

## **Delivering Growth**

responsibly & sustainably

FY'23 Earnings presentation

8 February 2024









# Stellar operating performance coupled with significant improvements across key financial metrics



+65% YoY Stellar growth in net profits	Strong double-digit growth in balance sheet	Asset quality significantly improved	Robust capital, liquidity & funding	Generating superior and sustainable returns
Led by top-line growth in income +15% yoy	Net loans +23% yoy (+21% in Q4)	NPL ratio declined to 5.0% from 8.2% in 2022 and 11.6% in 2021	CAR ratio increased to 19.0% (from 14.5%)	RoSE increased to 15.8% from 10.3% in FY'22
Significant decline in impairment charges -61% yoy	Deposits +19% yoy (+12% in Q4)	Coverage strengthened to 132% from 94% in 2022	ASRR 76%, ELAR 20% Well within regulatory thresholds	RoA increased to 1.6% from 1.1% in FY'22

### Strategic progress achieved in 2023 laying the foundation for accelerated growth ahead



**Onboarded new clients** coupled with new product launches across business segments, including green sustainable finance products, helping to raise new CASA deposits and improving client connectivity

**Setup a new Customer Contact Centre** to deliver on our promise of client centricity and 24x7 availability

**Balance sheet strengthened with** USD 150 million AT1 capital raised and further complemented by 2-yr AED 735 million medium term borrowing raised at market competitive rates

#### **Execution of turnaround strategy progressing well**





"Our relentless focus remains on delivering relevant products and services to our customers, and using technology and service to constantly enhance their banking experience."



Launched multiple green sustainable finance products

coinciding with COP28 in support of UAE's Net Zero by 2050 strategic initiative

**Enhanced gender diversity with** addition of another female Board member in 2023 (2 female directors now on UAB BoD)

(BBB+/Stable) and Moody's (Ba1/Positive) with the outlook being upgraded to positive by Moody's is a testament of the progress made over the past year

**Affirmation of credit ratings** by Fitch

### Growth in profitability driven by strong top-line growth and prudent risk management



## Net profit growth driven by higher operating income across core business, ...

- Operating income in FY'23, +15% yoy, primarily led by higher NII
- NII +23% in FY'23, driven by higher interest rates, double-digit asset growth and efficiency in managing funding costs
- Non-interest income +1% in FY'23, with fees & commisions +14% yoy and FX income +44% yoy on higher volumes, offset lower gains from sale of fixed assets

## ... while maintaining cost discipline and focus on quality of assets

- YoY increase in costs reflects business growth as we invest in people, systems and products; CI ratio improved slightly to 49% in FY'23 from 50% in the prior period
- Improvements in asset quality and strong provision coverage guided the significant decline in impairment charges by 61% yoy

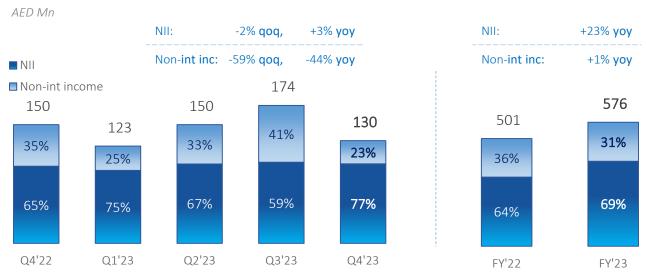


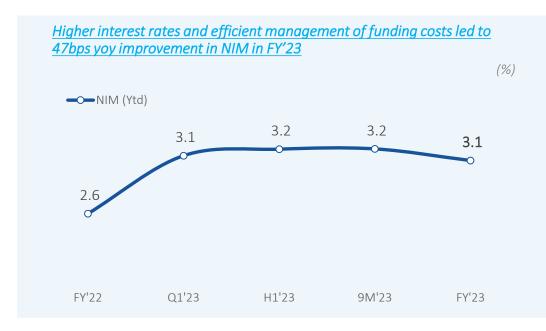
Income statement highlights (AED Million)								
	FY'23	FY'22	%chg					
Net Interest Income	395	322	23					
Non-Interest Income	182	179	1					
Total Income	576	501	15					
Operating Expenses	(285)	(252)	13					
Operating Profit	292	249	17					
Impairment charges, net	(36)	(94)	(61)					
Net Profit	255	155	65					
Key Ratios (%)	FY'23	FY'22	%chg					
Net Interest Margin (NIM)	3.06	2.59	0.5					
Cost-Income ratio	49.4	50.3	(0.9)					
Cost of Risk (CoR)	0.39	1.14	(0.8)					
Return on Shareholders' Equity (RoSE)	15.8	10.3	5.5					
Return on Assets (RoA)	1.6	1.1	0.6					

# Operating income growth primarily led by NII benefitting from higher interest rates and funding costs efficiency, as well as increased fees and FX income on higher volumes

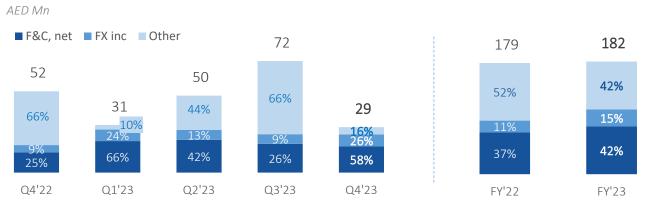


#### Operating income: NII grew in double-digits year-on-year





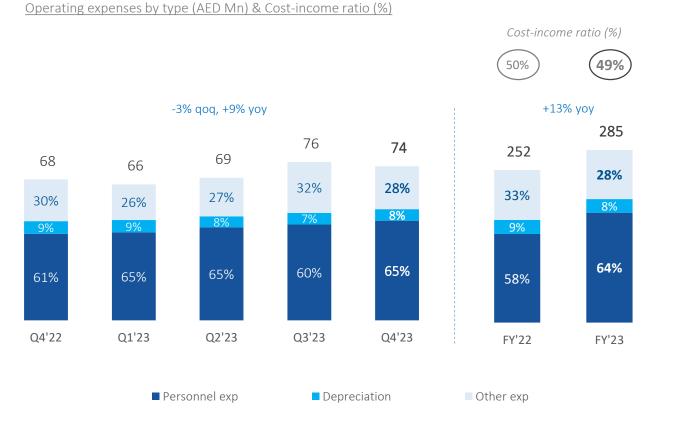
#### Non-interest income increased +1% yoy driven by higher F&C +14% and FX income +44% on higher volumes



# Higher expenses reflect business growth and continued investments, whilst maintaining discipline and enhancing efficiency

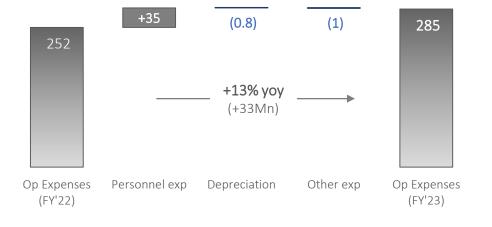


Efficiently managing expenses and investing across people, products and systems, in line with medium-term growth strategy



Delivering positive operating leverage (JAWS¹)
+2% yoy (FY'23 vs FY'22)

Operating expenses FY'23 bridge (AED Mn)

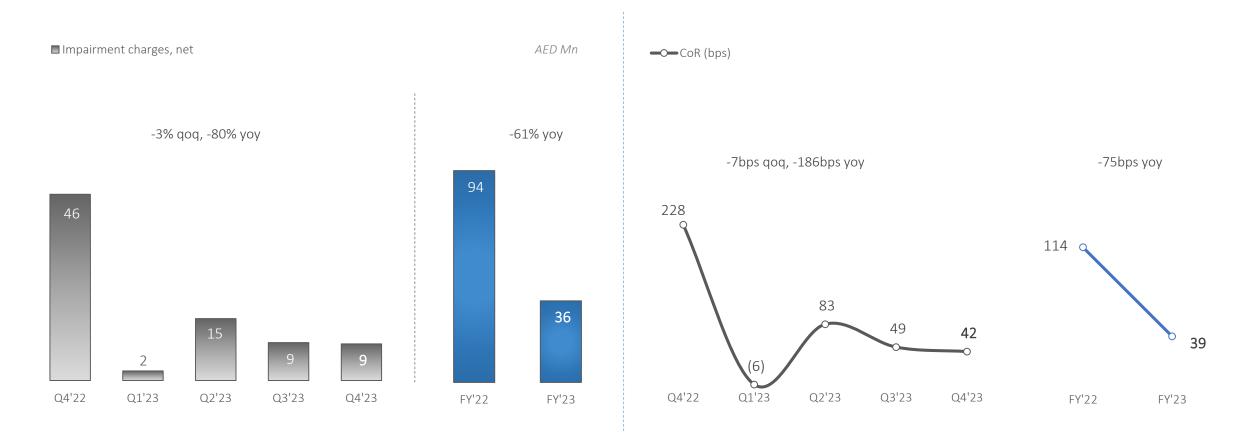


<sup>1</sup> JAWS is defined as difference of growth in operating income versus operating expense

# Significant reduction in cost of risk aided by strong recoveries, and complemented by adequate buffers



#### Firmly focused on ensuring asset quality and implementation of prudent risk management practices, amid strong business growth



<sup>1</sup> NPLs and Gross Loans are net of Interest in suspense

# Double-digit growth in assets driven by higher lending and additions to investments portfolio; supported by solid growth in deposits

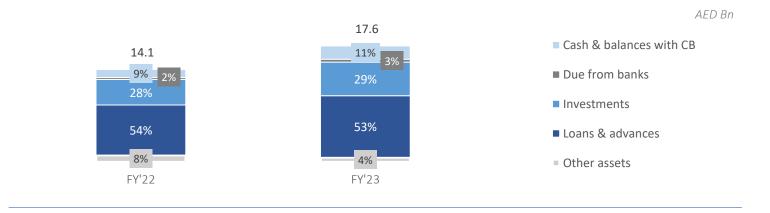


AED Bn

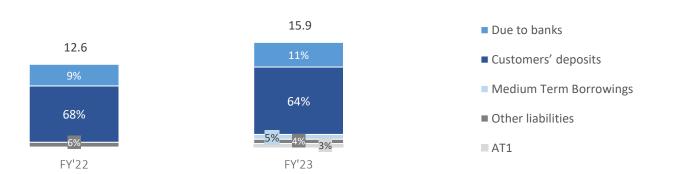
Balance Sheet highlights (AED Billion)	FY'23	%chg vs 9M'23	%chg vs FY'23
Total Assets	17.6	20	25
Loans and advances	9.4	21	23
Investments	5.1	9	31
Customers' deposits	10.2	12	19
of which CASA deposits	3.7	12	22
Total Equity (incl AT1)	2.3	6	53
Key ratios (%)	FY'23	%chg vs 9M'23	%chg vs FY'23
NPL ratio	5.0	(1.4)	(3.2)
Provision coverage	132	13.4	37.5
Provision coverage (incl collaterals)	200	4.7	37.3
Advances to Stable Resources ratio (ASRR)	76	2.3	(11.2)
Eligible Liquid Assets ratio (ELAR)	20	2.1	2.5
CASA%	37	-	0.7
CET1 ratio	13.5	(0.3)	(0.2)
Tier1 ratio	17.8	(0.8)	4.5
CAR%	19.0	(0.8)	4.5

Robust foundation with a solid capital position and adequate liquidity; healthy business pipelines across various segments are now beginning to convert, translating into robust top-line loan growth ahead

Assets primarily deployed across loans and high-quality investments ...



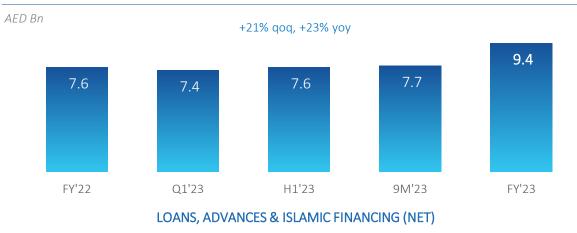
... funded by customer deposits as the major source



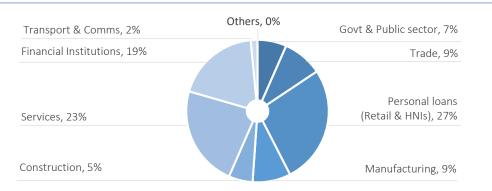
# Lending momentum picks up with double-digit growth as pipeline gets converted; demand expected to remain robust in 2024



#### Pipeline conversion picked up strongly in Q4'23



#### Diversified loan book across economic sectors



#### GROSS LOANS, ADVANCES & ISLAMIC FINANCING by ECONOMIC SECTOR<sup>1</sup>

#### Primarily corporate led, with high-double digit growth in Islamic financing

		AED Bn	FY'22	FY'23
	10.0	■ Trade Finance & other loans	0.6	0.7
8.2 8%	7% _ 14% 12%	■ Overdrafts	1.1	1.4
16% 62%	67%	■ Retail TL	1.3	1.2
FY'22	EV!22	■ Corporate TL	5.1	6.7
GROSS LOANS, ADVANCES	FY'23 <b>&amp; ISLAMIC FINA</b>	ANCING	8.2	10.0

• Islamic financing now represents 8.0% of total loan book (FY'22: 5.2%)

1 Gross Loans by economic sector as of December 2023 (AED 10.0Bn)

# Asset quality metrics at a multi-year best - lowest NPL ratio since 2015 with more than adequate coverage across portfolio



#### Continue to prudently manage risk and maintain focus on improving and preserving good asset quality

#### ... with decline in non-performing loans and enhanced coverage

Coverage including collaterals is at 200% as of Dec'23





#### 90% of loans are in Stage 1

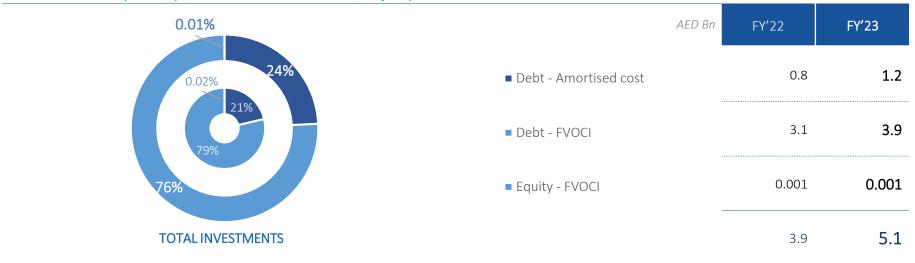
AED Bn		FY'22			FY'23				
AED BII	Exposure	ECL	Coverage	Exposure	ECL	Coverage			
Stage 1	6.9	0.1	1.3%	9.0	0.1	1.4%			
Stage 2	0.6	0.2	39%	0.5	0.2	36%			
Stage 3	0.7	0.3	44%	0.5	0.4	71%			
GROSS LOANS	8.2	0.6		10.0	0.7				

<sup>1</sup> NPLs and Gross Loans are net of Interest in suspense

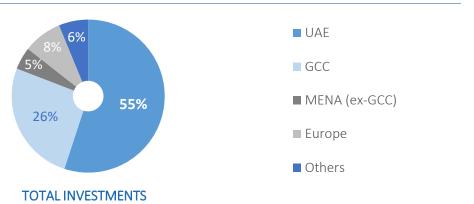
### Quality investment portfolio mandated to meet liquidity requirements and enhance yield



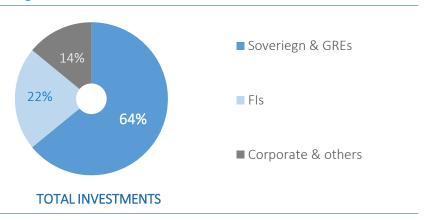
#### Investments book primarily consist of debt instruments, majority marked-to-market



#### 55% of exposure to UAE, 86% to MENA (incl GCC and UAE)



#### Major exposure to sovereign and GREs

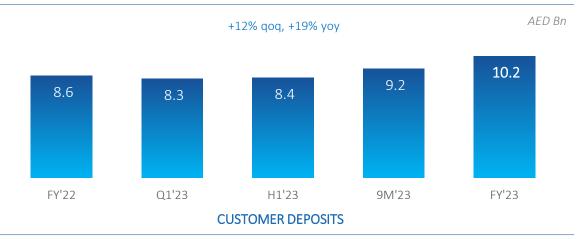


<sup>1</sup> Composition of investments is based on the face value of the underlying investments

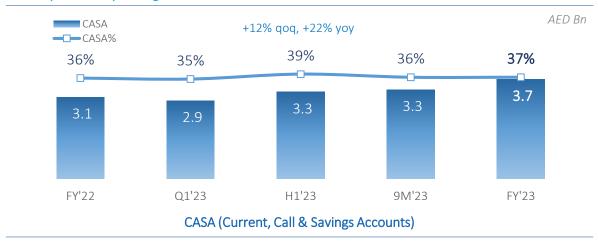
### Strong growth in customer deposits and robust liquidity metrics



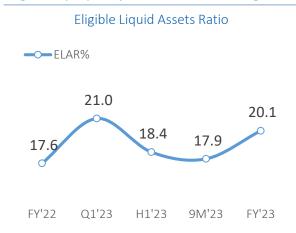
#### Strong growth in customer deposits



#### Healthy CASA deposits growth on the back of various initiatives



#### Regulatory liquidity ratios well within regulatory thresholds





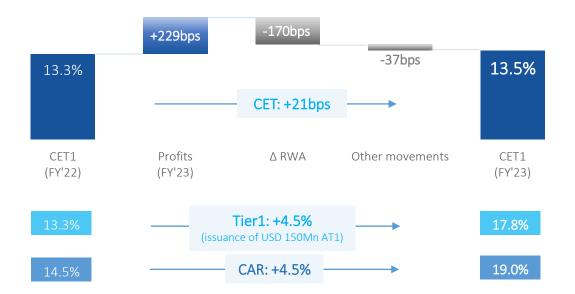
#### Customer deposits by type

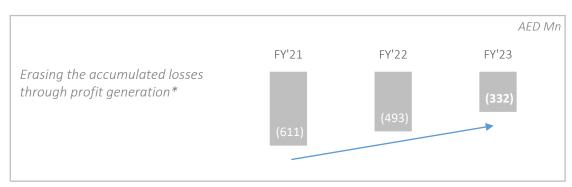
		AED Bn	FY'22	FY'23
8.6	10.2	■ Call and savings	0.2	0.2
2% ————————————————————————————————————	35%	■ Current accounts	2.9	3.6
64% FY'22	63% FY'23	■ Term deposits	5.5	6.5
	TOMER DEPOSITS		8.6	10.2

### Strengthened capital position through AT1 issuance and profit generation



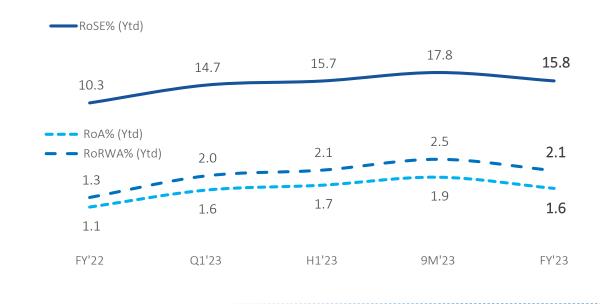
### Strong organic capital generation & issuance of AT1 in Q1'23 strengthens capital position

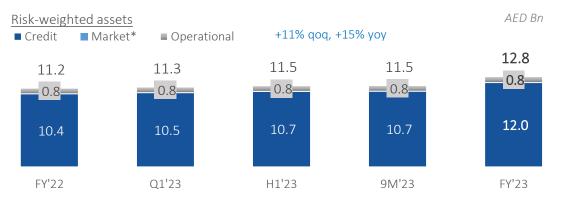




<sup>\*</sup> Post allocation to statutory and special reserve

#### Delivering enhanced returns to shareholders





<sup>\*</sup> Market RWA are negligible (below AED 10Mn) across the periods and hence not visible on the chart

### We remain agile and steadfast in executing on our new strategy



#### We remain **cautiously optimistic** on the macroeconomic outlook:

- positive GDP growth, further picking up pace in 2024<sup>1</sup>, with strong contribution from non-oil sectors
- potential impact of existing high interest rates on client demand and their creditworthiness
- expected decline in interest rates to impact NIMs
- geopolitical risks may impact growth sentiment and momentum





## Continue to strengthen our foundation

- maintaining our focus on quality of assets
- ensuring adequate buffers and liquidity
- preserving a solid capital position



## Transform into an agile & customer-centric institution

- deliver relevant products and services
- improving client connectivity
- constantly look to enhance customer experience through technology and improved service



## Focused on delivering sustainable returns

- capitalise on positive GDP growth in UAE and strong client demand
- further enhance contribution of core businesses
- deliver superior and sustainable returns to our shareholders



## Well-positioned for the growth ahead

1 UAE real GDP growth forecast for 2024 – UAE CB 5.7%, IMF 4.0%, World Bank – 4.0%

# Appendix

### Summary financials – Income statement and Balance sheet



Income statement highlights (AED Million)	FY'23	FY'22	%chg vs FY'22	4Q'23	Q3'23	4Q'22	%chg vs Q3'23	%chg vs Q4'22
Net Interest Income	395	322	23	100	102	97	(2)	3
Non-Interest Income	182	179	1	29	72	52	(59)	(44)
Total Income	576	501	15	130	174	150	(26)	(13)
Operating Expenses	(285)	(252)	13	(74)	(76)	(68)	(3)	9
Operating Profit	292	249	17	55	98	82	(43)	(32)
Impairment charges, net	(36)	(94)	(61)	(9)	(9)	(46)	(3)	(80)
Net Profit	255	155	65	46	88	36	(48)	30

Balance sheet highlights (AED Billion)	FY'23	9M'23	FY'22	%chg vs 9M'23	%chg vs FY'22
Total Assets	17.6	14.7	14.1	20	25
Loans and advances	9.4	7.7	7.6	21	23
Investments	5.1	4.7	3.9	9	31
Customers' deposits	10.2	9.2	8.6	12	19
of which CASA deposits	3.7	3.3	3.1	12	22
Total Equity (incl AT1)	2.3	2.2	1.5	6	53

### Summary financials – Key ratios



Key Ratios (%)	FY'23	FY'22	% chg vs FY'22	4Q'23	Q3'23	Q4'22	% chg vs Q3′23	% chg vs Q4'22
Net Interest Margin (NIM)	3.06	2.59	0.5	2.80	3.17	3.19	(0.4)	(0.4)
Cost-Income ratio	49.4	50.3	(0.9)	57.3	43.8	45.3	13.5	12.0
Cost of Risk (CoR)	0.39	1.14	0.8	0.42	0.49	2.28	(0.1)	(1.9)
Return on Shareholders' Equity (RoSE)	15.8	10.3	5.5	10.9	21.8	9.8	(10.9)	1.1
Return on Assets (RoA)	1.6	1.1	0.6	1.1	2.4	1.0	(1.3)	0.1
Non-performing loans ratio (NPL)	5.0	8.2	(3.2)	5.0	6.4	8.2	(1.4)	(3.2)
Provision coverage	132	94	37.5	132	118	94	13.4	37.5
Provision coverage (incl collaterals)	202	163	39.3	202	195	163	6.7	39.3
Advances to Stable Resources ratio (ASRR)	76	87	(11.2)	76	73	87	2.3	(11.2)
Eligible Liquid Assets ratio (ELAR)	20	18	2.5	20	18	18	2.1	2.5
CASA%	37	36	0.7	37	36	36	-	0.7
Common Equity Tier 1 (CET1) ratio	13.5	13.3	0.2	13.5	13.9	13.3	(0.3)	0.2
Tier 1 ratio	17.8	13.3	4.5	17.8	18.6	13.3	(0.8)	4.5
Capital Adequacy ratio (CAR)	19.0	14.5	4.5	19.0	19.8	14.5	(0.8)	4.5

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