# **COMMERCIAL BANK OF DUBAI** INVESTOR PRESENTATION

# March 2017





In accessing the Information in this document, you agree to be bound by the following terms and conditions.

The Information is provided to you solely for your information and may not be retransmitted, further distributed to any other person or published, in whole or in part, by any medium or in any form for any purpose. The opinions presented herein are based on general information gathered at the time of writing and are subject to change without notice. The Bank relies on information obtained from sources believed to be reliable but does not guarantee its accuracy or completeness. The financial information contained within this presentation is, unless otherwise specified, taken from the Bank's annual audited consolidated financial statements and the unaudited condensed consolidated interim financial statements as at and for the quarter ended 31st March 2017.

This presentation contains data compilations, writings and information that are proprietary and protected under copyright and other intellectual property laws, and may not be redistributed or otherwise transmitted by you to any other person for any purpose.

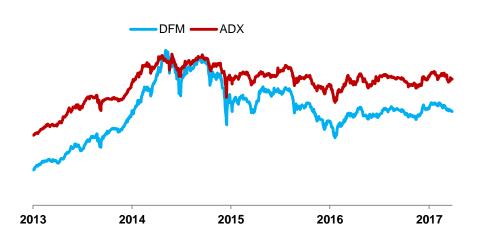
The Information has not been independently verified and no responsibility is accepted, and no representation, undertaking or warranty is made or given, in either case, expressly or impliedly, by CBD or any of its officers or advisers as to the accuracy, reliability or completeness of the Information or as to the reasonableness of any assumptions on which any of the same is based or the use of any of the same. Accordingly, no such person will be liable for any direct, indirect or consequential loss or damage suggested by any person resulting from the use of the Information or for any opinions expressed by any such person, or any errors, omissions or misstatements made by any of them. The statements contained in this presentation are made as at the date of this presentation, unless another time is specified in relation to them, and delivery of this presentation shall not give rise to any implication that there has been no change in the facts set forth in this document since that date. Save as otherwise expressly agreed, none of the above persons should be treated as being under any obligation to update or correct any inaccuracy contained herein or be otherwise liable to you or any other person in respect of any such information. Market data used in the Information not attributed to a specific source are estimates of the Bank and have not been independently verified. No reliance may be placed for any purpose whatsoever on the information contained in this document or on its completeness.

Nothing contained in this presentation shall be deemed to be a forecast, projection or estimate of CBD's future financial performance. This presentation may contain statements, statistics and projections that include words such as "intends", "expects", "anticipates", "estimates" and words of similar import. All statements included in this presentation other than statements of historical facts, including, without limitation, those regarding financial position, business strategy, plans and objectives of management for future operations (including development plans and objectives) are forward-looking statements. By their nature, such statements involve risk and uncertainty because they relate to events and depend on circumstances that will occur in the future. No assurances can be given that such expectations will prove to be correct and actual results may differ materially from those projected because such statements are based on assumptions as to future economic performance and are not statements of fact. CBD expressly disclaims to the fullest extent permitted by law any obligation or undertaking to disseminate any updates to these forecasts, projections or estimates to reflect events or circumstances after the date hereof, nor is there any assurance that the policies, strategies or approaches discussed herein will not change. Nothing in the foregoing is intended to or shall exclude any liability for, or remedy in respect of, fraudulent misrepresentation.

### **Overview of the United Arab Emirates**

#### **Snapshot of the UAE**

- The United Arab Emirates (rated Aa2 by Moody's) comprises seven Emirates with Abu Dhabi and Dubai being the largest contributors to its gross domestic product ("GDP").
- The UAE benefits from several buffers, including a rapid non-oil growth, robust external reserves (estimated at USD 95.26 bln)<sup>1</sup> and a relatively low fiscal breakeven oil price.
- Abu Dhabi Investment Authority (ADIA) does not disclose its total assets under management but the US-based Sovereign Wealth Fund Institute, which tracks the industry, estimates them at USD 792 bln.
- For instance, and although oil has been the mainstay of the UAE economy (with 98 bln barrels of proven oil reserves and a reserves-to-production ratio of 93 years<sup>2</sup>) and continues to contribute significantly to economic prosperity, a determined and far-seeing policy of economic diversification has ensured that non-oil sectors now account for approximately 65% of the gross domestic product, with the oil sector comprising the remaining portion.



Source: Abu Dhabi financial market, Dubai financial market

Source: <sup>1</sup>International Monetary Fund, UAE Interact; <sup>2</sup> OPEC

Limited Fiscal Deficit to be Posted (AED bln)

### 149 148 10.99 10.49 73 5.0% 4.99 -5.0% -3.4% -2.3% -62 -112 -71 -52 -392012 2013 2014 2015 2016F 2017F 2018F 2019F 2020F Surplus As % of GDP

Source: International Monetary Fund, April 2016

#### Positive Current Account Balances (AED bln)

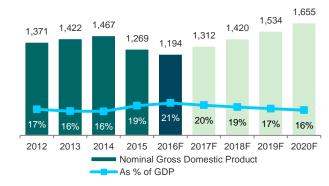
202 2

21%

262.2

200.6





Source: International Monetary Fund, April 2016

Source: International Monetary Fund, April 2016

Current Account Balances — As % of GDP

-11.7

2012 2013 2014 2015 2016F 2017F 2018F 2019F 2020F

14

11.2

14.1

9.8



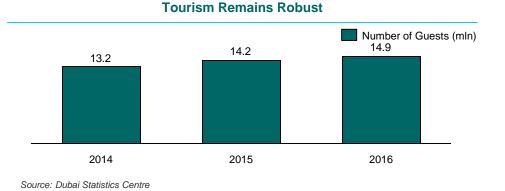
#### Snapshot of Dubai

- The Emirate of Dubai is the second largest Emirate in the UAE after the Emirate of Abu Dhabi. Dubai is situated on the west coast of the UAE in the south-western part of the Arabian Gulf.
- Reflecting the Emirate's strategic geographic location, rising levels of international trade and the Government's long-standing strategy of positioning Dubai as a trading centre, Dubai's GDP has increasingly shifted away from reliance on the oil and gas sectors.
- Dubai's diversified economy has exhibited robust growth levels in recent years on the back of Government initiatives and policies which were aimed to improving the economic and business environment.

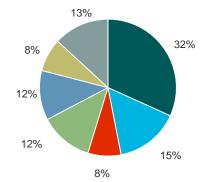


**Growth in Economy** 17.5% 4.1% 4.6% 3.8% 3.0% 3.5% -4.3% 3.5% 288 366 283 293 290 299 311 325 337 2007 2008 2009 2010 2011 2012 2013 2014 2015 9M16 Real GDP (AED bn) Real GDP Growth Rates (%)

Source: Dubai Statistics Centre, 2015



#### Limited Oil Contribution to Dubai's GDP (9M16)



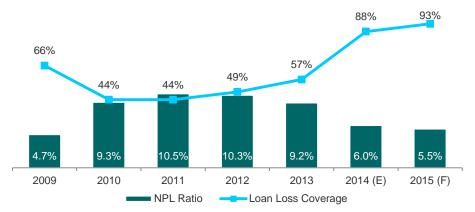
- Wholesale, Retail Trade and Repairing Services
- Transports, Storage and communication
- Real Estate and Business Services
- Financial Corporations Sector
- Manufacturing
- Construction
- Other

Source: Dubai Statistics Centre

#### Foreign Trade (AED bln)

#### **Snapshot of the UAE Banking Industry**

- The UAE banking industry, which is the largest banking industry in the GCC, comprises 49 banks, 23 of which are domestically-incorporated banks while the remaining are 26 foreign banks.
- The industry is regulated by the UAE Central Bank, which was established in 1980 and is considered the lender of last resort. The UAE Central Bank has a strong track record of providing systemic support to the banking industry, as and when needed.
- In February 2017, total Loans and Advances increased by 5.1% over 2016, while deposits increased by 6.5%. Overall Loan to Deposit Ratio stood at 100.7% as of February 2017.



#### Improving Industry Asset Quality

<sup>2</sup>Source: Moody's Financial Institutions: Dubai World's Second Debt Restructuring is a Credit Positive for the UAE Banking System

#### Feb-2012 2013 2014 2015 2016 2017 **Total Assets** 1.877 2.124 2.305 2.478 2.611 2.626 Deposits 1.168 1.279 1.421 1,563 1,581 1,472 Loans & Advances 1,276 1,378 1,485 1,574 1,586 1,185 Specific Provision 68 78 72 73 79 80 **General Provision** 18 19 24 27 29 29 99.7% Loan to Deposit (%) 101.4% 97.0% 100.9% 100.7% 100.3% 21.0% 19.3% 18.2% 18.3% CAR (%) 19.0% 19.0\* Tier 1 Ratio (%) 17.6% 16.9% 16.2% 16.6% 17.3% 17.3\*

Source: UAE Central Bank

\* December 2016

#### UAE Banking Sector in Context (Govt. Deposits as % of Total Deposits)

The UAE banking system is one of the least dependent amongst GCC countries on Government deposits making it relatively less vulnerable than the others



<sup>1</sup>Source: Moody's Financial Institutions GCC Banks: Oman and Bahrain Most Vulnerable to Lower Oil Prices

### **CBD Profile & Ratings**





1969



1982

Public Shareholding by an Emiri Company Decree issued by His Highness the late Sheikh Rashid Bin Saeed AI Maktoum and owned by three foreign banks (Chase Manhattan, Commerzbank & Commercial Bank of Kuwait) whose combined shareholding was 78%.

With the introduction of restrictions on foreign banks' operations in the UAE, CBD converted into a national Public Shareholding Company.

### **Credit Rating**

	Long Term IDR	Outlook	Date
MOODY'S INVESTORS SERVICE	Baa1	Stable	Sep-16
FitchRatings	A-	Stable	Jul-16
<b>CAPITAL</b> intelligence	A-	Stable	Jun-16



2017

### **CBD** is owned by UAE entities and nationals

- CBD shareholders: Government of Dubai (via the Investment Corporation of Dubai) 20% and UAE nationals 80%. In accordance with CBD's articles of association, the shares which are listed on the Dubai Financial Market are currently owned and shall be owned by, and may only be acquired by, natural persons having UAE nationality or legal persons or corporations fully owned by UAE nationals.
- CBD is managed by business segments namely Corporate Banking, Commercial Banking, Personal Banking and Treasury & Investments. As of quarter ended 31 March 2017, the assets of the Corporate Banking segment and Commercial Banking segment together accounted for approximately AED 40 bln, or 60% of its total assets.
- CBD has Launched full fledged Islamic Banking, "Attijari Al Islami", on September 18, 2008 to offer Shari'a compliant banking and financial services.
- CBD has two wholly-owned subsidiaries: CBD Financial Services LLC (CBDFS), which provides brokerage facilities for local shares and bonds; and Attijari Properties LLC which provides services for self-owned property management. It also has one associate (17.8% shareholding) National General Insurance Co. PSC (NGI), which underwrites life and general insurance business as well as certain reinsurance business.

## **Board of Directors and management team**



#### **Board of Directors**



Mr. Saeed Ahmed Ghobash Chairman



Mr. Khalid Abdul Wahed Al Rostamani Vice-Chairman



Mr. Shehab Mohamed Gargash Director



Mr. Ali Fardan Al Fardan Director





Director

Director



Mr. Mohamed Ali Alabbar





Mr. Buti Saeed Al Ghandi

Mr. Omar Abdulla Al

Mr. Abdulla Saif Al

Mr. Hamed Ahmed Kazim

H.E. Humaid Mohammad

Futtaim

Director

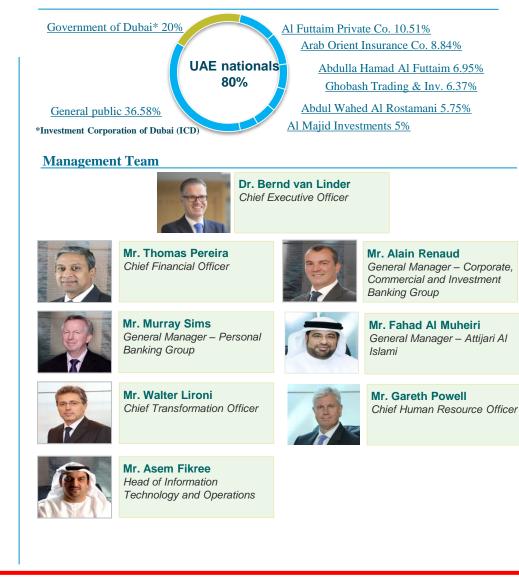
Hathboor

Director

Director

Al Qutami Director

#### **Shareholders**





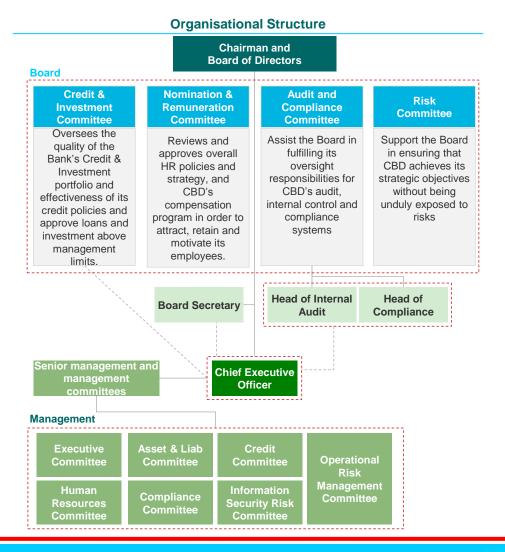
#### **Board of Directors**

The Board of Directors provides strategic guidance, effective monitoring of management, adequate controls and sets the tone and culture of the Bank to enhance and ensure sustainable shareholder value.

The Board of Directors has a collective responsibility for the Bank, including setting the strategic objectives based on the long term financial interests of the Bank's Shareholders, oversee the implementation of the strategy and achievement of the strategic objectives, define the risk appetite, internal controls, compliance, governance and corporate values. The Board sets the tone on professional standards that promotes integrity for itself, senior management and employees of the Bank.

The Directors of the Board, as per the Articles of Association of Commercial Bank of Dubai are elected by the General Meeting by secret ballot every three years. As at 31st December 2016 the Board comprised of 11 Independent Non - Executive Members. The Board of Directors have a collective responsibility for the stewardship of the Bank in setting strategic objectives and ensuring that management maintains systems of risk management and internal controls that provide assurance of effective and efficient operations and compliance with all the applicable laws and regulations.

The Board of Directors has delegated authority to CBD's executive management to enter into transactions which are consistent with the Bank's Risk Strategy and policy guidelines.







## **Q1-2017 Highlights**

- ► Total assets up 4.2% to AED 66.8 bln compared to Dec 2016
- Loans and advances up 4.9% to AED 44.0 bln
- Customers' deposits up 4.9% to AED 45.9 bln
- Total revenue up 9% to AED 628 mln over Q1-2016
- Operating expenses increased by 8.0% to AED 225 mln
- Operating profit up 9.5% to AED 403 mln
- Net impairment allowances increased by 90.8% to AED 243 mln
- Net profit lower by 33.5% to AED 160 mln
- Stable liquidity (Loan to Deposit Ratio at 95.8%) and a stable Capital Adequacy position (CAR at 15.2%)
- Non Performing Loans Ratio increased slightly to 7.1% while NPL coverage ratio was stable at 101.2%

### **2017 Financial Results**

Income Statement (AED MIn)	Q1-17	Q1-16	YoY	Q4-16	
Net Interest Income & Islamic Financing Income	430	407	6%	477	
Net Fees, Commission and FX Income	177	146	21%	172	
Other Operating Income	21	24	-11%	21	
Total Revenue	628	576	9%	669	
Operating Expenses	225	208	8%	229	
Operating Profit	403	368	9%	441	
Net Impairment Allowances	243	127	91%	139	
Net Profit	160	241	-34%	302	
Balance Sheet (AED MIn)	Mar-17	Mar-16	YoY	Dec-16	QoQ
Total Assets	66,776	59,227	13%	64,080	4%
Net Loans and Advances	44,006	38,753	14%	41,963	5%
Customers' Deposits	45,929	41,116	12%	43,774	5%
Shareholders' Equity	8,302	7,914	5%	8,680	-4%
Key Ratios (%)	Mar-17	Mar-16	YoY (bps)	<b>Regulatory Ratio</b>	<b>Regulatory Limit</b>
Cost to Income	35.8%	36.1%	(31)		
Net Interest Margin	2.76%	2.83%	(7)		
Loan to Deposit	95.8%	94.3%	156		
Advance to Stable Resources Ratio (ASRR)	84.8%	81.0%	380	R	<= 100%
Liquidity Coverage Ratio (LCR)	129.1%	141.2%	(1,210)	R	>= 100%
Net Stable Funding to Resources (NSFR)	107.9%	90.1%	1,780	R	>= 100%
Eligible Liquid Asset Ratio (ELAR)	15.0%	13.3%	170	R	>= 10%
Non Performing Loan (NPL)	7.1%	7.5%	(40)		
Provision Coverage	101.2%	90.6%	1,060		
Return on Average Assets	1.0%	1.6%	(60)		
Return on Average Equity	7.8%	12.4%	(460)		
Capital Adequacy	15.2%	16.8%	(160)	R	>= 10.5%
Tier 1 Ratio	14.2%	15.7%	(150)	R	>= 8.5%
CET 1	14.2%	15.7%	(150)	R	>= 7%



### CBD categorizes its business into five main business segments: Corporate Banking, Commercial Banking, Business Banking, Personal Banking and Treasury & Investments

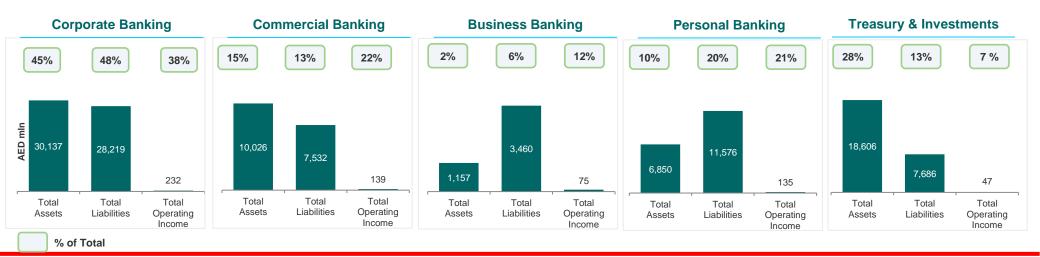
**Corporate Banking:** Provides a range of credit and non-credit banking products and services to large corporate clients (including government related entities). Focuses on its core competencies in lending, specifically in trade finance and in short and medium term funding for working capital and financing of fixed assets, respectively.

**Commercial Banking:** Provides overdrafts, loans working capital finance, trade finance & deposit products to commercial (mid-sized) clients with annual sales between AED 100 mln to AED 750 mln.

**Business Banking:** offers small businesses with sales turnover up to AED 100 mln a broad portfolio of business banking products and services Includes loans, working capital financing, trade finance and deposits products.

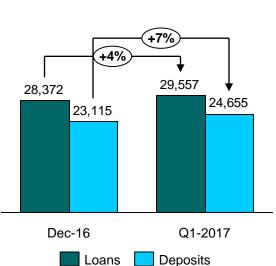
**Personal Banking:** Offers a range of banking products and services including current accounts, easy access saving accounts, fixed rate deposit accounts, personal loans, overdraft facilities, vehicle finance, mortgage products, loans and other credit facilities to business (small) clients, high net-worth (Al Dana), mid-tier clients (personal) and modest income group (direct).

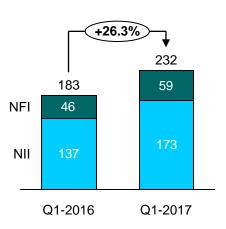
**Treasury & Investments:** Services corporate and commercial clients, offering hedging solutions and wholesale investment products in foreign exchange, interest rates and commodities.



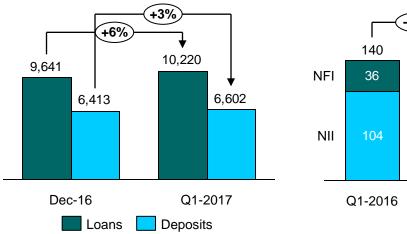
# **Divisional Performance (1/3)**

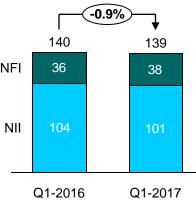
- 4% increase in loans registered by Corporate banking to reach AED 29.6 bln as at 31<sup>st</sup> March 2017.
- Deposits increased to reach AED 24.7 bln.
- Total revenue increased by 26% from AED 183 mln in Q1-2016 to AED 232 mln in Q1-2017:
  - NII increased by 26%, while NFI increased by 28%.





- Commercial banking loans increased by 6% to reach AED 10.2 bln at Q1-2017 in comparison with AED 9.6 bln as at Dec-2016.
- Deposits increased by 3% over Dec-2016 to reach AED 6.6 bln.
- Total revenue decreased by 1% from AED 140 mln in Q1-2016 to AED 139 mln in Q1-2017.





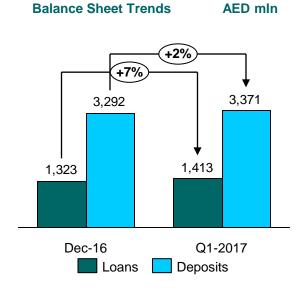
Balance Sheet Trends

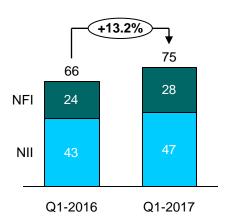
#### AED min

#### Revenue Trends AED mln

# **Divisional Performance (2/3)**

- Business banking loans increased by 7% from AED to reach AED 1.4 bln in Q1-17.
- Deposits increased by 2% at AED 3.4 bln in Q1-17.
- Total revenue increased by 13% from AED 66 mln in Q1-16 to AED 75 mln in Q1-2017:
  - NII registered an increased of 9%.
  - NFI increased by 17%.

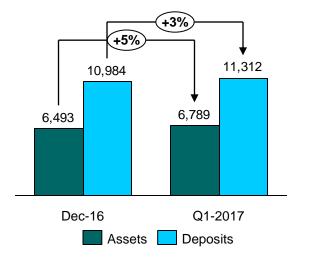


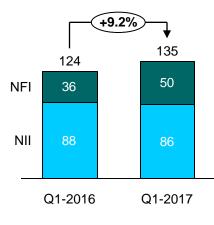


**AED mIn** 

**Revenue Trends** 

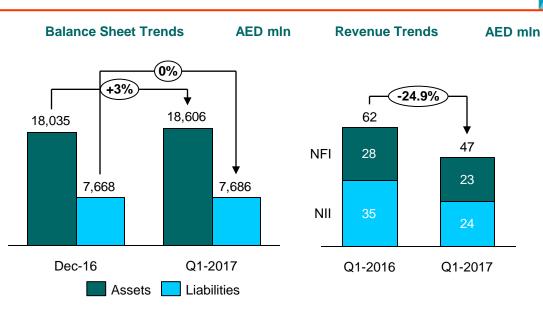
- Personal banking loans increased by 5% from AED 6.4 bln in Dec-16 to AED 6.8 bln in Q1-17.
- Deposits increased by 3% to reach AED 11.3 bln.
- Total revenue increased by 9% from AED 124 mln in Q1-16 to AED 135 mln in Q1-2017:
  - ▶ NII decreased by 2 %.
  - ▶ NFI increased by 39%.



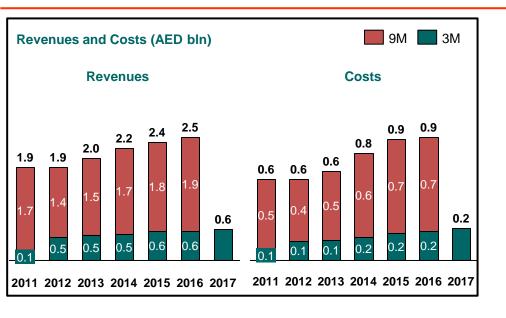


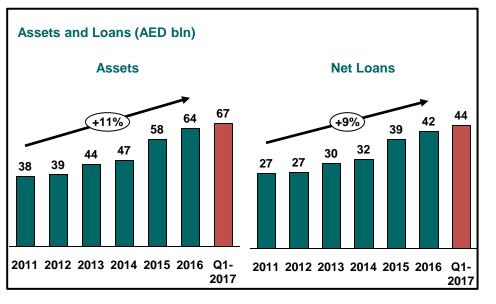
## **Divisional Performance (3/3)**

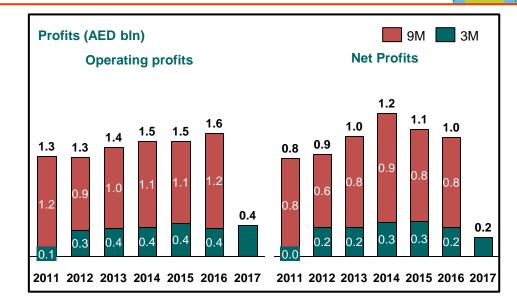
- Treasury assets increased by 3% to reach AED 18.6 bln as at Q1-2017.
- Total treasury revenues decreased by 25% from AED 62 mln in Q1-16 to AED 47 mln in Q1-2017:
  - ▶ NII decreased by 31%.
  - ▶ NFI decreased by 18%.

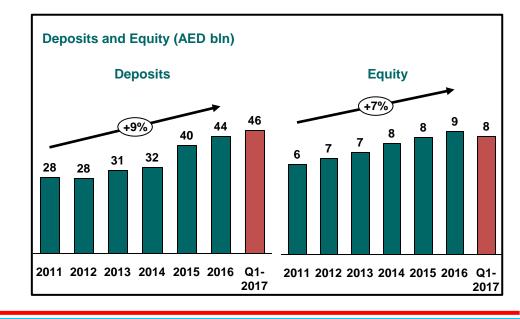


## **CBD Balance sheet and Profit growth over the years**





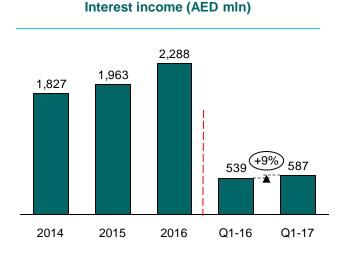


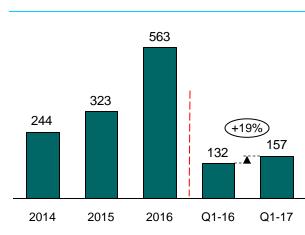


### **Net Interest Income**



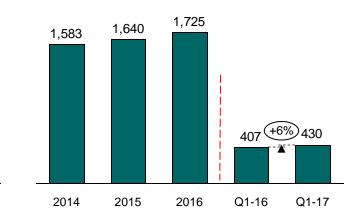
### Interest income increased by 9% over Q1-2016, however rising cost of funds impacted NII



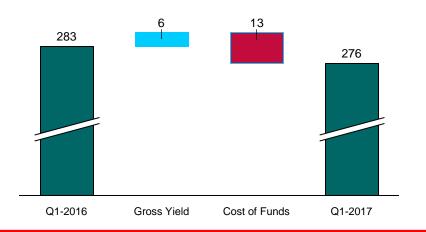


Interest expense (AED mln)





#### Movement in Net Interest Margin b.ps



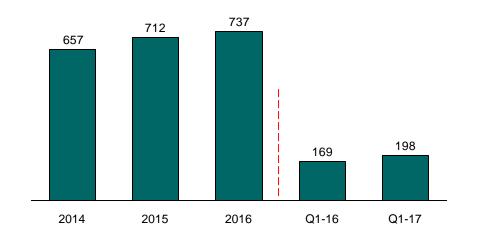
#### **Highlights**

- Net interest income increased by AED 23 mln, higher interest income was partially offset by higher interest expense
- Interest income increased by AED 48 mln due to the :
  - Higher average performing of loans
  - increase in yield on loans
- Interest expense increased by AED 25 mln due to higher interest expense on time deposits;
  - Increase in average volume
  - Increase in cost of deposits

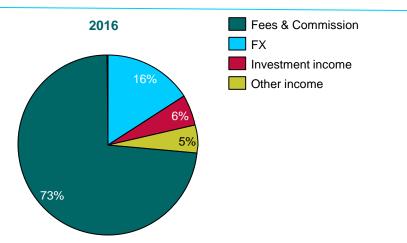
### **Non Interest Income**



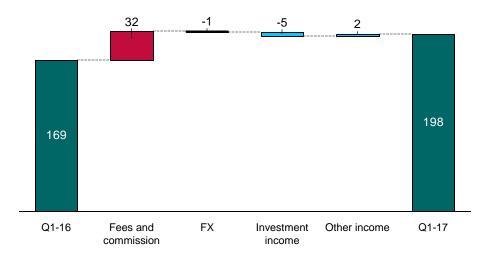
Non interest income (AED mln)



#### Components of non interest income %



#### Movement in non interest income (AED mln)



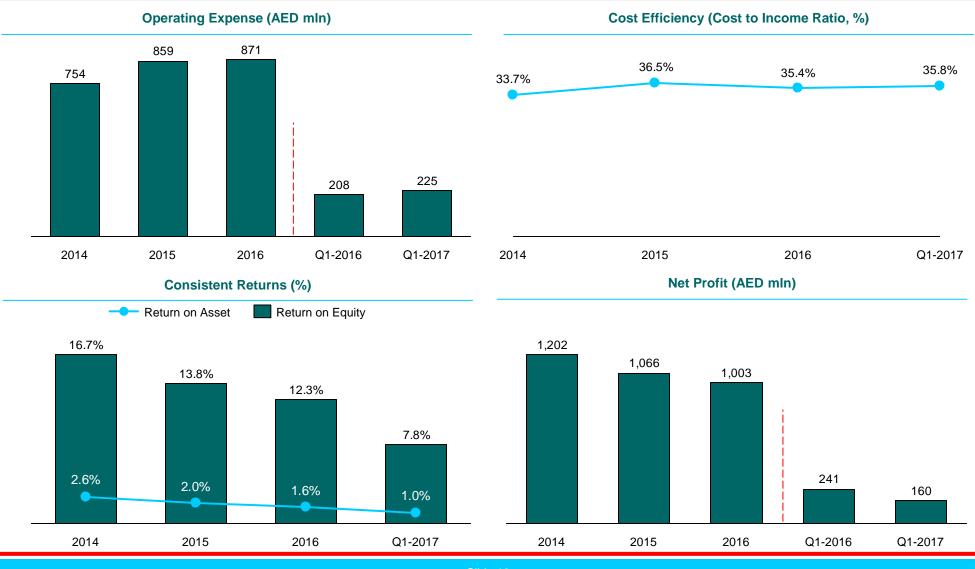
#### **Highlights**

- Non interest income increased by 16.9% to AED 198 mln.
- Fees and commission increased by 28.5% (AED 32.1 mln) higher as compared to Q1-2016 supported by higher fee income across most products.
- FX income decreased by 2.7% due to lower trading and revaluation income
- Investment income dropped by 29.6% due to lower profit from sale and lower dividends.
- Other income increased by 22.5%.

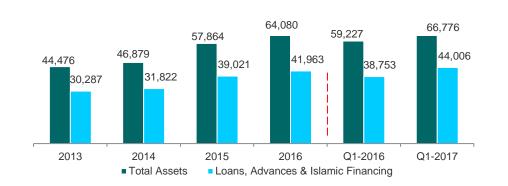
# **Profitability**



Despite a challenging economic environment, CBD continues to maintain a low and stable cost to income ratio and solid net profit







#### Assets and Loans (AED mln)

#### Breakdown of Gross Loans, Advances & Islamic Financing

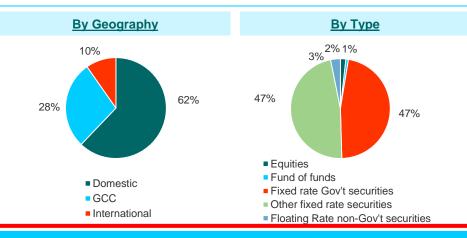
AED mln	Q1-17	Dec-16	Δ % Q1-17 /
			Dec-16
Manufacturing	1,109	1,183	-6%
Construction	1,392	1,412	-1%
Real estate	4,739	4,551	4%
Trade	7,129	7,363	-3%
Services	7,381	6,666	11%
Business and investment <sup>1</sup>	13,369	11,993	11%
Financial institutions	1,288	910	42%
Government and public sector	5,104	5,056	1%
Personal – mortgage	2,347	2,309	2%
Personal – schematic	3,149	3,277	-4%
Others	396	393	-1%

1 - Business and investment comprise of loans to high net worth individuals for investment in businesses in their personal capacity

#### **Key Highlights**

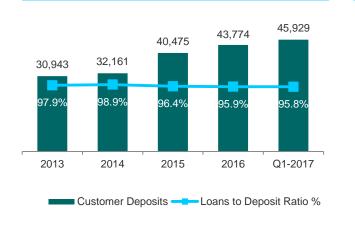
- Total Assets were 4.2%, AED 2.6 bln higher compared to Dec-2016.
- The increase in assets is attributed primarily to increase in loans and advances, investment securities and customers' acceptances.
- Loans and Advances of AED 44 bln as at 31<sup>st</sup> March 2017 registered an increase of 4.9% (AED 2 bln) compared to Dec-2016.

#### Investment Securities Portfolio (AED 7.5 bln, as at 31st March 2017)



# **Funding Sources & Liquidity**

### CBD grew its deposit base to maintain liquidity ratios in tight market conditions

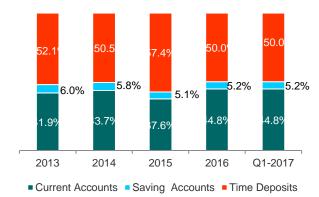


Steady Growth in Deposit Base (AED mln)

#### 8.302 8,680 4,986 3,986 2.556 7,216 1.803 45.929 43.774 0,475 32,16 30.943 .098 ,11 2013 2014 2015 2016 Q1-2017 Total Equity Other Liabilities Notes & Medium Term Borrowing Customer Deposits

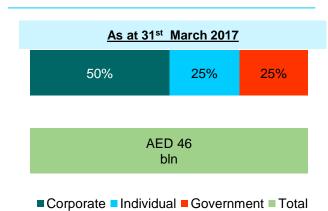
**Overview of Funding Sources (AED mln)** 

### Breakdown of Customer Deposits by Type (%)



#### AED MIn Maturity 3 Year Syndicated Loan 1.653 Jun-19 EMTN (2013) 1.837 May-18 EMTN (2015) 1,469 Nov-20 REPO 551 Jul-22 REPO 592 Jun-21

#### **Breakdown of Customer Deposits (%)**



#### **Key Highlights**

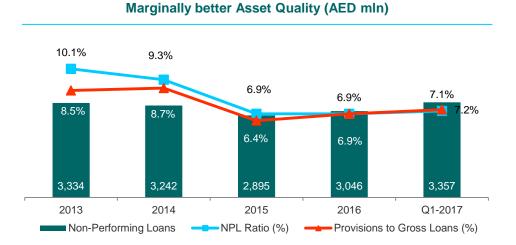
- Customer deposits constitute 69% of the Bank's funding sources as at 31st March 2017.
- Corporate customer deposits constitute the majority of the Bank's deposits, accounting for 50% of total deposits.
- Customers' deposits increased by 5% to AED 46 bln compared to Dec-2016.
- CASA increased by 19.7%, AED 3.8 bln.
- CASA constituted nearly 50% of total deposits as at 31 March 2017 compared to 43.9% as at last year end.
- CBD strives to maintain less than 100% loans to deposit ratio.



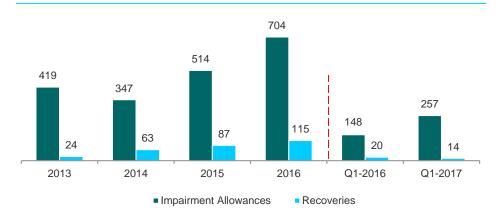
## **Asset Quality**



**Loan loss coverage remained at Dec 2016 levels in line with the bank's prudent risk management policy.** 



Impairment Allowances & Recoveries (AED mln)





#### Key Highlights

- Overall asset quality remained stable
- NPL ratio at 7.1%
- ▶ NPL coverage ratio at 101.2%
- Additional net impairment provisions of AED 242.8 mln were provided during the quarter.
- General provisions increased by AED 36 mln as a result of balance sheet growth.

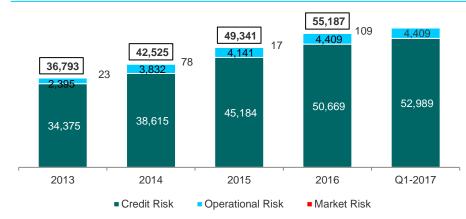
### Loan Loss Coverage Ratio(%)

CBD has maintained a strong capital base to support the growth of its business



#### Composition of Equity<sup>1</sup> (AED mIn)

Risk Weighted Assets (AED mln)

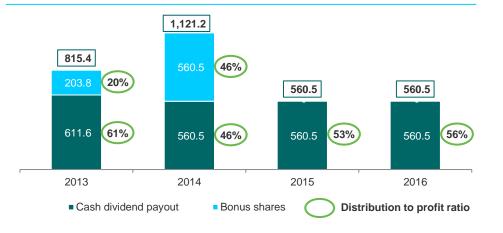


<sup>1</sup>Equity attributable to equity holders of the parent

19.0% 18.1% 16.6% 15.8% 15.8% 17.7% 16.8% 15.5% **1**4.2% 14.6% 12.0% 12.0% 12.0% 12.0% 12.0% **A**--8.0% 8.0% 8.0% 8.0% 8.0% 2013 2014 2015 2016 Q1-2017 Capital Adequacy Ratio ----- Regulatory CAR ------ Regulatory Tier 1 Tier 1

**Consistent Dividend Payments (AED mln)** 

#### **Overview of Capitalisation (%)**





### **CBD Purpose, Mission and Values**





### Purpose

Building sustainable prosperity through extraordinary banking experiences.



### Mission

To be loved for our passion and excellence.



A uthenticity
S implicity
P artnership
I nnovation
R esponsibility
E xcellence





## **Corporate Social Responsibility: 2017**

- CBD sponsored the Dubai Tour Jan-Feb 2017, in Dubai City Walk for the third year in a row, which witnessed the participation of teams composed of the world's elite cyclists, professional continental and national teams.
- CBD volunteered at Al Noor Training Center for Persons with Disabilities.
- CBD recently took part in the 19th National Career Exhibition at the Expo Center Sharjah.
- (CBD) has announced the launches of its new management trainee program, "Tumoo7" during the participation as the financial sponsor of Career UAE 2017, which will take place from April 9th 11th 2017 at the Dubai World Trade Centre.
- CBD sponsored Jabel Ali horse race for season 2015/2016.
- CBD participated in the Humanitarian Work day, encouraging the Bank's staff to participate in volunteering activities.
- The Bank proactively implements the Emiratization initiative The Bank has established and adopted policies and Governance and **Employees** to recruit, train and develop as well as retain Emirati staff at procedures for governance, risk management, professional Transparency all levels. The Bank also strictly adheres to 'SA8000' norms, ethics and code of conduct, compliance and AML, security proactively seeks and addresses employee concerns and data protection, consumer protection and product responsibility etc. through various channels, including the Employee Engagement Survey, imparts training and nurtures career development for all employees, ensures health and safety of all stakeholders in all its premises, and has extended various benefits and measures to boost staff welfare etc. Society and Culture The Bank promotes awareness of Social Accountability Environment and The Bank supports and participates in creating awareness amongst its partners and suppliers, extends philanthropy Sustainabilitv of environmental issues, has inducted CSR into its core generously for the needy, supports and participates in business i.e. lending, by extending credit facilities to green creating awareness of issues concerning health, promotes projects and has implemented internal measures to education and sports among youth, and supports and conserve resources by recycling, reducing, reusing etc. celebrates the local UAE culture etc.

### The four elements of CBD's CSR framework :









## Events during the first quarter of 2017



#### Launch of CBD Now



Signing with RERA-RAK to act as an Escrow Account Agent Bank



Dubai Tour





UAE first Digital Bank – Press conference



Two awards at the 2016 Banks Benchmarking Index (BBI)





**Dubai Trade Strategic Partners** 

#### 19th National Career Exhibition



#### Annual General Meeting



#### Banker Middle East Awards 2017



#### Jabel Ali horse Race



Partnership with Etihad Airways



