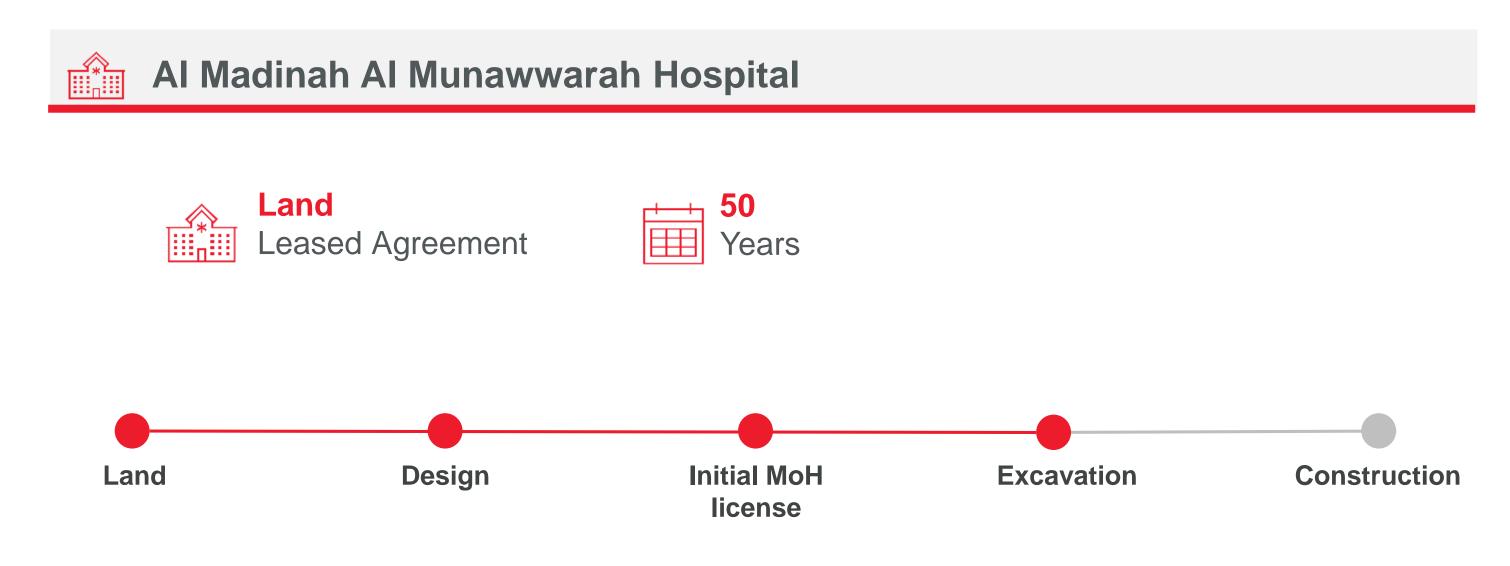
**Initial MoH Excavation** Construction



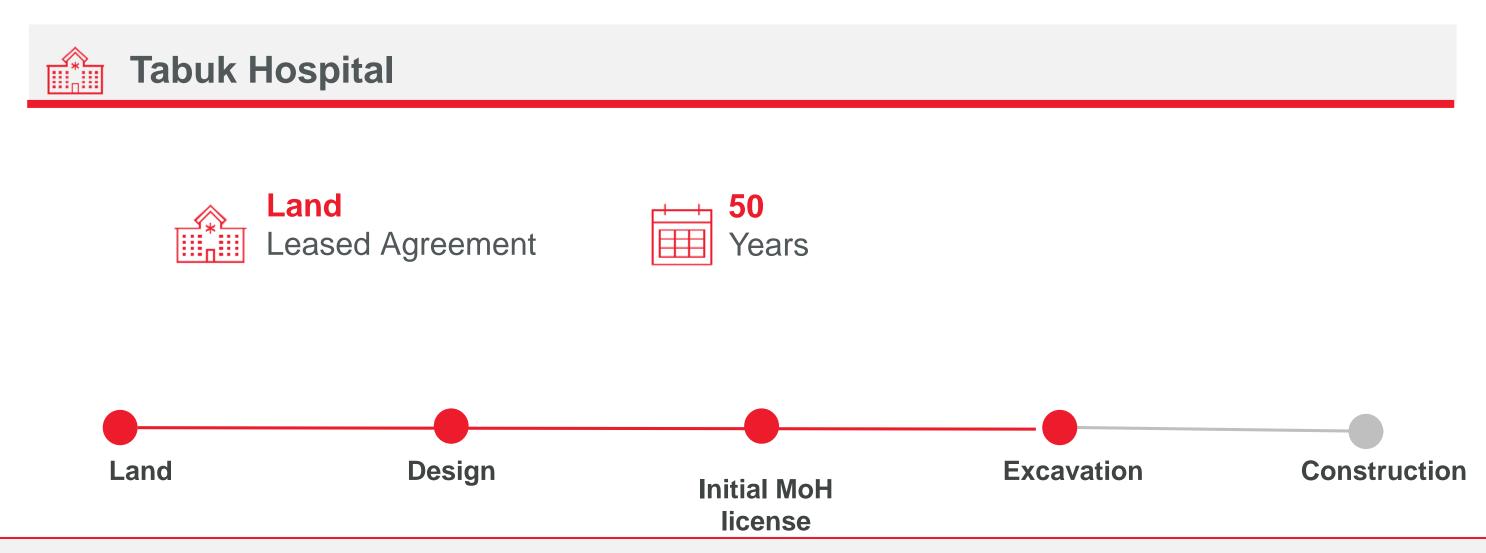
Land



Solidifying our market leadership through a robust expansion plans and progressing our projects









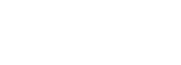
Solidifying our market leadership through a robust expansion plans and progressing our projects





#### **Medical Center Services**



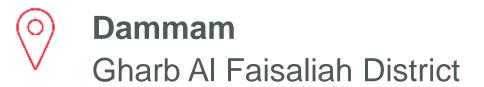


Riyadh

- Al Narjis District
- Al Ghadeer District
- Digital city Medical Center











## **OUR PEOPLE**



Continued to attract and retain top talent in the Kingdom



14,000+

Staff



15+ average yearsphysicians experience



**57%** female: **43%** male



75+

**Nationalities** 



3,200+

Physicians



+90%

Physician retention rate



44%

Saudization



120+

Recruiting office across the globe

#### **Physician Qualifications**

42% Other 39%
Western
(including North

America & UK)

19% Saudi





## **ESG & SUSTAINABILITY**

The Group's ESG structures and targets aim to maximize the benefits we deliver in terms of patient health, the broader contexts of social and human development, and responsible environmental stewardship

#### **ESG** Roadmap

HMG is currently undertaking a four-phase exercise to start integrating ESG into it business practices and to measure and report on its ESG performance.

Benchmarking Phase 1

ESG benchmarking and traffic light assessment of existing key problem areas

**COMPLETED** 

**Materiality** Phase 2 **Assessment** 

> Stakeholder mapping and materiality assessment

> > **COMPLETED**

**Formulating** Phase 3 Strategy

Development of a Sustainability Strategy to serve as a Vision document

TO BE DELIVERED

**Implementation** Phase 4 and Reporting

Upon completion of Phases 1,2 and 3 a comprehensive ESG report will be developed.

**EXPECTED COMPLETION** 2024



## **SUMMARY: BALANCE SHEET**



As of 31 December 2022

SAR million	FY 2022	FY 2021
Current Assets	4,160.48	4,133.43
Investment in Associates	187.00	41.36
Investments in equity instruments – Sukuk	300.00	-
Property and Equipment	7,936.64	6,652.58
Total Assets	12,584.12	10,827.37
Current Liabilities	2,590.31	2,047.72
Non-Current Liabilities	3,888.14	3,252.57
Equity attributable to equity holders of the parent	5,878.70	5,339.17
Non-controlling interests	226.97	187.91
Total Liabilities and Equity	12,584.12	10,827.37

## **SUMMARY: INCOME STATEMENT**

As of 31 December 2022

SAR million	FY 2022	FY 2021	Change %
Revenue	8,310.74	7,250.47	14.62%
Cost of revenue	(5,562.60)	(4,920.24)	13.06%
Gross profit	2,748.14	2,330.23	17.93%
Selling and marketing expenses	(324.78)	(242.33)	34.02%
General and administrative expenses	(722.87)	(621.75)	16.26%
Operating income	1,700.49	1,466.15	15.98%
Other income	125.92	65.60	91.95%
Share of income of associates	19.61	7.49	161.82%
Finance costs	(49.36)	(37.90)	30.24%
EBT and before non-controlling interests	1,796.66	1,501.34	19.67%
Zakat	(107.71)	(114.06)	(5.57%)
Income before non-controlling interests	1,688.95	1,387.28	21.75%
Non-controlling interests	(38.20)	(10.66)	258.35%
Net income (Attributable to Equity holders of the Parent)	1,650.75	1,376.62	19.91%

## **SUMMARY: CASH FLOW STATEMENT**

As of 31 December 2022

SAR million	FY 2022	FY 2021
Net cash from operating activities	2,843.68	2,182.79
Net cash used in investing activities	(1,939.40)	(1,247.52)
Net cash used in financing activities	(801.12)	(630.70)
Cash and cash equivalents at the beginning of the year	2,643.83	2,339.26
Cash and cash equivalents at the end of the year	2,746.99	2,643.83



## DIVERSE BOARD OF DIRECTORS

Our success is driven by our people



#### 2 NON-EXECUTIVES



**Dr. Sulaiman Al Habib**Chairman





Mr. Faisal Al Nassar Board Member, Acting CEO & CFO



**Eng. Saleh Al Habib**Board Member



Mr. Hesham Al Habib
Board Member and Chief
Business Development &
Strategy

#### 4 INDEPENDENTS



Mr. Mazen Al Rumaih Vice Chairman



Mr. Obaid Al Rasheed
Board Member



**Dr. Abdulrahman Al Taraigi**Board Member



Mr. Rasheed Al Rasheed Board Member

## HMG's COMMITTEES

Our success is driven by our people

### AUDIT COMMITTEE



**Dr. Abdulrahman Al Turaigi**Chairman



Mr. Rasheed Al Rasheed Member



Mr. Sulaiman Al Qahtani Member

# NOMINATION & RENUMERATION COMMITTEE



Mr. Obaid Al Rasheed Chairman



Eng. Saleh Al Habib Member



Mr. Ahmad Al Sudais Member

## EXECUTIVE COMMITTEE



Mr. Mazen Al Rumaih Chairman



Eng. Saleh Al Habib Member



Mr. Faisal Al Nassar Member



Mr. Hesham Al Habib Member

# PATIENT SAFETY & QUALITY OF CARE COMMITTEE

ح.سليمان الحبيب

DR SULAIMAN AL HABIB

medical group قيبكا قدهمهماا



Prof. Mahmoud Al Ahwal Chairman



Dr. Abdulelah Al Hawsawi Member



Prof. Abdullah Al Herbish Member

## **EXPERIENCED SENIOR MANAGEMENT**

Highly experienced, high caliber management





Mr. Faisal Al Nassar Acting CEO & CFO

#### **CORE FUNCTIONS**



Dr. Abdulwahab
Al Abdulwahab
Chief Operating Officer



Prof. Awad Al Omari Chief Medical Officer & CEO of Critical Care Co.



Prof. Abdullah Al Herbish Senior Vice President, Physicians Affairs



Prof. Sulaiman Al Majed Senior Vice President, Medical Affairs

### **CORPORATE FUNCTIONS**



Mr. Hesham Al Habib
Chief Business
Development & Strategy

Mr. Saud Al Arifi

General Counsel of

Mr. Mustapha Al Aoui

Vice President,

Vice President,

Supply Chain

the Group



Mr. Badr Al Rowaili Vice President, Human Resources



Ms. Emmeline Roodenburg Vice President, Strategy

## INDEPENDENT FUNCTIONS



Dr. Riyad Al Atiqi General Director Pharmacy Company



Eng. Abdullah
Al Sudias
CEO of Primary
Healthcare Co.



Eng. Abdulelah
Al Mayman
CEO of Cloud
Solutions



Eng. Feras Al Humayed CEO of Flow Medical Solutions



Mr. Riyadh Bajodah CEO of Taswyat Co.



Mr. Vimal
Subramanian
Head of Internal
Audit

# A FULLY INTEGRATED HEALTHCARE SERVICES PROVIDER



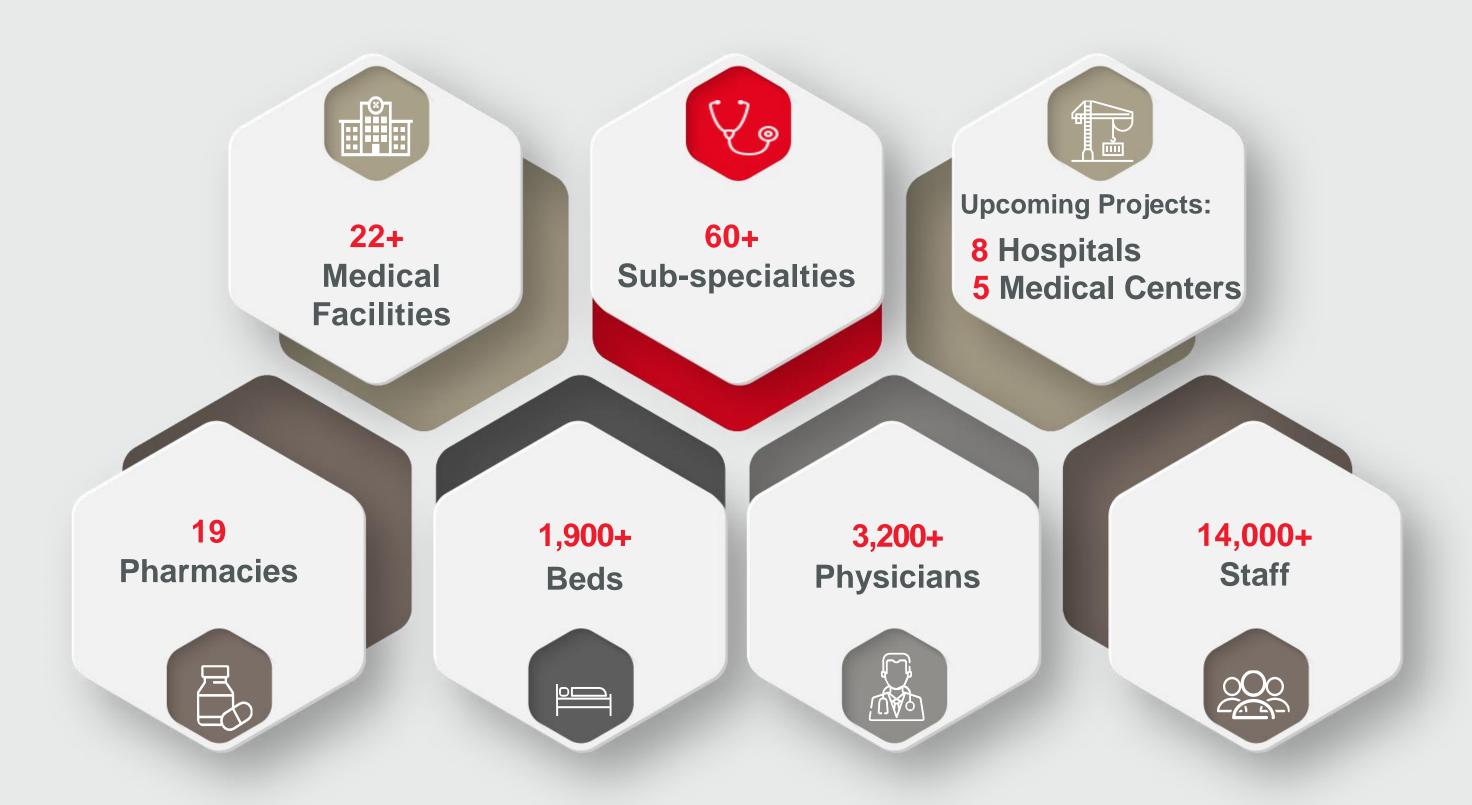
HMG is a diversified healthcare leader in the Middle East, recognized for comprehensive healthcare services, forward-thinking innovation and the best patient experience in the region.

#### Vision

To be the most trusted healthcare provider in medical excellence and patient experience globally.

#### Mission

To develop and operate state of the art medical facilities and provide innovative healthcare services to create value for people.





الحبيب ان الحبيب. DR SULAIMAN AL HABIB medical group مبادة المجموعة الطبية

Our well-defined growth strategy enhanced by our core values

#### **Our Pillar**



#### Strengthening our core

Drivers: Human capital, cutting-edge technology and

operational efficiency

**Outcomes**: Patient centric healthcare



#### **Expanding our reach**

Drivers: Central region, other major Saudi cities, wider

GCC

Outcomes: Organic growth while considering inorganic

opportunities



#### **Broadening our services**

**Drivers**: Design and develop, operate and manage,

digital healthcare solutions

Outcomes: Creation of new business lines

#### **Our Value**













## **KEY MESSAGE**

Strategic pillars underpin our drive to deliver best-in-class healthcare services





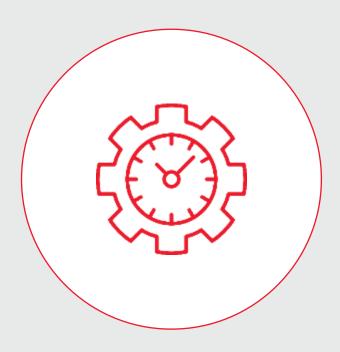
#### **Best-in-class**

- Regional integrated healthcare provider with
   25+ year track record
- Resilient revenues and stable gross margins supported by economies of scale, strong cash flow management and healthy balance sheet
- Defined strategy to strengthen core, expand reach and broadening the services



#### Catalysts for value creation

- Technology: Pioneer in healthcare technology, award-winning hospital information system (HIS) & other 15 Technology Products
- Robust expansion plan: : 8 new hospitals under construction and expansion. In addition to 5 new Medical Centers to be opened
- Supporting medical community: Heavily invested in creating an enabling environment conductive to research, innovation and scientific creativity in the Kingdom, in line with the objectives of the 2030 Vision



#### **Efficiency drivers**

- Efficient cash conversion cycle: shortest CCC in the industry, proactive collection process
- Cost efficiency: economies of scale and cost efficiency on a growing patient volume base
- Technology to drive operational efficiency: best in class HIS, patients and physicians apps and rapidly growing business solutions including special focus on automation of services



## **BUSINESS MODEL**

Through our vertically integrated business model, we are committed to create sustainable value for our stakeholders

#### **OUR KEY STRENGTHS**



Leading Brand in Prime Locations



Cutting-edge Technology



Strategic Relationships and In-house Expertise



Reputation for Medical Excellence



Experienced Management and Qualified Health Practitioners

## WHAT WE DO



**Facilities and services** 



Digital healthcare solutions



Design, develop and operate

# HOW WE MAXIMISE VALUE

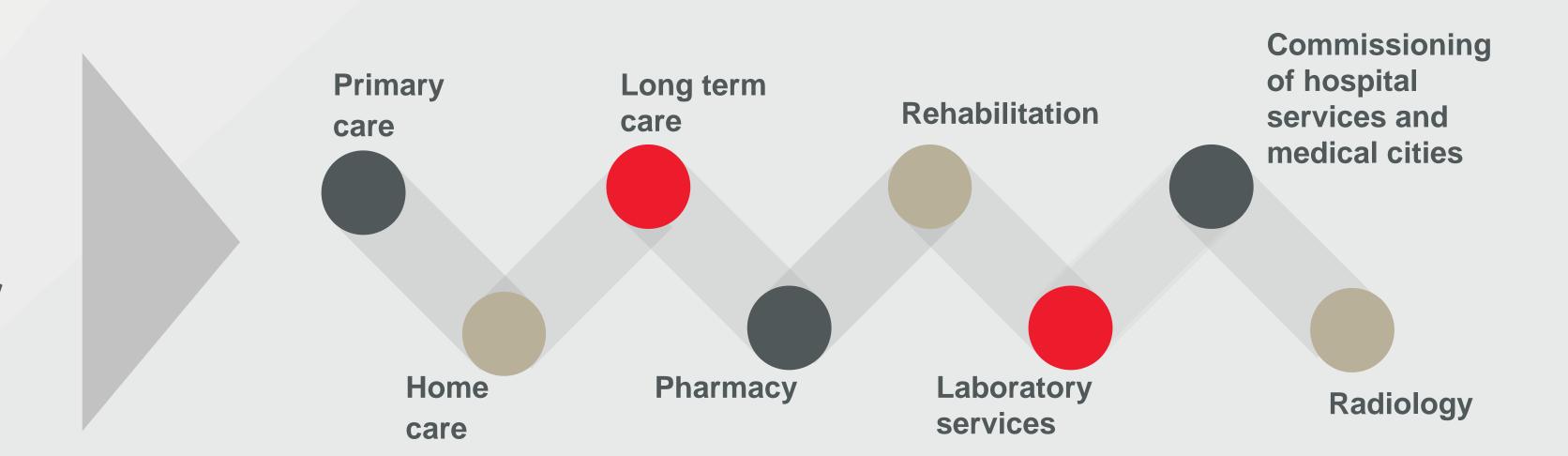
- 01 Patient-centric approach
- 02 Continuum of care
- Value engineering
- O4 Sound risk management
- 05 Adapting to change

## **OUR CONTRIBUTION TO THE GOALS OF VISION 2030**





# Areas of focus for privatization



#### How has HMG positioned itself to participate?

#### **Public-Private Partnership (PPP)**

 HMG operates MoH Medical Center in Qassim, in line with Saudi Government's mandate for deeper PPP

#### Solutions

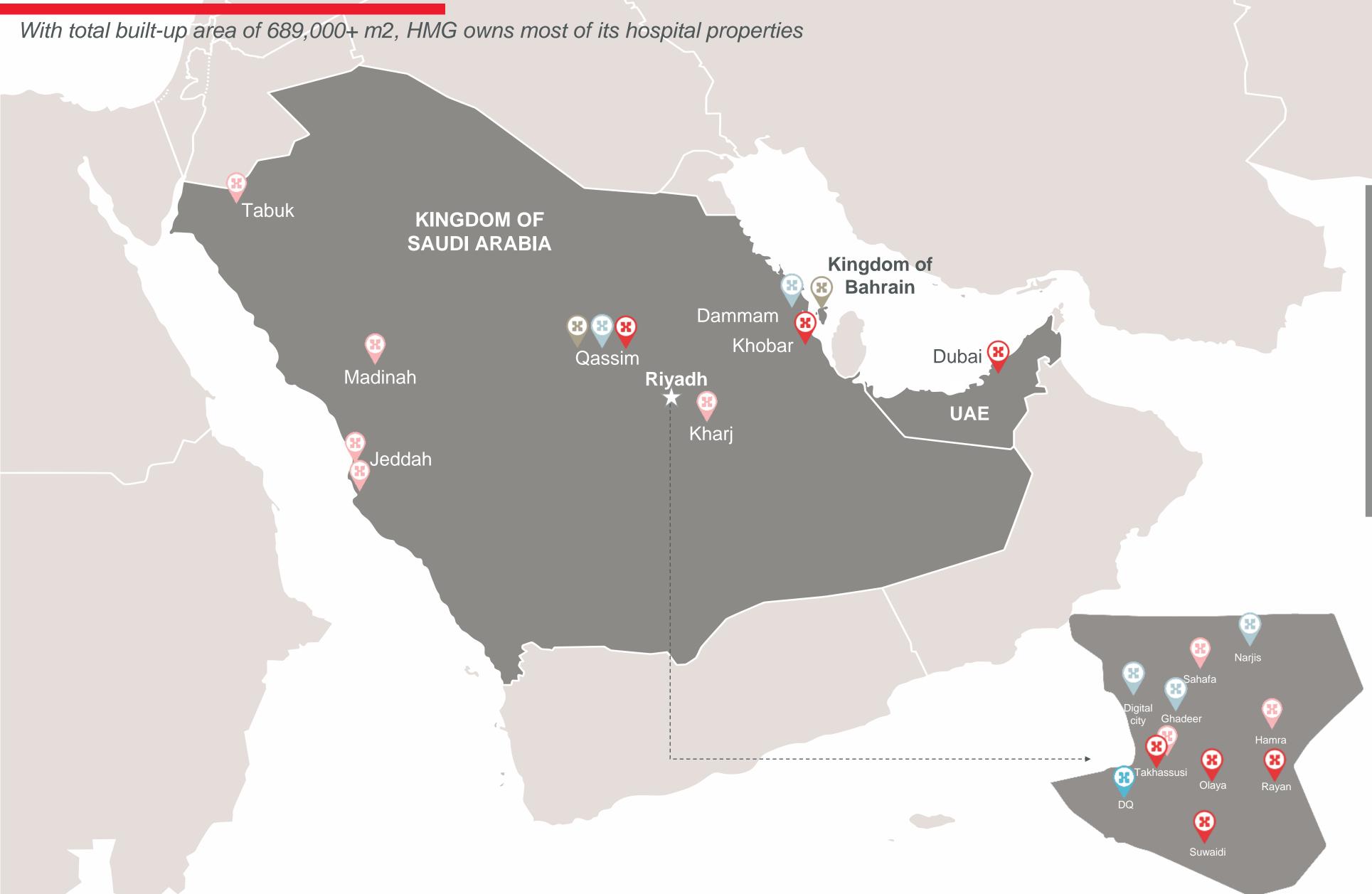
- Implemented VIDA in 40+ MoH facilities
- Management, operation and maintenance of PACS infrastructure systems in 11 hospitals
- Implemented Vidaptor in 40+ MoH facilities

#### **Home Healthcare**

 Providing home healthcare services to General Department of Medical Services at the Ministry of Interior.

## WHERE WE OPERATE





Hospital
Hospital under construction

Medical Center

Medical Center under construction

Operated contract

## **OUR STORY**

Committed to growth and world-class healthcare across our ever-expanding network





#### **Olaya Medical Complex**

Opened	1995 (OPD)	
Beds	260	
BUA	69,098 m2	



#### **Dubai Hospital**

Opened	2007 (OPD)	
Beds	151	
BUA	42,920 m2	



#### **Qassim Hospital**

Opened	2009	
Beds	172	
BUA	31,000 m2	



#### **Rayan Hospital**

Opened	2010	
Beds	349	
BUA	144,287 m2	



#### **University Medical Center in Bahrain**

Operated	2011
Beds	16



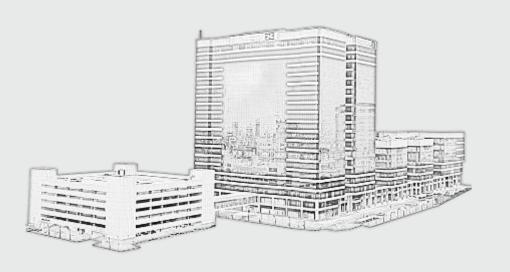
#### **Takhassusi Hospital**

Opened	2012	
Beds	218	
BUA	74,950 m2	



#### **Suwaidi Hospital**

Opened	2016
Beds	305
BUA	116,000 m2



#### **Khobar Hospital**

Opened	2019
Beds	458
BUA	211,324 m <sup>2</sup>



**Medical Center at the Diplomatic Quarter** 

pened	
penea	

2021



#### **Hospitals and Healthcare Facilities**

- 22+ medical facilities in Saudi Arabia and Dubai
- **1,900+** beds
- 1 Medical center in Bahrain through management agreement

#### **Pharmacies**

- Outpatient pharmacies as part of the hospitals
- 19 Pharmacies in Saudi Arabia and Dubai
- E- pharmacy services

#### **HMG Solutions**

- Cloud Solutions
- Home Healthcare
- Medical Diagnostic Laboratory (MD LAB)
- Flow Medical Solutions
- Taswyat
- Operating Contracts
- Design & Develop

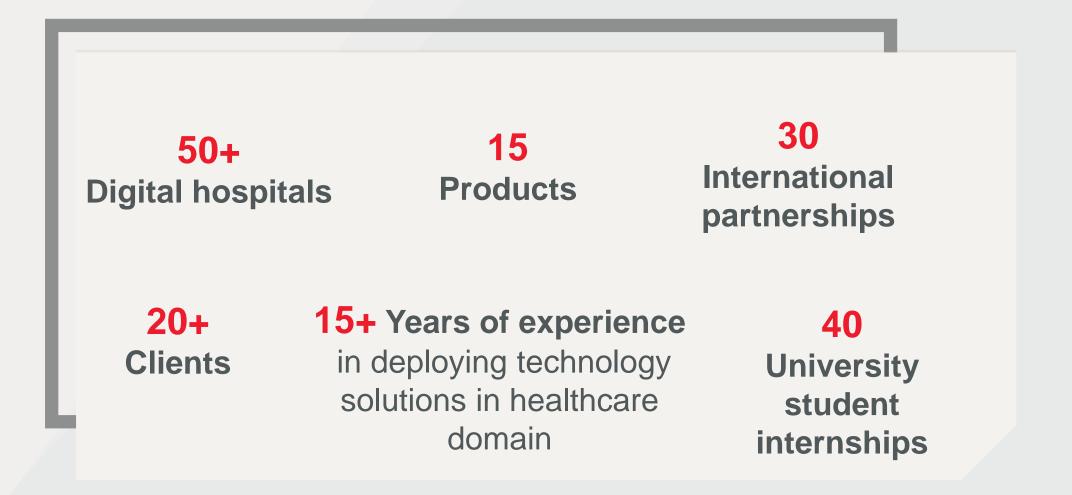
### **HMG SOLUTIONS**

Spearheading our expansion across different aspects of the healthcare sector

## ح. سليـ ان الـ حبيب DR SULAIMAN AL HABIB medical group المجموعة الطبية

#### **Cloud Solutions**

- Technology arm of HMG
- Pioneer in healthcare technology, award-winning hospital information system (HIS) marked under VIDA brand.
  - VIDA is first-of-its-kind electronic portal that helps in storing and managing medical procedures, diagnostics, and analysis.
  - Integrates healthcare provision stages in a paperless environment.
  - Built using the industry's best practices and healthcare standards such as HL 7, ICD 10, CPT.
  - Achieved HIMSS stage 7 accreditation in all HMG's hospital in KSA.



#### **Cloud Solutions' footprint**



## HMG SOLUTIONS (CONTINUED)

C. سلیان الحبیب
DR SULAIMAN AL HABIB
medical group قبلطالیة المجموعة الطبیة

Spearheading our expansion across different aspects of the healthcare sector

#### **Home Healthcare**

- Delivers home healthcare services
- Tele-consultation and remote care services
- Available to bed-ridden postsurgical and palliative care patients and with chronic diseases.

#### **Medical Diagnostic Laboratory**

 Provides a variety of advance laboratory services; a wide range of specialized tests

### Operating Contracts

 Successfully conducted multiple PPP projects operating medical facilities across the Kingdom

#### Flow Medical Solutions

- Integrated healthcare technology and technical solutions provider
- Manage sophisticated medical equipment

#### **Design and Develop**

 Integrated solutions for project development, ranging from planning, designing, project management, construction and furnishing of medical facilities

#### **Taswyat**

 Provide claims review, processing and settlement, as well as operational,

medical and financial data analysis

Provide complete end-to-end healthcare

Revenue Cycle Management services

# PIONEER IN HEALTHCARE TECHNOLOGY

Better medical outcomes, exceptional patient experience, and advanced operational practices

#### **TELE-MEDICINE SERVICES**

#### Tele-Cardiology (Nabad 24 program)

Designed to treat heart attacks remotely

#### **Tele-ICU Center**

- World record-breaking, working 24/7
- Provide continuous real-time monitoring of ICUs

#### Tele-stroke

 First facility in the region to use tele-medicine technology to rapidly diagnose and react to stroke remotely

#### **Tele-radiology**

- Improving efficiency and quality of care
- Central reporting 24/7

#### Tele-ER

- Provide audio and visual communication
- Support real-time emergency care



#### MEDICAL EXCELLENCE



#### **PATIENT SAFETY**

HMG artificial heart and lung program is one of many sophisticated services that increases our confidence in the advanced quality care we provide to our patients.



#### **PATIENT EXPERIENCE**

Introducing new services, such as fast track clinic for patients who need intravenous medications, has received wide acclaim from our patients.



#### STANDARDIZATION OF CARE

HMG works tirelessly to ensure that all services provided by HMG are standardized by meeting widely acceptable international standards.



#### PERFORMANCE AND EFFICIENCY

HMG significantly reduced the admission waiting time for our patients and ensured their timely discharge from our hospitals.



#### **INNOVATION AND TECHNOLOGY**

HMG remains focused on providing seamless, integrated medical experiences for our patients through procuring and implementing cutting edge innovative technology to provide optimum quality of care.



## -Thank you-

## Dr. Sulaiman Al Habib Medical Services Group (HMG)

Tel: +966 11 525 9999 Ext# 4919

Mobile: +966 50 338 2785

Email: investor.relations@drsulaimanalhabib.com

P.O. Box 301578

Riyadh 11372, Kingdom of Saudi Arabia

IR Website