

Press Release

6.65% Increase in the Number of Buildings Served and Nearly 9% Growth in Customers during the First Half of 2026

Empower Achieves Record Growth in Operational Performance

Dubai, United Arab Emirates, 10 August 2026: Emirates Central Cooling Systems Corporation PJSC (Empower), the world's largest district cooling services provider, announced strong operational results for the first half of 2026. The number of buildings served by the company reached 1,796, representing a 6.65% increase compared to the same period in 2025. Meanwhile, the company's customer base surpassed 161,000 individual and institutional customers, reflecting growth of approximately 9%. This expansion in Empower's operations aligns with Dubai's rapid urban development, which continues to drive increasing demand for sustainable district cooling services.

Empower's customer portfolio encompasses a diverse range of Dubai's landmark and iconic developments across various sectors, including residential, commercial, hospitality, healthcare, education, entertainment, and mixed-use developments. The company provides district cooling services to Dubai International Airport, Dubai International Financial Centre (DIFC), Business Bay, Meydan, Dubai Healthcare City, Jumeirah Lakes Towers, Palm Jumeirah, Discovery Gardens, Deira Waterfront Development, Bluewaters, Jumeirah Group hotels, Jumeirah Beach Residence, Jumeirah Village Circle, Dubai Maritime City, Dubai Design District, Dubai Production City, and several other strategic projects that contribute to the Emirate's urban and economic development.

This extensive portfolio of projects underscores Empower's pivotal role as a strategic partner in advancing Dubai's sustainable infrastructure by providing reliable and highly efficient district cooling services that enhance energy efficiency, support quality of life, and meet evolving customer needs in line with the Emirate's continued growth. Empower remains committed to strengthening its leadership in the district cooling sector by upholding the highest standards of operational excellence, service quality and corporate governance, further consolidating its position as a global leader in this vital industry.

H.E. Ahmad Bin Shafar, Chief Executive Officer of Empower, said: "These indicators reflect the continued growth of our business and our ability to keep pace with Dubai's rapid urban and economic expansion through advanced infrastructure and a flexible operational model that enables us to meet the growing demand for district cooling services with the highest levels of efficiency and reliability. The growing number of buildings and customers we serve reflects the increasing confidence that developers, investors and customers across various sectors place in Empower. It also underscores the vital role that district cooling plays in supporting the development of modern, sustainable cities."

"We continue to invest in expanding our networks, enhancing our production and operational capabilities, and deploying the latest technologies and smart solutions to enhance energy efficiency, improve service quality and reduce the environmental impact of our operations. We measure success not only by the scale of our growth, but also by our ability to maintain the highest levels of

sustainability, efficiency and operational readiness, while supporting quality of life in the communities we serve. We remain committed to strengthening Empower's position as a strategic partner in Dubai's urban development journey and to advancing a global district cooling model that combines operational excellence, sustainability and long-term value for customers, shareholders and the national economy", he added.

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